

Zachary Chatters

zackchatters@gmail.com

<http://www.linkedin.com/in/zackchatters/>

+1 916-544-3549

Education

Willamette University, Salem, OR

Summa Cum Laude 2024

BA in Civic Communications in Media, Minor in English (Creative Writing)

Linköping University, Linköping, Sweden

Study Abroad: August- December 2022

Work Experience

Walt Disney World, Orlando, FL

February 2024- Present

GEO-82 Opening Team CM

- Flexibility in changing processes and assisting leadership in finding alternative solutions.
- Work alongside bartenders, servers, and server assistants to create an elevated and memorable experience for guests.
- Protect the guest experience and maximize guest enjoyment through location knowledge and exceptional splicing of stories and inspirations.

Food and Beverage CM, Part Time

- Greet Guests, carrying them through location-based storytelling from greeting to seating.
- Specialize in guest repair and identifying guest needs.
- Partner with cast from other areas and locations to create magical moments and perform guest recovery.
- Cleaning tables and following food safety/regulatory requirements
- Knowledge of food allergens

Parking Operations, Disney College Program

- Ensuring safety and security of all guests and cast members
- Introducing guests to the Magic Kingdom, creating magical experiences on arrival
- Trained in the Toll Plaza, including guest ticket confirmation, receipt and ID verification, and cash handling
- Assisted in content creation, facilitation, and production for a new form of Courtesy education across all four Walt Disney World Resort Parking lots by writing scripts, filming video, and designing creative presentations.

Breakthrough Sacramento, Sacramento, CA

June 2023- August 2023

Teaching Intern

- Worked alongside other teaching interns to craft engaging lesson plans and curriculum.
- Taught groups of up to 11 middle school students from underserved communities.
- Building relationships with both students and fellow teachers to create exciting experiences.
- Trained in conflict resolution, learning styles, and communication styles.

Willamette University, Salem, OR

January 2023- May 2023

Student Academic Mentor

- Pioneered the Academic Mentor Program for students returning to Willamette University from Japan.
- Worked with a team to schedule, delegate, and organize time to mentor and aid International students.

Willamette Academy, Salem, OR

Summer Program Camp Counselor and Resident Advisor

June 2022- July 2022

- Planned, prepared, and set up a multitude of activities to engage students in a college-prep environment.
- Work as a team with other counselors to ensure proper communication and preparation.

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- Ensured the safety of young students.
- Managed groups of 10th-12th grade boys in a residence environment.

Nate Pelczar for Sacramento City Council District One, Sacramento, CA

Social Media Manager

May 2022- June 2022

- Worked diligently alongside Nate Pelczar, candidate for City Council in Sacramento, CA to produce daily social media content.
- Performed on-site interviews and script development with supporters to create an online presence for the campaign.

Willamette Events Board, Salem, OR

General Board Member

January 2021- May 2022

- Work with board members to plan engaging events for the Willamette University community, totalling 11 events.
- Communicate with, and book guests for events
- Determine necessary budgets and work with PR team to spread the word about events

Target, Sacramento, CA

Food Service Expert/Entrance Monitor

December 2019- August 2020

- Worked in customer service and timely production of food and beverage items within the Target Pizza Hut Cafe
- Monitored customer ingress and egress while working to sanitize and keep the store safe for incoming guests.
- Worked with customers and Target Asset Protection to create a safe environment within the store.

Sacramento Theatre Company, Sacramento, CA

Curtains Up! Show Co-Writing and Co-Directing

May 2019- November 2019

- Wrote, promoted, directed, and choreographed a student showcase/fundraiser musical staged in November 2019, raising over \$90,000 for arts in schools
- Managed promotional materials, donor communications, and social media for the event.