

FarOut Flex Credit Policy

Flexible Booking. No Lost Value.

We understand that plans can change. With FarOut Flex Credit, your adventure value is never lost.

How It Works

1. Standard Cancellation Policy Applies

All bookings follow our standard cancellation terms and timelines.

- Outside the cancellation window: You receive a full refund to your original payment method.

2. Cancelling Within the Cancellation Window

If you need to cancel within the applicable cancellation window:

- The non-refundable portion of your booking will not be lost
- Instead, it will be converted into a FarOut Flex Credit

What is FarOut Flex Credit?

FarOut Flex Credit is a monetary value tied to your account that can be used for future travel.

Example: If your cancellation falls within a 50% refund window:

- The remaining balance owed will be charged to your card (per standard policy)
- The 50% you've now paid will be issued as FarOut Flex Credit

Using Your Credit

Your Flex Credit can be:

- Applied to any future booking
- Used at any time (no expiry)
- Transferred to a new customer referral

Why This Matters

With FarOut Flex Credit:

- You never lose the value of your adventure
- You can rebook when the timing is right
- You have full flexibility without pressure

Summary

Plans change. Your adventure doesn't have to.

If you can't go now, your credit is ready whenever you are.