

Unauthorized Taxi Enforcement Training Summary

Purpose

This training provides patrol supervisors and officers with clear steps to identify unauthorized taxi activity, ask appropriate questions, enforce violations, and issue NTAs on airport property.

What to Look For

- Vehicles loitering or circling the arrivals lane
- Drivers approaching passengers unsolicited
- No visible airport permit or commercial markings
- Lack of pre-arranged contact with passengers

Questions to Ask

- Who are you here to pick up?
- Do you have a reservation or manifest?
- Are you affiliated with Uber, Lyft, or another permitted service?
- Do you have a Port Authority permit?
- Do you have a business license or commercial insurance?

Violations (Lee County Code – Chapter 5)

- Sec. 5-268(a): Unauthorized commercial vehicle operation
- Sec. 5-269(a): Soliciting taxi fares without permit
- Sec. 5-25(a): General solicitation without approval
- Sec. 5-93: Trespass after refusal to leave

Enforcement Options

- Trespass warning for unauthorized presence
- Issue Notice to Appear (NTA) for ordinance violation
- Notify Airport Ops for administrative action or ban letters

Sample Narrative for NTA

Driver was observed loitering in the arrivals lane, exiting their vehicle, and soliciting passengers for rides without a pre-arranged manifest. The driver could not provide a Port Authority permit or proof of affiliation with an approved service. Issued NTA for violating Sec. 5-268(a) and Sec. 5-269(a).

To add these violation in UBS, type in C05- and scroll down until you find your ordinance violation

The screenshot shows the 'Charge' entry form in the UBS system. The 'Charge Search by Description' field contains 'COUNTY ORDINANCE VIOL'. The 'Violation' table shows 'Number' as 'C05-269' and 'Subsection' as 'a'. The 'Charge Description' is 'LCPA - SOLICITING TAXI FARES WITHOUT AUTHORIZATION'. The 'Violation of Section' field is empty. The 'Counts' section shows 'Florida Statute' selected. The 'Clerk Case Number' field is empty, with a format guide: YY XX 999999 X (year, case type, case number, def letter). The 'UCR Code' field is empty. A 'Done' button is in the top right.

The screenshot shows the 'Charge' entry form with an error message: 'Please correct error(s) below before report can be Done.' The 'Charge Search by Description' field contains 'C05-268'. The 'Violation' table shows 'Number' as 'C05-268' and 'Subsection' as 'e'. The 'Charge Description' is 'LCPA - CRUISING FOR SOLICITATION PROHIBITED'. The 'Violation of Section' field is empty. The 'Counts' section shows 'Florida Statute' selected. The 'Clerk Case Number' field is empty, with a format guide: YY XX 999999 X (year, case type, case number, def letter). The 'UCR Code' field is empty. A 'Done' button is in the top right.