

7 parts:

- 1. Warm welcome: system introduction**
- 2. log in**
- 3. Instruction: how to vote**
- 4. My ballot: vote**
- 5. Confirm: before printing**
- 6. Confirm: after printing**
- 7. Sign**

Script:

(1. self introduction of the assistant)

"Hello! I am your absentee voting assistant! I am here to help you fill out your ballot!"

"If you want me to skip the sentence I'm saying now, please say "SKIP" or hit the Skip button. If you want me to repeat the sentence I just said, please say "REPEAT" or hit the Repeat button."

(2. log in)

"First, we need to pull up the correct ballot."

What's your state? Spell the state out or type it in using the keyboard. "

"Is your state Michigan? Say "Yes" or click the "yes" button to continue. Otherwise say "Edit" or click the "Edit" button to change.

What's your ward number? Say the ward number or type it in using the keyboard. "

"Is your ward F? Say "Yes" or click the "yes" button to continue. Otherwise say "Edit" or click the "Edit" button to change.

What's your precinct? Say the state or type it in using the keyboard. "

"Is your precinct 12? Say "Yes" or click the "yes" button to continue. Otherwise say "Edit" or click the "Edit" button to change.

"Got it! So your state is Michigan, your ward and precinct numbers are F12."

(3. how to vote)

"Pull up the ballot successfully."

"Now, let me read the instructions on the ballot, please say "Skip" or hit Skip button to skip the instructions."

"You can re-listen to the instructions by saying 'Repeat' or hitting the Repeat button."

"OK, let's continue to the voting process."

(4. vote)

"You are voting for the City General Election, There are 2 votes you need to do based on your precinct."

"election1: Partisan section, City, Council Member first ward, vote for not more than one. The candidates are: Number one Bayley Stinnette, Number two Mark Green, Number three Nate Tyler, and Number four for a write in. Please tell me the number for which you wish to vote, or type it on the keyboard."

"Two."

"OK, you chose Number Two, Mark Green. Say "Confirm" to continue. Say "Edit" to change your selection."

"election2: For proposal Wayne County community public safety preservation millage, would you like me to read you the proposal? Please tell me Yes or No."

"Yes"

"OK, For the purposes of using the Wayne county public safety department to improve the treatment of people with mental health needs, provide increased financial support for mental health crisis, shall the limitations be increased up to the amount of \$10.00 per thousand dollars to \$20.00 per thousand dollars? Please tell me Yes or No"

"No"

"OK, you chose No for this proposal. Say "Confirm" to go next. Say "edit" to change."

"Yes"

"Now, I want to confirm your choices. For election 1, partisan section, city, council member first ward, you chose Number Two Mark Green. For election 2, proposal Wayne county community public safety preservation millage, you chose No. Please say "confirm" to confirm; say "edit" to change your choices."

(5. Confirm before printing)

"Now, let's print out your choices on the ballot. Before that, can I open the bluetooth and link to your printer?"

(If "yes") "Thank you! Now that the printer is connected, I need to check the orientation of the ballot. Place the ballot in front of you, with the short edge facing you. Once you're done, place me above the ballot."

(If ballot not completely in the scan) "Please bring me higher/lower."

(If the ballot is flipped) "Your ballot is flipped over. Take the left side of the ballot and bring it over to the right side of the ballot to flip it back to the correct orientation."

"The edges closest to you is the top/bottom of the ballot."

"Please bring your ballot to the printer."

If "no" "We need your permission to connect and finish the whole process."

Now, Say "print" or click the "print" button on the center of the screen.

(6. Confirm after printing)

"Congratulations! You now have your ballot with your choices on it. Please avoid anyone else seeing it unless you mean to do so."

"First, please say scan or hit the scan button on the screen to start scan the ballot"

"Then hold your phone up over the ballot to let me check the choices you made."

"Now, please follow my instructions to confirm your selections. Move the phone a little Higher, higher, lower, forward, backward, backward. OK. This is the blank side of the ballot."

"Please turn over the ballot."

"First, Please say scan or hit the scan button on the screen to start scan the ballot."

"Then, hold your phone up over the ballot to let me check the choices you made. Now, follow my instructions. Move the phone a little Higher, higher, lower, forward, backward, backward. OK."

"This is the right side of the ballot, your choice is: For election 1, partisan section, city, council member first ward, you chose Number Two Mark Green. For election 2, proposal Wayne county community public safety preservation millage, you chose No."

"If there are any mistakes, you can call your local clerk to request a new ballot by saying "clerk"."

(7. Sign)

"Now, place your ballot in the smaller envelope, and write or ask someone to help you write your address and sign the envelope. Please also have the witness sign as well. After that, you can put the smaller envelope into the return envelope and seal it."