

Privacy Policy

Effective Date: 26-05-2024

Introduction

Welcome to **Mentorella**. This Privacy Policy describes how Mentorella collects, uses, and protects your Personal Identifiable Information (PII) when you use our mobile application ("App"). We are committed to protecting your privacy and ensuring the security of your personal information.

Information We Collect

We collect the following types of PII:

1. **Name:** We collect your name to help the cohort using the app to better recognize you.
2. **Contact Number:** We collect your contact number to enable account verification, and provide customer support.
3. **Email Address:** We collect your email address to send notifications, & provide updates about our services.
4. **Photo:** We collect your photo (optional information) to help the cohort using the app better recognize you (if you wish so).
5. **UPI ID:** We collect your UPI ID to facilitate secure transactions and validate the transactions.

How We Use Your Information

We use the PII we collect for the following purposes:

1. **Contact Number:** To verify your identity, provide customer support, and enhance your user experience.
2. **Name & Email Address:** To communicate with you, send you updates, and notify you about changes to our services.
3. **UPI ID:** To process transactions securely and efficiently.
4. **Photo:** To help users better recognize you.

Data Sharing and Disclosure

We do not share, sell, rent, or trade your PII with any third parties. Your information is used solely for the purposes outlined in this Privacy Policy.

Data Security

We implement appropriate technical and organizational measures to protect your PII against unauthorized access, alteration, disclosure, or destruction.

Your Rights

You have the right to access, update, or delete your PII. In order to access / update your PII kindly use the Profile menu in the application itself. In order to delete your PII - <https://forms.gle/byjD1TbSDioSEN3y7>.

Changes to This Privacy Policy

We may update this Privacy Policy from time to time to reflect changes in our practices or legal requirements. We will notify you of any significant changes by posting the new Privacy Policy on this page. We encourage you to review this Privacy Policy periodically.

Contact Us

If you have any questions or concerns about this Privacy Policy, please contact us at:

1. Email: mentorella.us@gmail.com

Consent

By using our App, you consent to the collection and use of your PII as described in this Privacy Policy.

Mentorella is committed to protecting your privacy. Thank you for trusting us with your personal information.