



Anthem Area Chamber of Commerce

Member Code of Conduct

Code of Conduct

All members agree to:

1. **Follow Chamber Governance:** Abide by the Chamber's Bylaws and policies, which serve as the governing framework for all programs and member activity.
2. **Treat Others with Respect:** Refrain from publicly or privately disparaging other members, Chamber staff, board members, or their businesses. Misrepresentation, unethical behavior, or unprofessional communication (in person or online) is not tolerated.
3. **Uphold Professional Integrity:** Conduct business in a way that reflects positively on the local business community and the Chamber as a whole.
4. **Protect the Chamber's Reputation:** Represent the Chamber in a manner that aligns with its mission, vision, and values.
5. **Support the Chamber Mission:** Actively support and promote the Chamber's mission of economic development and community investment.
6. **Engage When Possible:** Participate in Chamber activities and initiatives that promote collaboration and local business growth.
7. **Operate Ethically:** Offer products and services with honesty, expertise, and high ethical standards.
8. **Comply with Laws:** Operate in accordance with all municipal, state, and federal regulations and avoid gaining unfair advantage over fellow members.



9. **Advertise Honestly:** Ensure that all marketing and promotions are truthful and in compliance with applicable laws.

10. **Respect Chamber Leadership:** Interact with the Board of Directors, Chamber staff, and fellow members in a professional and cooperative manner.

Member Commitment

By submitting a membership application or renewing your membership, you acknowledge and agree to follow this Code of Conduct. You understand that failure to adhere to these standards may result in disciplinary action, including the possible revocation of your membership, as outlined in the Chamber Bylaws.

This Code represents our shared values and provides a framework for expected behavior. It is a living document that may be updated as needed.

Member Grievance Process

If you believe a member, their representative, or a Chamber staff or board member has violated this Code of Conduct, the primary voting member should submit a formal grievance.

To submit a grievance:

Please provide a written statement of the issue, including specific facts, incidents, documentation, or witnesses.

Grievances may be submitted by:

- **Email:** sawana@anthemareachamber.org
- **Mail or Delivery:**

Anthem Area Chamber of Commerce
3655 W Anthem Way Ste A-109 #308
Anthem, AZ 85086

All grievances will be reviewed within **7–10 business days** of receipt and handled in accordance with Chamber procedures.