STORE POLICIES DURING THE COVID-19 PANDEMIC

- Our current store hours are 11 AM to 6 PM.
- All customers are required to wear masks that cover both the mouth and nose at all times while in the store. If you do not have a mask, please use curbside pickup.
- While we love seeing all of our community members, for the safety of both staff and customers, all gaming events are cancelled for the foreseeable future, effective from 3/16/20. This includes all organized and casual play. Further, the gaming tables will be closed for the same period.
- At this time, we can not hold unpaid-for product. We will hold preorders and comic subscriptions for a limited time, but ask that you pay for your orders as quickly as possible. If you are unable to come in, you can pay by phone and we will be happy to hold your paid-for product for as long as necessary. We are also happy to arrange curbside pick-up or delivery (within a ten mile radius). See below for more details. Help us keep our store and community going by paying for your holds!
- The upcoming LGBT+ Night and Ladies' Night book clubs will be held virtually until at least mid-June via Jitsi Meet, hosted by our book club leader, Caitlin. The link to the virtual meetings will be posted in the corresponding Facebook Event listing ten minutes prior to the start of the meeting. Please check the event listings for more details.
- GIFT CERTIFICATE PURCHASES:
    - All purchases can be made either in-person or over the phone.
    - For safety, we'll keep track of all gift certificates on a spreadsheet and write out the physical certificate when at time of pickup, curbside or delivery.
    - Available in increments of $25, $50, $75, and $100!
- Children under the age of 14 are not allowed in-store if not accompanied by an adult. We understand that the schools and summer camps have closed but must remind everyone that we can not act as childcare.
- If someone in-store is showing any symptoms of the disease, we reserve the right to ask you to leave.

ADDITIONAL SERVICES ONLY DURING THE COVID-19 PANDEMIC

- CURBSIDE PICK-UP - How it works:
    - 1. You call or email us with a list of what you'd like to purchase ($4 minimum purchase.) We pull those items and give you your total.
    - 2. You pay via credit card over the phone.
    - 3. You come to the store -- but stay parked in your car.
    - 4. You call to let us know you're here and an employee brings your purchase out to you.
- DELIVERY within a 6 mile radius - How it works:
    - 1. The delivery address MUST be within a six-mile radius of Victory Comics (586 S Washington St, Falls Church, VA 22046). Please check before placing a delivery order.

- 2. Email delivery.victory@gmail.com with the details of your order, including the items you wish to purchase, your delivery address and your phone number.
- 3. We pull those items for you and contact you by phone.
- 4. You pay via credit card over the phone. For purchases under $40, a delivery fee of $5 will be added to your total. Purchases over $40 get free delivery!
- 5. We deliver your purchase to your delivery address with the next delivery run. Deliveries go out once a day at 5 PM. If you place an order after 5 PM, your purchase will go out with the 5 PM delivery the following day. All deliveries are no-contact. If you have special instructions or concerns about a delivery, please be sure to mention them in your email or over the phone at time of purchase.

We can be reached by phone at 703-241-9393 or by email at victorycomics.fc@gmail.com.

Signed,

Your Victory Comics team