

Working in Partnership with Parents

Policy

We strongly believe that parents know their child best and therefore it is essential that good communication is set up for the child to get the best care by working together we aim to offer a consistent approach we also understand the importance of working with other care professional working with this child for example, their nursery or school teachers we have many ways that parents can communicate with us and ask that if there is ever anything comments concerns ideas etc. that that contact us as soon as possible and we will always make time for anyone who wishes to discuss an issue.

Procedures

Before a child starts with us we sign a written contract with parents that ensures that both parties understand their expectations. We also collect information about the child, their routines, any fears and special interests for example.

We will try to accommodate any family traditions, childcare practices or beliefs that the parent may have. We will listen to any advice and welcome anything that has a positive outcome for the child while in our care.

We build a profile online for the children by regularly observing them in play situations, this is in line with the early years foundation stage (for under 8's) curriculum. These profiles can be viewed by parents at any time online. Parents are encouraged to add to them as much as they wish.

We aim to ensure that all parents can talk to us openly and honestly and if necessary make time for them when children are not around. We also send out survey monkey questionnaires regularly.

We are able to use a range of ways in which to communicate with parents. We can be contacted by phone (not after 9pm please unless very important) text, writing or email and parents can also talk to us when they pick up or drop off their child.

