

APS Technology Tool Support: TalkingPoints

Check out these tutorials to get started

- [TalkingPoints One-Pager](#)
- [TalkingPoints Getting Started Guide](#)
- [TalkingPoints supported languages](#)
- [Video Caption Translation](#)
- [Translated letters introducing families to TalkingPoints](#)
- [TalkingPoints Translation Explained](#)
- [Tips for Writing for Translation](#)
- [TalkingPoints Webinars](#)
- [Help Center videos + articles for School Teachers](#)
- [Help Center videos + articles for School Administrators](#)

How to access TalkingPoints

What is TalkingPoints, and who has access?

TalkingPoints is a two-way multilingual family engagement platform that allows teachers and schools to communicate with families across language barriers! The platform translates messages back and forth into over 100 languages, to allow for teachers and school administrators to be able to reach families in their preferred languages directly, which in turn increases parent engagement in the classroom and school communities!

All Teachers and School Administrators have access to TalkingPoints via Clever. Teachers will automatically be given access to their class rosters to be able to communicate with their families. School Administrators will have access to their entire building, and be able to send messages to the entire campus at the touch of a button!

How do I log in?

Chromebook or Laptop:

Step 1: Go to Clever [District Clever URL]. Be sure to sign in using your Aurora email and password.

Step 2: Look for the TalkingPoints icon under Elementary Additional Remote Learning Resources.

Mobile Phone:

Download the TalkingPoints for Teachers Mobile Application in either the [Google Play Store](#) or [Apple App Store](#).

If you would like to use the TalkingPoints for Teachers Mobile Application to communicate with your families on the go, you will first need to log in on your Chromebook or Laptop through Clever, and set a password that can be used with the Mobile Application.

Where can I learn more about TalkingPoints?

- Check out [TalkingPoints' Support Center](#)
- Watch videos on [TalkingPoints' YouTube](#)
- Upcoming live [Getting Started Webinars](#)
- [TalkingPoints' Website](#)
- [TalkingPoints' Blog](#)

Aurora Specific Trainings:

- [Getting Started for Teachers](#)
- [Getting Started for School Administrators](#)

Where do my families log in?

The great thing about TalkingPoints is that families don't need to take any extra steps to receive messages from you! As soon as you start sending communication, families will automatically receive messages from you on their phones as basic SMS text messages.

What if my families don't have unlimited texts?

For this exact reason, TalkingPoints has developed an optional, and free, Parent Mobile Application which they can use to receive messages, and bypass the texts. The Parent Mobile Application is also available for download on both the [Google Play Store](#) and the [Apple App Store](#).

[Click here](#) to learn how to tell whether your families are receiving messages by SMS text, or through the Parent Application.

How can I send messages in another language?

TalkingPoints will automatically send messages to families in the preferred language that has been indicated in your Student Information System, so you don't have to do anything to send messages in another language!

[Learn more about our translation here.](#)

How can families communicate with me?

Families can respond to your message in their home language via text message, because TalkingPoints will translate their messages into English for you.

What if a family member prefers to get messages in another language than what's in Infinite Campus?

You can locate that particular family member in their Student's Details, and click on the three dots next to the contact, and click on the "Edit Contact," where you'll be able to update their language!

Note: If families have downloaded the Parent Mobile Application, they can also [change their own language preference in the app!](#)

Who can I contact if I have additional questions?

Email hello@talkingpts.org or by clicking the "Help Center" question mark icon in your TalkingPoints account.

For Aurora specific questions, contact [Point Person] (Academics) or [Tech Person] (Technology).