

USER AGREEMENT ReFee Ltd.

This User Agreement regulates the relationship between ReFee Ltd. a company incorporated in Seychelles (Address: House of Francis, Room 303, Ile Du Port, Mahe, Seychelles), (hereinafter ReFee or Company) on the one hand and the user of the Website <https://refee.bot> (hereafter referred to as the "Website") on the other.

By using the Website and starting to use Telegram Bot @re_fee_bot (hereafter referred to as the "Bot"), you agree to the terms of this User agreement (hereafter referred to as the "Agreement"). If you do not agree with the terms of this Agreement, do not use the Website and Bot.

1. General provisions

This User Agreement is an official offer of Company and contains all essential terms and conditions of the service contract.

Acceptance of this User Agreement means full and unconditional consent of the user (hereinafter referred to as "User") to all terms and conditions of the User Agreement without any exceptions and/or limitations.

The use of ReFee products automatically means that the User agrees to the terms and conditions of this User Agreement.

2. Subject of the Agreement

Company undertakes to provide the User with the following services:

- Delegation of energy for the execution of smart contracts and USDT TRC-20 transactions via Bot;
- Access to the Bot, allowing you to save on transaction fees;
- Bot for Users to submit cryptocurrency wallet addresses for KYC/AML verification purposes.

The Agreement shall be deemed concluded from the moment of acceptance of the User Agreement by the User. Acceptance of the User Agreement is made by beginning of the use of ReFee Bot.

3. Terms and conditions of service provision

Supply of energy on the basis of the User's preliminary application containing information on the required volume of energy, delegation period and other required services.

The energy paid but unused by the User is withdrawn at the end of the paid period.

Delivery of energy and performance of AML checks is carried out on condition of full and timely payment for the services.

You agree to receive informational notifications and messages from ReFee via Telegram. These notifications may include news, updates, and other important information related to our services.

4. Price and settlement procedure

The price of services is determined on the basis of current tariffs established by ReFee at the time of conclusion of the contract and may change depending on market conditions.

Payment for services is made by replenishing the balance in the Bot at the wallet address specified in the Bot.

The cost of services, namely fees are displayed in the Bot and are available to all Users. The Company has the right to unilaterally change fees for services.

5. Rights and obligations of the parties

ReFee undertakes to:

- Ensure quality and timely provision of services.
- Provide the User with consultations and technical support on the use of services.
- Provide accurate information on the Website.
- Process wallet addresses solely for KYC/AML compliance.

The User undertakes to:

- To pay for the provided services in a timely and full amount.
- Use services in accordance with this User Agreement and the terms and conditions specified on the website.
- Submit only valid wallet addresses they legally control.
- Not use the bot for illegal activities.

6. Responsibility of the parties

Company shall not be liable for temporary failures and interruptions in the provision of services caused by technical malfunctions of equipment and software not owned by Company.

Company is not responsible for acts or omissions of third parties involved in the provision of services, including, but not limited to, Internet service providers and blockchain node operators.

7. Confidentiality and anonymity

Company undertakes not to disclose information about the User and to ensure anonymity when providing services. All information provided is used exclusively for the fulfillment of contractual obligations. Exceptions are cases when disclosure of information is required by law or to ensure fulfillment of obligations under this contract. The User has the right to use pseudonyms or other means to ensure their confidentiality.

8. Conditions of change of yield for staking

TRX staking yield may be reduced in the following cases:

- TRX/Energy rate fluctuations (the amount of energy released by staking 1 TRX).
- Changes in cryptocurrency market policy and regulation.
- Technical failures or changes in the TRON network affecting the staking process.

Company undertakes to notify the User of the decrease/increase in yield at least 3 (three) calendar days before the changes take effect.

9. Terms of use of the website

The user has the right:

- Search for information on the Company website.
- Receive information and services on the Company website.
- Use the site information for personal, non-commercial purposes.

10. Company has the right:

- At your own discretion, create, change, cancel the rules for the provision of services.
- Limit access to any information on the site if necessary.
- Create, change, delete information on the site to ensure relevance and accuracy.

- Delete user accounts in case of violation of the terms of the User Agreement or if there are justified reasons.
- Refuse registration if necessary to ensure the security and integrity of services.

Company undertakes not to block users without sufficient grounds and warnings.

11. Conditions for blocking the User account

The user may be blocked for abuse of the service and/or for committing unauthorized actions:

- Violation of the rules for using the service;
- An attempt to gain unauthorized access to systems or data;
- Submitting fake or stolen wallet addresses;
- Spamming the bot or engaging in phishing;
- Use of the service for illegal or harmful activities.

Any other actions that may harm the service or other users. If such actions are detected, the service administration reserves the right to temporarily or permanently block user access without prior notice.

12. Responsibility of the parties

Company undertakes:

- Maintain the functionality of the site, except in cases where this is impossible for reasons beyond the control of Company.
- Provide comprehensive protection for the User account.

The user undertakes:

- Ensure the safety of personal data from access by third parties.
- Do not disrupt the functionality of the Website.
- Do not use scripts for automated collection of information and/or interaction with the site and its services.

13. Terms of validity of the agreement

This User Agreement applies to any use of the Company services and becomes void upon the entry into force of its new version. Company reserves the right to unilaterally modify the terms of this Agreement and the provision of services without prior notice.

About us:

ReFee Ltd., a company incorporated in the Republic of Seychelles

Registered address in House of Francis, Room 303, Ile Du Port, Mahe, Seychelles

For any inquiries and request please contact us via Partners@refee.bot.