

Write customer questions for each payment method.
 Practice asking and answering the questions with your partner.

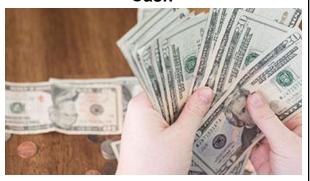
Payment Method

example: American Dollars

Customer Asks:

example: What is the exchange rate for American dollars?

Cash



Customer: I'll be paying with cash.
Could I get a twoonie back please?
Server: No problem. Here you
are...thank you very much.

Travellers' Cheques



Customer: Do you accept traveller's cheques?

Server: Yes we do.

Gift Certificates



Customer: I'm paying with a gift card. Server: Okay, you have 5 dollars remaining/ left on your card.

Credit Card - Visa, Mastercard, American Express



Customer: I'll be paying by credit card.
Server: Okay, I'll get the debit
machine. Please just follow the
instructions.

Debit



Customer: I'll be paying with debit..
Server: Okay, I'll get the debit
machine. Please just follow the
instructions.