




# 1. Write customer questions for each payment method.

Practice asking and answering the questions with your partner.

<b>Payment Method</b> example: American Dollars	<b>Customer Asks:</b> example: What is the exchange rate for American dollars?
<p style="text-align: center;"><b>Cash</b></p> 	<p>Customer: I'll be paying with cash. Could I get a toonie back please?</p> <p>Server: No problem. Here you are...thank you very much.</p>
<p style="text-align: center;"><b>Travellers' Cheques</b></p> 	<p>Customer: Do you accept traveller's cheques?</p> <p>Server: Yes we do.</p>
<p style="text-align: center;"><b>Gift Certificates</b></p> 	<p>Customer: I'm paying with a gift card.</p> <p>Server: Okay, you have 5 dollars remaining/ left on your card.</p>

**Credit Card - Visa, Mastercard,  
American Express**



Customer: I'll be paying by credit card.  
Server: Okay, I'll get the debit  
machine. Please just follow the  
instructions.

**Debit**



Customer: I'll be paying with debit..  
Server: Okay, I'll get the debit  
machine. Please just follow the  
instructions.