# Google Maps' Smart Timeline Assistant: MemoraAI

An AI-powered enhancement to transform Google Maps' "Your Timeline" from a passive location log into a proactive personal assistant.

### **Link to Final Spec Document:**

 $\underline{https://docs.google.com/document/d/1c55-yrq\_RN0Ovzc-12MhS2fdiQxQhM7dZ9bBm-H3uSw/edit}$ 

Pitch Presentation Video: <a href="https://youtu.be/rn9-13SbT28?si=Xap-t\_oxd4CZ4vnk">https://youtu.be/rn9-13SbT28?si=Xap-t\_oxd4CZ4vnk</a>

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**Product Experience** 

**Problem Space** 

#### **Problem Statement**

How might Google Maps's 'Your Timeline' feature be transformed from a passive location history tool into an AI-driven assistant that enhances daily productivity and memory recall while ensuring user privacy?

### **Problem Background**

Google Maps is widely used for navigation, yet its "Your Timeline" feature is underutilized due to low awareness, lack of proactive utility, and privacy concerns. Many users are unaware of its existence, and those who do use it find it to be a passive log of past locations with little actionable value. Instead of leveraging location data to support memory recall, task management, and routine optimization, "Your Timeline" lacks personalization and real-time engagement.

This creates an opportunity to integrate AI-powered capabilities that enhance productivity, provide location-based reminders, generate memory summaries, and introduce a privacy dashboard to increase adoption and user trust.

# **Research Insights**

#### **User Pain Points**

To better understand how users engage with Google Maps, I conducted:

- A survey of 55 general users to analyze their awareness and usage of "Your Timeline."
- One-on-one interviews with three ADHD users to gain deeper insights into task management and memory recall challenges.

### Key pain points identified:

- Users frequently forget location-based tasks, such as picking up groceries while passing a store.
- ADHD users and busy professionals struggle with memory recall and task management.
- Users do not see "Your Timeline" as useful beyond simple location history.
- Privacy concerns prevent users from engaging with location tracking tools.

### **Supporting Data**

- 70.9% of surveyed users were unaware of "Your Timeline."
- 51% of users expressed privacy concerns about location tracking.
- 60% or more of ADHD users stated that location-based reminders could significantly improve their daily productivity.
- 85% of surveyed users were dissatisfied with the lack of AI-driven assistance in "Your Timeline."

#### **Feedback**

Survey results indicated that most users do not actively engage with "Your Timeline" because they do not see its value beyond navigation history. Interviews with ADHD users confirmed that location-based reminders and AI-powered summaries could improve their daily organization, but privacy concerns remain a major barrier to adoption.

# Landing on the Solution

Based on research, I focused on three core AI-powered features:

- 1. AI Smart Onboarding to introduce new users to "Your Timeline" at relevant moments.
- 2. AI-Powered Location-Based Reminders to help users remember tasks when they arrive at specific locations.
- 3. AI-Generated Memory Summaries to provide users with personalized insights about their past visits.

To address privacy concerns, I also introduced a Privacy Dashboard that gives users full control over their location data.

### **Explanation of Solution**

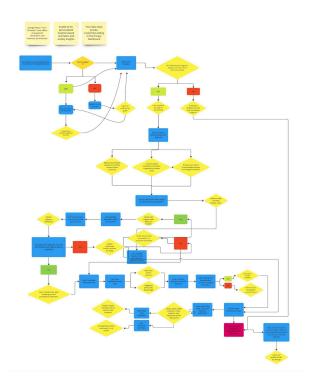
The next step is to validate the high-fidelity mockups through user testing. However, based on preliminary research:

- AI-based onboarding could significantly increase engagement and make users more likely to enable "Your Timeline."
- Location-based reminders could reduce forgetfulness by proactively suggesting tasks at the right time.
- Users expressed interest in personalized memory summaries, but privacy settings will be critical to adoption.

After gathering feedback from user testing, the design will be iterated to ensure AI-powered features enhance utility without compromising privacy.

### **User Flows / Mockups**

### Wireframe & User Flow

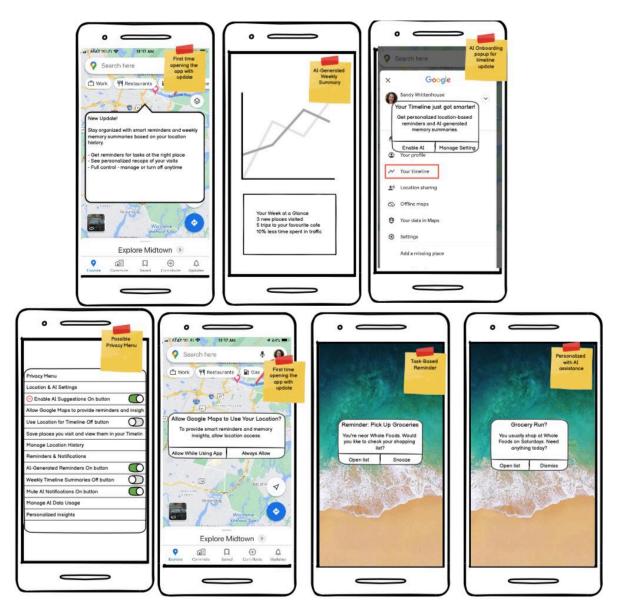


A detailed flowchart outlines how users interact with AI-powered "Your Timeline" features, including onboarding, reminders, and data privacy settings.

### Visual Mockups

The final high-fidelity mockup illustrates the AI-integrated UI, showing how users:

- View AI-generated summaries of past activities.
- Set location-based reminders directly in "Your Timeline."
- Access and modify settings in the Privacy Dashboard for full data control.



# **Future Steps**

Next steps involve user testing and iteration:

- 1. Conduct usability testing with general users to validate the effectiveness of AI-powered onboarding, reminders, and summaries.
- 2. Engage ADHD users in testing to refine notification delivery and ensure minimal cognitive overload.

3. Optimize privacy controls based on user feedback to ensure transparency and data security.

Beyond initial testing, additional improvements could include:

- Expanding AI-driven scheduling to help users optimize travel times.
- Integrating with Google Calendar and Assistant for cross-platform reminders.
- Enhancing location-based recommendations for smarter, contextual insights.

### Learnings

### **PM's Learnings**

Participating in Co.Lab was an eye-opening experience that gave me hands-on exposure to product management. Coming from a non-technical and non-business background, I had to quickly learn how to structure product thinking, conduct user research, and make data-driven decisions.

This experience reinforced the importance of user validation before feature implementation. Through multiple research phases, I learned that:

- Balancing AI-driven assistance with privacy is key to adoption. Users want smart recommendations but also full control over their data.
- Smart notifications should be non-intrusive. Users do not want excessive alerts, and AI should adapt to individual behaviors.
- High-fidelity mockups and user flow diagrams were essential for securing stakeholder buy-in and illustrating feature impact.
- User testing is a critical next step. While initial research guided feature selection, real user feedback will determine success.

Additionally, Co.Lab helped me develop core PM skills, such as writing a structured PRD, conducting user interviews, and translating findings into actionable insights. The challenge of designing AI-powered enhancements while ensuring usability and privacy gave me a stronger understanding of user-centered design.

This project has deepened my confidence in product thinking and showed me the importance of iterative, research-backed development. I now feel equipped to tackle complex product challenges, communicate effectively with stakeholders, and drive user-focused solutions.