# MUHAMMAD FARID LAKSMANA

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#### **SUMMARY**

Product designer with 5 years of experience simplifying complexities and elevating user experiences Tuntun Sekuritas, Gojek, and Telkomsel. With over 10 national and international competition wins, I bring expertise in industries like agriculture, banking, insurance, gamification, and e-commerce, using creative prototyping and storytelling for impactful designs.

### **EXPERIENCE**

#### TUNTUN SEKURITAS (Antai Securities Limited)

Jakarta, ID

Product Designer

Aug 2024 – Now

• Conducted in-depth research on user interaction within the stock purchasing system, identifying key pain points and optimizing the flow to enhance user engagement and transaction efficiency. <a href="faridlaksmana.com/work/">faridlaksmana.com/work/</a>

### IFG (INDONESIA FINANCIAL GROUP)

Jakarta, ID

Product Designer

Des 2023 - Jul 2024

- Spearheaded end-to-end research and UI implementation for the Super App One by IFG, culminating in the creation of an intuitive All-in-One App for Health, Insurance, and Investment Management Systems. This involved meticulous research, prototyping, and iterative design to ensure seamless UI and functionality Project
- Led a UI revamp project, redesigning key components of the application through exploration and iteration, resulting in a more intuitive, user-friendly interface that improved overall usability.

TECH IT EAZY

Bandung, ID

Lead Product Designer | Product Design Consultant

Nov 2021 - Now

• Successfully solved client problems through a user-centered UX approach while also spearheading end-to-end UI & UX development for renowned corporate giants like Mandiri, Kalbe, Hyundai, Sasa, Krakatau Steel and more.

## TELKOMSEL (PT TELEKOMUNIKASI SELULAR)

Jakarta, ID

UI/UX Designer internship

Feb 2022 – Jun 2022

- Organized workshops with the WEC team, resulting in improved usability, heightened transaction awareness, and increased user satisfaction for Telkomsel's E-commerce website. <u>Project</u>
- Developed a flexible Content Management System (CMS) that seamlessly integrated design elements with e-commerce platforms, enhancing the overall shopping experience.

### GOJEK (PT. GOJEK INDONEISA)

Bandung West Java, ID

Creative Designer

Nov 2020 – Dec 2021

- Designed and developed a web-based app for Gojek's Go-Menu Pascal 23 project, streamlining the ordering process and enhancing the user experience.
- Worked closely with the marketing team to implement successful campaigns for 3 Gojek events, creating an exceptional digital promotional experience as a website and creative design social media

#### **ACHIEVEMENTS**

2023
2023
2022
2022
2022
2022
2022
2021
2020

### **EDUCATION**

#### INDONESIA COMPUTER UNIVERSITY

Bandung, ID

Bachelor of Science

Oct 2023

Cumulative GPA: 3.55/4.0 Cumlaude; Rector Scholarship;

### **TECHNICAL SKILLS**

Major in Computer Science;

Relevant Skills: Product Design, User Experience, User Interface Design, UCD, HTML, CSS, JavaScript. Certifications & Training: UX designer: Digital Product Development (Skill Academy), Design Products That Users Love With Data Powered Design (Skill Academy), Foundations of User Experience UX Design (Google), Project Management - Primavera P6 Professional (Oracle), Project Management Fundamentals: Run projects effectively (Udemy) See All Certification (18 licenses & Certification)