

# We're Hiring: Discord Community Manager (English-Speaking Community)

**Studio:** Red Candle Games

**Type:** Remote | Part-time / Contract | Paid

**Languages:** Native-level English required | Chinese ability a plus, not required

## About Red Candle Games

We're an independent game studio based in Taiwan, best known for *Detention*, *Devotion*, and most recently *Nine Sols*. Our titles blend Eastern philosophy, distinctive aesthetics, and narrative depth to create immersive experiences for players around the world.

Since the launch of *Nine Sols*, our English-speaking Discord community has grown rapidly—bringing both incredible enthusiasm and new challenges. To maintain a safe, respectful space and allow our dev team to focus on development, we're looking for a dedicated Discord Community Manager.

## What You'll Do

You'll be responsible for overseeing and supporting our English-speaking Discord server. Your mission is to maintain a healthy, respectful, and safe space for players, while serving as a communication bridge between the community and the dev team.

You'll be trusted to make day-to-day moderation decisions independently, while also knowing when to escalate critical or sensitive matters. You'll work closely with our current volunteer moderators and report major developments to the studio.

**Note:** This role is fully focused on community health and moderation. You will not be responsible for announcements, marketing, or PR.

## Responsibilities

- Monitor and moderate daily activity in the Discord server
- Enforce rules and maintain a safe, inclusive environment for all players
- Mediate player disputes with professionalism and fairness
- Respond to reports of inappropriate or unsafe behavior
- Coordinate and guide our volunteer moderator team
- Maintain and improve moderation tools (AutoMod, bots, ModMail, etc.)
- Act independently in most day-to-day matters
- Escalate brand-sensitive or high-risk issues to the dev team when needed
- Provide regular updates or incident reports to the team

## Requirements

- Native-level fluency in English
- Familiarity with online gaming culture and Discord moderation tools
- Calm, empathetic, and professional when handling conflict or emotional situations
- Strong judgment: knows when to act independently and when to escalate
- Team player: able to communicate clearly with both community members and the dev team
- Comfortable working across time zones and asynchronously with a Taiwan-based team

## Bonus Points If You:

- Have proven experience managing or moderating large Discord communities (10K+ members)
- Can understand or read basic Chinese (for internal communication)
- Are familiar with Red Candle's games and community tone
- Have experience working with culturally diverse or bilingual teams
- Have created or refined community guidelines, safety protocols, or escalation workflows

## **Compensation**

- **Part-time / Contract-based**
- Monthly Range: **USD \$1,000–\$2,000**, depending on experience
- Open to a 3-month trial period, with potential for long-term collaboration based on performance and fit

## **How to Apply**

To apply, please send the following to [hr@redcandlegames](mailto:hr@redcandlegames) or DM@iristhlin in the official RCG Discord:

- A brief introduction about yourself and why you're interested
- Your relevant community/moderation experience
- Discord servers or communities you've managed (with context if needed)
- Your availability and preferred compensation

If you care about healthy online spaces, love Red Candle's games, and want to help build a welcoming home for players around the world—we'd love to hear from you.