

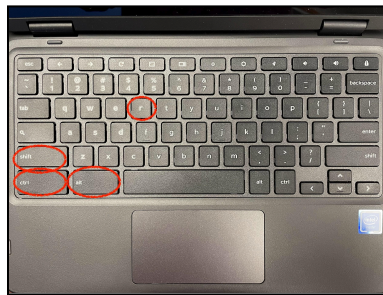
How To Powerwash a Chromebook



If your chromebook is not running properly, is slow, or the camera/microphone is not working, we suggest a powerwash. This will “refresh” all of your Chromebook settings and force Chrome updates.

Here are the steps to follow:

- As your Chromebook starts up (you can not be signed in to powerwash), press control + alt + shift + r at the same time.



- Your screen will turn black for a moment.
- You will see a white background with a message that says a powerwash is in progress.
- The screen will turn black for a moment again.
- You will see a “Welcome” message. Click on the blue “Let’s go” icon
- Pick a wireless network “guest” if at MWCSO (and put in the password on other networks).
- Accept Google’s Terms of Service.
- You will then get a message that your Chromebook has completed Enterprise Enrollment.
- Click the blue “Done” icon.
- Your login screen will reappear and you can proceed logging into the Chromebook.

[Click here for a video Demonstration.](#)