

# **Refund/Cancellation Policy for Shravan Kumar Associates & Group**

Last Updated: 10th May 2024

At Shravan Kumar Associates & Group ("SK A&G," "we," "us," or "our"), we strive to maintain transparent and fair policies regarding cancellations and refunds. Please review the following guidelines:

## **1. Cancellation Policy:**

- Clients may cancel their engagement with us at any time by providing us with a notice of cancellation at least 30 days in advance.

## **2. Refund Eligibility:**

- If cancellation occurs before the commencement of services, all fees paid shall be refunded in full, excluding GST, Challan, Tariff, and Registration Charges (if any).

## **3. Refund Request Procedure:**

- Refund requests must be submitted with a detailed explanation to [management@skandgroup.com](mailto:management@skandgroup.com) or [pr.skandgroup@gmail.com](mailto:pr.skandgroup@gmail.com) for consideration.

## **4. Refund Processing:**

- Refunds shall be processed within 30 days of approval.

## **5. Notification of Non-Issuance of Refunds:**

- In cases where refunds cannot be issued, clients shall be notified of the same by our PR Team via email within 30 days of their refund request.

## **6. Non-Refundable Charges:**

- Registration charges for Bootcamps, Conferences, and/or Guest Talk Shows shall be non-refundable in nature.

## **7. Policy Updates:**

- We reserve the right to modify, amend, and update this policy at any time with or without prior notice to clients by updating it on our website.

**We understand that circumstances may change, and we are committed to working with our clients to ensure a smooth cancellation and refund process.** If you have any questions or concerns about our Refund/Cancellation Policy, please don't hesitate to contact us.

Thank you for choosing Shravan Kumar Associates & Group for your consulting needs.