

PRIVACY POLICY

Last Updated: Oct 21, 2024

Welcome to SkybleLab Inc.! By using our products and services (referred to as "Services"), you agree to this Privacy Policy. Your privacy and the security of your personal information are our top priorities. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you access any application product of Skyble Lab Inc. (referred to as "Application").

Please read this Privacy Policy carefully. IF YOU DO NOT AGREE WITH THE TERMS OF THIS PRIVACY POLICY, PLEASE DO NOT ACCESS THE APPLICATION OR SERVICES.

Changes to this Privacy Policy

We reserve the right to make changes to this Privacy Policy at any time and for any reason. Any updates will be reflected by revising the "Last Updated" date at the top of this Privacy Policy. You are encouraged to review this Privacy Policy periodically to stay informed of any changes. Continued use of the Application after changes are posted constitutes your acceptance of the revised Privacy Policy.

1. INTERPRETATION AND DEFINITIONS

1.1 Interpretation

Words where the first letter is capitalized have specific meanings as defined in this section. The definitions apply whether in singular or plural form.

1.2 Definitions

- **Account:** A unique account created for you to access the Service.
- **Affiliate:** An entity that controls, is controlled by, or is under common control with a party.
- **Application:** Refers to any application product provided by Skyble Lab Inc.
- **Company (referred to as "the Company", "We", "Us", or "Our"):** Refers to Skyble Lab Inc.
- **Device:** Any device that can access the Service, such as a computer, cellphone, or tablet.
- **Personal Data:** Information that relates to an identified or identifiable individual.
- **Service:** Refers to the application products and related services provided by Skyble Lab Inc.
- **Service Provider:** Any natural or legal person who processes data on behalf of the Company.

- **Usage Data:** Data collected automatically, either generated by the use of the Service or from the Service infrastructure itself.
 - **You:** The individual or legal entity accessing or using the Service.
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2. COLLECTION OF INFORMATION

We collect various types of information to provide and improve the Application and Services. These include:

2.1 Personal Data

While using the Application, we may ask you to provide personal information, including:

- **Identifiers and network activity information:** IP address, device type, OS version, device language, interactions with the app, and unique identifiers such as IDFA or AAID.
- **Uploaded images:** To generate AI images, including the “AI Image to Image” feature, the app processes the images you upload, such as images of your face, which are deleted after a specific period. Generated images are also deleted after a certain time.

2.2 Usage Data

Usage data may include information such as your Device’s IP address, browser type, pages of our Service that you visit, time spent on those pages, and diagnostic data related to app performance. This data is collected automatically when using the Application.

3. USE OF YOUR PERSONAL DATA

We use your Personal Data for a variety of purposes, including:

3.1 To Provide and Maintain the Service

- To enable you to use the features of the Application.
- To manage your Account as a registered user.
- To process AI-generated images, including uploading and storing images temporarily for processing purposes.

3.2 To Improve Our Services

- We use tools like Google Firebase SDK to collect anonymous data to improve the quality of our Services. These tools track overall statistics without identifying individual users.

3.3 To Respond to Customer Support Requests

- We collect contact information and the content of your requests to assist with customer support. This data is retained for up to one year, after which it will be deleted.

3.4 To Conduct Usage Analytics

- We analyze your interactions and behaviors to improve our Services, develop new features, and optimize user experience.

3.5 For Marketing Purposes

- We may use anonymized data to reach out to inactive users and promote our Services, including measuring the effectiveness of advertising campaigns.

4. DATA STORAGE AND PROTECTION

We store your data securely on our servers and our service providers' servers. We implement both technical and organizational measures to protect your data.

- Images uploaded to the Application are deleted after processing or after a specific time. This helps handle any errors during image generation and allows users to re-download or recreate results if necessary.
- Personal Data collected for analytics, quality improvement, and customer support is retained only as long as necessary and is deleted once it is no longer needed.

5. SHARING OF INFORMATION

5.1 Personal Data Disclosure

We do not share your personal data, including face images, with third parties except as necessary to operate the Services.

5.2 Sharing of Aggregated Data

We may share anonymized, aggregated usage data with third-party partners to improve the functionality of our applications. This data cannot be linked to individual users.

5.3 Business Transfers

In the event of a merger, acquisition, or sale, your information may be transferred to the new entity. You will be notified, and any change in data handling will be communicated to you.

5.4 Legal Compliance

We may disclose your data to comply with legal obligations, protect the rights or property of the Company, or prevent unlawful activities.

6. SECURITY OF INFORMATION

We take reasonable steps to protect your Personal Data using industry-standard security measures. However, no method of transmission over the Internet or electronic storage is entirely secure, and we cannot guarantee absolute security.

7. CHILDREN'S PRIVACY

Our Services are not intended for users under the age of 13. We do not knowingly collect data from children. If we learn we have collected Personal Data from a child without parental consent, we will delete the data immediately.

8. YOUR PRIVACY RIGHTS

You have the right to:

- Access, update, or request the deletion of your personal data.
- Revoke consent for the collection and use of your personal data at any time.

You can exercise these rights through your account settings or by contacting us directly.

9. CHANGES TO THIS PRIVACY POLICY

We may modify, update, or integrate this Privacy Policy. You will be notified of any updates by revising the "Last Updated" date or through email or app notifications.

10. CONTACT US

If you have any questions about this Privacy Policy, you can contact us via email:

Email: hello@skyblelab.ai