

ICANN SSR Subgroup Meeting - Follow-up Questions
9-10 October 2017
Los Angeles

WHOIS

1. Which registrars have the highest WHOIS inaccuracy rates currently?
2. Compliance to send a link to the presentation and dashboard on the Compliance page on ICANN.org.
3. For the new gTLDs and registrars that have the highest inaccuracy rates – what processes do you follow, what actions do you take to address? (See SADAG, DARA)
4. For example, does Compliance treat registrars with higher accuracy rates to greater scrutiny & compliance activity? If not, why?
5. What trends is Compliance seeing in the Periodic Reporting-- are accuracy rates going up or down?
6. If the rates are going down-- how does Compliance change its activities to determine the root cause?
7. What contract changes would Compliance like to see to enhance its ability to respond to complaints of inaccurate WHOIS
8. Does ICANN Compliance treat WHOIS complaints differently if the complaint is coupled with allegations of DNS abuse. Why not?
9. Could ICANN Compliance have a different process for responding to WHOIS complaints when coupled with DNS abuse and cybercrime allegations?
10. How does ICANN Compliance interpret 3.18: Registrar shall take reasonable and prompt steps to investigate and respond appropriately to any reports of abuse.
11. What are "reasonable steps" and have there been any instances where Compliance has found that the Registrar did not take reasonable steps
12. Did Compliance seek community input into how to interpret 3.18?
13. What changes would Compliance suggest to enhance its ability to take action under 3.18
14. Is Compliance auditing the requirement under the RAA to: Validate that all postal address fields are consistent across fields (for example: street exists in city, city exists in state/province, city matches postal code) where such information is technically and commercially feasible for the applicable country or territory.
15. Is ICANN Compliance auditing the escrow deposits to confirm that the submission matches the total registrations of that registrar, and spot checking for accuracy or that it matches what appears in WHOIS
16. Has ICANN Compliance considered having an "emergency response" submission for egregious instances of DNS Abuse?
17. Is ICANN experiencing "rate limiting" in accessing WHOIS for either compliance purposes or for the WHOIS ARS?
18. Does ICANN need unrestricted access to WHOIS to be able to do its compliance activities, WHOIS lookups, and WHOIS ARS

19. Does ICANN audit the SLAs for WHOIS availability? How often?

20. Which entities can submit bulk WHOIS compliance complaints? Please explain the requirements/restrictions involved in being able to submit bulk complaints.