

# Clark Give Page Competitor Analysis Report

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8.10.2016

## Competitive research

Competitors: Worcester Polytechnic Institute, Skidmore College, Brandeis University.

Attachment 1 is the organized info from their pages

Attachment 2 is the comparison of strength and weakness.

### Conclusions:

- There are some elements that we can add to the current page: alumni stories, slideshow or videos, breadcrumb, some instructions, folded bar, pop-up page.
- It is better to give a suggested amount of money. Because first, anchoring effect; second, mobile phone user friendly.
- Instructions are necessary, where to put instructions need to be concerned
- Make the form as short as possible but foldable for rich content

## [Organized Competitor Information](#) - Google Sheet

### Competitor strengths and weaknesses

#### WPI

Strength:	Weakness:
<b>Easy to find</b> call to action button <b>Rich content</b> on give page Strengthen <b>security</b> online form <b>Match customer information</b> <b>Secure seal</b>	<b>Not responsive</b> Very <b>small font sizes</b> Navigation bar arrow is <b>confusing</b>

#### Skidmore College

Strength:	Weakness:
Give page is <b>responsive</b> <b>Company match</b> President's Society Leadership <b>Giving Levels</b> <b>Obvious help numbers</b> <b>Login</b> for previous donors	<b>Super long</b> menu <b>Too many</b> horizontal bars Log in button is <b>too small</b> Pictures are <b>not responsive</b> <b>No footage</b>

<b>List donators' names</b> <b>Switch</b> between phone or full-size screen <b>Secure seal</b>	
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#### Brandeis

Strength:	Weakness:
<b>Rich content</b> on give page <b>updated constantly</b> <b>Could log in</b> <b>Folds</b> the filed that people might not fill <b>Pop up form</b> Could <b>save and continue</b> <b>Back to the top button</b> <b>Secure seal</b> Could <b>mail</b> this form to a friend	Give page <b>not responsive</b> <b>No bread crumb</b> <b>Too much</b> information to fill

#### Clark

Strength:	Weakness:
<b>Explain</b> what is card security code Offer <b>options</b> to spread the form Can <b>log in</b> <b>Folded</b> top menu <b>Secure seal</b>	<b>Limited information</b> on the give page <b>No bread crumb</b> on the form page Instructions are not at the right place <b>Not showing</b> the mandatory options <b>Too long</b> <b>No confirmation</b> information <b>Broken links</b>