

Trading guidelines

Safety Update: Due to an incident that happened on 7/11/14

We are going to heavily check on the user and imposed a trade limit. The limit will only imposed for user with a questionable Trade and Chat History. Mostly the limit is we can only trade you 3 or less items. (mostly trading cards and other non-game item) Game trade are not allowed for Scam Users. (This notice will be removed after 1 month) Please see trade limit section for more detail

Hello and thank you for contacting jomarceneter to trade item to item. before we start there is always a few guidelines you need to follow.

Note: We check the following sites one by one in order.

Steam Trades

Reddit Steam Trading

In case if your offer is denied due to item already been traded we're sorry.

But we will check the date to see who first. and as always the highest value trade win the trade (Value as Key > Other item) (it like an auction but it totally different)

Before you trade

Always check the steam link if it ends with

<http://steamcommunity.com/id/jomarceneter>

If you can't sure if it the right account Immediately go to

<http://steamcommunity.com/groups/JC-GamingGear>

And see who the owner. the owner of the group will not change nor it will ever change since the group is part of the Jomarceneter Network.

During trade

For your safety and convenience all trade will be logged, Your profile will be check on backpack.tf (For TF2 related trade), Steam Reputation and other steam trading related sites. All Chat and trade will photo logged and in some cases the trade itself will be videotaped for evidence purposes.

All chat and trade logs will be kept in storage.

The trade will be done like a simple trade

We will confirm in the chat of the item, Current Price, Advisory, etc... so please check the chat before you press the trade button.

You are welcome to try lower the price. If we agreed on the price the trade will continue with your agreed price.

After trading

You got the item hooray.

You are responsible for the item that you recieved from us. (If you delete or used it, well it your fault for doing it not ours.)

All trade are final! But refund can be requested on a case to case basis.

Privacy policy

Jomarcenter respect the right of our users and we are also protect their identity and it our job to keep it that way.

All trade logs will not be release unless if the following event occur.

Steam request the trade and picture logs for security and anti-fraud purposes.

Steam rep request the trade and picture logs if jomarcenter or anyone is being accused of false fraud.

If By law or court request we are required to show the logs.

Steam Privacy policy applied

Refund policy

Any item can be refunded within 1 week after the trade have happened. except if following happened:

As we said!

Item that was redeemed or used.

Game codes Trades

Steam item to Steam wallet codes Trades

Origin game codes Trades

Steam to Origin Trades

Money related trades (Case by Case only!)

Regarding about Codes

All codes trades are final. Before trade we will also check your account if you own the game or not.

Reserve Policy

You are allowed to reserved any item in the inventory and the list.

To give everyone a fair chance to trade any reserve have an expiry date. once it expired the item will be available to everyone.

There is a limit to the trade you are allowed to reserved.

1 Game

4 Non-weapons TF2 item

5 other game item (Portal2 item, etc...)
5 Spiral Knight Items
4 Non-weapons TF2 item
10 TF2 Items
10 trading card
10 Cosmetic item (Emoticon, Wallpaper, etc..)
50 spiral knight non-weapon items.

Regarding about outside steam item.

As Jomarcenter gaming gear is everywhere you are not allowed to trade item for an item that is outside of steam. With an exception to Origin games.

Trade notice

We will give you the warning, Advisory, note, prices, etc.. during any trades. We will not trade if the item or the trader in question is in a Mass Giveaway games. As the item value is down. if the item in question have a questionable purchase source (Ex. from a problematic credit card, etc...)
Fraud accounts.
Item is less than 15 - 30 days from purchase.

Trade Limit: (New: Updated as of 7/11/14)

For safety reasons We are implementing a trade limit system. Allowing us to control the item releases each day per user. This will not only lessen the impact on scammer from stealing items. This also Allowed other user to trade also.

Possible/Suspected Scammer account or Account which is a half year - 11 month old: you are only allowed to trade at least 5 items per week of any item or banned from trading with us.

Possible/Suspected Scammers are banned from trading games gifts. And also Account which are half-year old can only trade gift with us only **ONCE!** until the account is now a year old.

Normal Account:

Have no limitation in trading, but depending on reputation and your account we may imposed a Limit depending on your reputation and Account status with us and the community.

Regarding about Middleman

For your safety and convenience all Middleman will be also process with the same verification process as you were going through.

ONLY STEAMREP MIDDLEMAN AND JC GAMING GEAR CERTIFIED MIDDLEMAN ARE ALLOWED TO TRADE!

Update: We are now accepting Reddit's SteamGameSwap official Middleman

Responsibility

It your responsibility to take care of your item. We are not responsible if you were banned, Item got deleted by accident, item used, Item being trade with other people.

We are not responsible for anything happened to the item that was used or deleted by **YOU** after the trade once the trade is completed.

We are not responsible if the item you received is not like you were expected but you are welcome to get a refund and your item will be returned once you give the item use in trading back to us. You are responsible to check the item before the trade start or during the trade as we already warned or tell you about the item.

Jomarcenter and or Jomarcenter Gaming gear staff will never ask for your password or your personal info.

Safety remark:

We Do not use fake credit card or use any credit card at all when purchasing the games we offers. Your safety is our #1 priority.

We assured that none of the game you got with us will be gone due to faulty credit card.

We use MOL points and steam cash card in purchasing games no credit card is involved in trastraction. (Since it much more convenience and risk free than credit card)

We may sometime ask you how and when you purchase the item. (Ex. if you get it via a trade, or via credit card.) Newly purchase item will be automatically be denied for safety reasons.

We also have a validity time (1 month) before we sell games keys in that way the keys have no chances to revoke.

We do not scam as this will affect our reputation as a whole.

WE DO NOT ACCEPT BUNDLE CODES AS TRADES! We respect all non-steam bundle distributors and developer who sacrifice some of their sales for charity.