[2022 Commission Information: Extended FAQ]

Please read the entirety of this document before asking further questions

When will I know if I got a slot?

- April 22 to April 24: Application window
- April 25 to April 29: Application review and selection (I will be abroad during this time)
- April 30 to May 1: Implementation of new rewards (25% Discount, NSFW token, Outfit design, Ultimate Mystery Box, Original pencil sketch) into StarStickers and points cap increase from 500 to 1000.
- May 2: Publication of final slot allocation list
- May 4: Confirmation of all slots and designated order for the first batch.
- May 9 to 11: First batch invoices sent.

I got a slot, now what?

First, congratulations!

Secondly, like you, many others will have also acquired a slot. This means that there will be several batches, each of which will include pieces of varying complexity in order to make sure they all take more or less the same amount of time.

This does mean that some people in the later batches might be waiting longer than those in the earlier batches and this length of time can't be specified until I know what I'm working with. However, updates will be posted regularly on both Patreon and the discord and, with the implementation of the 25% discount, the longer the wait, the more accessible this will become.

When do I need to pay for my slot?

Two weeks ahead of starting on your piece, I will get in touch with you to discuss the brief, settle the quote and prepare the invoice. After that, all commissions must be paid fully a week in advance of commencement.

I don't accept payments more than 2 weeks in advance of the starting date, which gives you the freedom to postpone or cancel your slot at any time while you're waiting.

Payment for all commissions will be done via a Paypal invoice sent to the email address given in the form. Invoices that aren't paid within two weeks of being sent will be canceled and the slot will be forfeited as a result.

When do I need to apply for the discount or NSFW tokens if I want to use them on my slot?

Between when you receive the two week notice and the invoice is prepared. If you wish to apply for either (or both) tokens but don't have enough points, you are also welcome to postpone your slot until you do. I will, however, need enough advance notice of your intentions to make sure I contact the next people in line with time to spare.

What if I change my mind on what I want by the time you reach my slot?

As many slots will be picked based on the ideas described in the original form, you will not be allowed to change the overall concept once your slot has been accepted. That said, you'll be welcome to change aspects of the character (hair, colors, outfit) or the character as a whole provided that the original concept remains the same or 90% similar.

Once the commission has been charged, you cannot cancel or change it.

If at the point of payment you decide you no longer want the commission then you are welcome to cancel it with no charge. This does mean you will lose your spot in the queue and you will need to reapply in future openings.

What if I need to postpone my slot?

If upon contacting you to commence your project you decide you need more time to go through with it, then you are welcome to postpone your slot **once**. Your slot will then be moved to the end of the queue. If upon reaching your slot once more you are still unable to go through with it, then the slot will be forfeited and you will need to reapply in a future batch opening.

What if I change/delete my pledge before you start on my slot?

If you downgrade your pledge between tiers in the same grouping (ie, Extreme to Advanced, or from Intermediate to Easy) nothing will change.

If you downgrade your pledge between tiers in the different grouping (ie, Advanced to Intermediate), and your slot was something you could get on either grouping, nothing will change.

If you downgrade your pledge between tiers in the different grouping (ie, Advanced to Intermediate) but your slot was something you could only get as a higher tier, your idea will need to be adapted to criteria that was available to Intermediate and Easy patrons.

If you upgrade your pledge between tiers in the different grouping (ie, Intermediate to Advanced) you will not be able to change your slot to something more complicated. If you wish to do this, you must edit your pledge before you apply.

If you delete your pledge, your slot will be held for a month (assuming it wasn't the next in line) before it is forfeited and passed onto someone on the waiting list.

While I appreciate this might seem draconian, this is to make sure the system isn't "gamed" in a way that would make it unfair to other patrons.

Will there be future openings?

At the moment I have no schedule in mind for a future opening. My priority, aside of getting through this large batch, will be to pour myself into improving StarStickers in order to make it a lot more accessible to many more patrons.

To this end, I am currently investigating ways whereby I can simply integrate the current commission offering into the points system - meaning the same or similar options would be available but there would be no separate payment aside from the points your pledge has already accrued.

All of these plans are still tentative, however, and require more time to properly define. Once I have had time to outline a roadmap, I will post further updates as usual.

Any other questions

If I've missed or left something unclear, then please feel free to approach me via DM - here or on Discord - or email me at hello@onyrica.art and I'll do my best to get back to you ASAP.