

Atypical standup meeting

Invited Claire Alexandre Evan Bostrom Duo Glover a Typical Community Project
Rohit Ramesh Junda Yin Keerthi Kasturi Dominic Bradley Muminah Kosemani
Jillian Krebsbach Diane Choih techfleetnetwork@gmail.com Justine Kim
Attachments Atypical standup meeting
Meeting records Transcript Recording

Summary

Duo Glover is trying to get editing access to the UX research Figma file and found the Discord channel. Keerthi Kasturi has finalized the script and conducted the first user research interview, and discussed with Claire Alexandre the need to refine the questionnaire. aTypical Community Project is working on empathy maps and proto-personas, and Diane Choih is refining their problem statement and progressing on the empathy map for neurodivergent adults. The main talking points of the meeting were about accessing Figma, user research, and progress on empathy maps and personas.

Details

- Leisure and Personal Updates Meeting participants shared personal updates before the official start, including aTypical Community Project's plan to visit Queens County Farm for their boyfriend's mom's birthday, Keerthi Kasturi's excitement for their parents' first visit to their home (00:00:00), and Diane Choih's involvement in an intergenerational choir. Dominic Bradley mentioned their interest in digital art, specifically portraiture using Procreate on their iPad (00:01:22).
- Accessing Figma and Catching Up Duo Glover reported trying to gain editing access to the UX research Figma file for competitive analysis, confirming they

found the Discord channel (00:03:00). Muminah Kosemani stated they were catching up on recordings to understand the vision, scope, and value creation, finding the all-hands meeting helpful (00:04:34). Diane Choih suggested that instead of watching hours of recordings, which can be a "big time suck," Muminah Kosemani could meet with someone for 20 minutes to get a summary, an offer aTypical Community Project also supported (00:06:06).

- User Research and Questionnaire Refinement Keerthi Kasturi updated the team
 on research progress, noting the script was finalized and they had conducted the
 first user research interview, which yielded great insights. They also mentioned
 discussing with Claire Alexandre the need to revisit and refine the questionnaire,
 and reached out to another organization for survey participation (00:08:01).
 Keerthi Kasturi also inquired about interviewing neurodivergent team members,
 but aTypical Community Project raised concerns about potential biases if internal
 team members were interviewed, suggesting reaching out to friends or external
 groups for participants (00:10:49).
- Progress on Empathy Maps and Personas aTypical Community Project reported working on empathy maps and proto-personas for one audience and following up with external contacts for interviews, expressing urgency in finding volunteers (00:13:22). Diane Choih discussed refining their problem statement and progressing on the empathy map for neurodivergent adults (00:15:47). aTypical Community Project clarified that the neurodivergent adult persona was "90% done" from a previous workshop and encouraged others to complete personas for other audiences (00:17:07). Claire Alexandre also shared that they had self-assigned themselves to work on the "individuals experiencing loneliness" persona (00:21:36).
- Holiday Meeting Schedule and Task Assignments Diane Choih noted that
 secondary research was still on their plate and suggested the team vote on
 Discord regarding whether to hold meetings on the Indigenous People's Day
 holiday on October 13th (00:20:32). Rohit Ramesh reported being unwell and
 stated they would work on scope items over the weekend. Diane Choih also
 emphasized the importance of knowing if anyone who signed up for a task felt
 they could not contribute, especially before the upcoming project planning
 meeting (00:21:36).

Suggested next steps

Dominic Bradley will work on scope items for the problem over the weekend and
inform the group where they can find the scope work.
Diane Choih will work on secondary research over the weekend and start a vote
on Discord about working on Indigenous People's Day.
Keerthi Kasturi will relook and revisit the questionnaire, make notes for the
interview, and send the survey form to the organization that has neurode
divergent people.
aTypical Community Project will work on the empathy map and proto persona for
one audience.
Claire Alexandre will work on the persona for individuals experiencing loneliness.

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Transcript

Atypical standup meeting - Transcript

00:00:00

aTypical Community Project: Okay, I'm back. Um, so I'm going to wait to start the recording, but I guess if we want to take a couple minutes and have some human time, um, if anybody wants to go around and maybe share um, something fun they're doing outside of this project or work or whatever. Um, I guess I'll volunteer to go first. So, um, it's my boyfriend's mom's birthday tomorrow and we're trying to plan an activity for her. So, I think we're going to take her to the Queens County Farm, which if you're not from New York City, like it's not really like a farm, but like it's it's more like a petting zoo, I guess. There's like goats and alpacas and stuff like that. It's kind of like between Queens and Long Island. So, um, yeah, I think it'll be fun. And the weather looks good.

Keerthi Kasturi: That sounds fun. Yeah, I'll go next. Uh, my parents are going to be in town. I'll have to go pick them up like in 2 hours.

00:01:22

Keerthi Kasturi: So, I'm so excited to see them like almost it's been like eight months since I s saw them last. So excited to see them around and have have them at my place. So, this is the first time they're coming to my home. So that's an excitement. **Diane Choih:** Um, just something I do every week, uh, on Sunday is, um, I go to a choir practice. There's like an intergenerational choir in our city slash, neighborhood um, that has like kids and adults of all ages.

aTypical Community Project: Cool.

Diane Choih: So, yeah, I started doing that this year and it's been really great.

aTypical Community Project: Anybody else want to share anything?

Dominic Bradley: I can go. Um, sure. Um, I'm not exactly what I'm sure what I'm going to do this weekend, but I think that I might try to do um some art. Um like for the past year or so um I've been working on um you know developing digital art on uh my iPad. There's a program called Procreate that I use.

aTypical Community Project: Oh yeah, cool.

00:03:00

Dominic Bradley: So I might do some Yeah.

Diane Choih: What are your favorite subjects, Dominic?

Dominic Bradley: I mean, I really love uh portraiture. Um, you know, landscapes and stuff are cool, but there's something about rendering the human face that is very exciting to me.

aTypical Community Project: Okay. Anybody else want to share anything before we get started? It's um 10:08. So, I just want to be mindful of time. And we have another meeting right after that.

Diane Choih: Let's jump into it.

aTypical Community Project: Going once. Going twice. Okay. I'm going to start the recording. All right, it is Friday, October 3rd. Um, welcome to everyone who's observing. I see we have some guests. Um, so we're just going to go around and do standup. Uh, Claire said she'll be joining us shortly. Um, any volunteers to go first?

Duo Glover: Uh, I'll go first. Um, so I've been trying to get access to the uh UX research Figma file um to be able to edit it so I can do the competitive analysis work.

00:04:34

aTypical Community Project: Okay.

Duo Glover: Um, and yeah, I found the Discord y'all were talking about. No immediate

blockers other than

Diane Choih: So does someone need to approve is is a Typical Community Project: Um I did earlier today. Yeah.

Keerthi Kasturi: Yeah, I have the link again.

Duo Glover: Okay, cool.

Keerthi Kasturi: Let me know if you if you're still not able to access it.

Muminah Kosemani: Um, I can go next. Um, I'm still playing catchup. Um, watching

recordings.

aTypical Community Project: Heat.

Muminah Kosemani: Um, my blocker would be that I need to watch recordings so that I'm up to speed with um, things especially with the vision scope and the value creation

with those problem statements. Um, yeah, it was I watched the all hands from two days ago, the extra long one, and that was that was really helpful.

Diane Choih: Wait, before you pass it, before you pass it, Mina, I I know that **Muminah Kosemani:** Um yeah, I think that's it and I will pass this over to um Kirsty. **Diane Choih:** can be a big time suck, like watching hours and hours of recordings.

00:06:06

Diane Choih: Um, I don't know how help I don't know like cuz the Gemini notes have been po posted with all the recordings. I used them once and then I I I did end up like watching the some of the videos. Um, and so like I don't know if Gemini um is helpful for you right now, but uh just to like have you not get bogged down that by that, you know, we one of us can I think maybe just like sit down with you for 20 minutes and like give you the lowdown.

aTypical Community Project: Yeah. Yeah. I did that the other day with like Jinda and like I highly encourage if anybody needs to have a discussion outside to just remove any blockers. like I'm I'm here to help.

Muminah Kosemani: Oh yeah, definitely for sure.

Diane Choih: Yeah, yeah.

Muminah Kosemani: And thank you guys for um like for offering. I would um yeah, I would reach out um I'll reach out when I get like stuck or need need more help for sure.

Diane Choih: Yeah.

00:07:04

Diane Choih: So, it's just like no no problem. **Muminah Kosemani:** Thank you so much.

Diane Choih: Um I think in that's not like I don't want to say recordings are not useful. I think they are especially for doing workshops and we're like working through nitty-gritty things and it's just like your things in verbatim.

Muminah Kosemani: Mhm.

Diane Choih: But um yeah, just in terms of like I mean you yeah like multiple days of catchup um that's like that's really that sounds like a a lot of grueling video watching. So, Oh, okay.

Muminah Kosemani: like no I mean it hasn't been too bad honestly and it's only the

vision and scope one that is left and I kind of saved that one for last cuz I felt like it would be huge. Um and since you're not wrong you're absolutely not wrong. **Diane Choih:** Yeah. Yeah. You might because you're weird, you might love it. I'm just kidding. Um Okay. All right.

Muminah Kosemani: Yeah. But thank you. And um um Ky is still over to you.

00:08:01

Keerthi Kasturi: Okay, thank you Mina. Um, yesterday I was working on uh the research. We finished uh the script and we also had a look at the second research that we are going to have and um also the empathy maps. We started off with two other audiences yesterday and then I jumped on to refining the interview script and later uh and then today we had our first uh user research interview thanks to Claire. She was on the call uh as well. It it went well. It was I mean the amount of time I thought it was going to take I mean uh we could push in squeeze in a lot more questions than I thought we could. We got a lot of great insights. I'm trying to write down the highlights on Fig Jam for you all to have a look at it if you're interested. Um uh we have a few lessons learned I guess especially on the questionnaire. I think we need to work a little more on the questionnaire. Uh I and Claire had a very brief discussion on discord after the interview that we need to reook and revisit the questionnaire.

00:09:25

Keerthi Kasturi: That would be something that I would be doing. I'm hoping to attend the project plan, but I might not be available later for the working agreements today. Um yeah and yeah probably making the notes for for uh the interview and also I checked in with another organization that I mentioned earlier which uh has a lot of neurode divergent people in their u in their school I mean it's not like a school it's like a ranch um so in their ranch and they said I can send over the survey form and they and let me know if they will be able to um send it out to everyone there and hope to get some responses from there. Um another thing that I wanted to ask since everyone here is in the team I remember a few of the team members mentioned that they were neurode divergent. I'm not really sure how this can go, but would you be interested to be interviewed? Um, just a question to whoever mentioned that they were neurode divergent. Would it be okay?

00:10:49

Keerthi Kasturi: I mean, yes, exactly.

aTypical Community Project: Um, I mean I can, but I I feel like we might biases.

Dominic Bradley: Um, yes.

Keerthi Kasturi: That was my question. We might have biases but is there any way we cannot bring that in the interviews? It's difficult, I know, but

aTypical Community Project: I would say like if we could all reach out to a few friends like I have friends that have identified as that. It's just a question of like posting to groups. Like I ideally I was hoping to get more participation from the groups I posted in, but worse comes to worse like I I can find like two three people. I'm pretty sure

Keerthi Kasturi: Mhm. Okay, that's good. That's good to know. Yeah, Dominic.

Dominic Bradley: Um, Kirsty, when you said that you wanted to do interviews, would it just be like um telling our story or did you have specific um questions that you wanted to get answers to?

Keerthi Kasturi: I think I have a few specific questions I would like to get answers to, but if there's a story that if you think telling a story would be a better way than an interview, I'm open to that as well.

00:12:07

Dominic Bradley: I was just curious.

Keerthi Kasturi: Oh, okay. Yeah, sure. Maybe that is something we can think of or discuss with the team. That's that's what I thought. Um, yeah, I'm I'm again very critical of the biases. That was the reason I was kind of not sure what the team would think. But yeah, maybe we can have a small discussion on this.

Dominic Bradley: Um, what biases are you hoping to avoid?

Keerthi Kasturi: Uh because I'm going to do an internal interview, I mean with the team. The team kind of knows what I'm working on. So I'm not really sure if there can be any biases that can come in. Yeah.

Dominic Bradley: Okay, that's fair.

Keerthi Kasturi: Um, blockers. I don't see any blockers for now. Thank you so much everyone. I will pass on to whoever wants to go next. Uh, Dominic.

aTypical Community Project: I'll go. Oh, okay.

Keerthi Kasturi: Yeah, sure.

aTypical Community Project: Um, yeah. So, yesterday I was in the uh UXR meeting.

00:13:22

aTypical Community Project: Um we were looking at um some of the work that we could do async and I had signed up for um empathy map and like proto persona for one audience. So I am working through that right now. Um, I reached out to the founder again just to kind of update her like where we're at for interviews and to kind of reiterate that we have not really gotten any new signups since um, when we first shared that sign up link with her. Um, and I have not heard from the other person that they referred me out to. It was like the head of an autism group. So, um, I followed up with both of those people. Um, still waiting for updates. I posted on my Facebook, too. I'm like I feel like I'm getting desperate here now for volunteers. And the next step is going to be like reaching out to some friends I know like one on- one to just try and get um those adults we need to interview.

00:14:23

aTypical Community Project: Um, so other than that, oh, and I met with Junda yesterday to um discuss the problem statements and vision and scope. Um, so he is going to work I believe with Rolit on that um later. And that's that's it for me. No blockers.

Dominic Bradley: or I can go. Um I'm kind of in the same place that I was yesterday because yesterday um I took a nap that turned into a sleep. And so um I didn't I didn't achieve what I thought that I was going to.

Diane Choih: I don't want to do that. **aTypical Community Project:** in

Dominic Bradley: So all everything that I said before stands. I just I did a little bit of work on scope for my problem and you know especially like um members of the product team um I would be in you know really happy for you to take a look. something tells me that um I didn't quite get to an outcome that maybe like what I put down was a solution, but maybe people will have feedback about that.

00:15:47

Dominic Bradley: Um and I don't have any blockers at the moment. Um Duo, um would

you like to go or Diane?

Diane Choih: Okay, he went. Yeah, sure.

Dominic Bradley: Whichever

Diane Choih: I'll go because I have a question. Where just where did you where can we find Can you like maybe on Discord or if it's easy to describe now just point us to where you did it? it. I'm guessing it's in the um like underneath the MVP table like vision vision board, but if you can like tag the line that you filled out because you said that to look at it.

Dominic Bradley: Yeah, sure.

Diane Choih: Yeah. Um, I worked on refining my problem statement and then I I kept it pretty simple. I had two aspects and then I worked through um two problem statements but they ended up with like more or less the same value. So I just I have one line. I think that's fine. Um I think right now it's like the last one in the table um for scope.

00:17:07

Diane Choih: So um feeling pretty good about that. Uh the empathy map I have progressed on for neurody divergent adults. I'm curious who who else is working I I think Jill said that she's working ona and um like which who is working on the neurode divergent adult persona? Is it you Jill

aTypical Community Project: Um, so a little background on that. That was the one we had started as a group when we were doing the first CX strategy workshop. So that one is I'd say 90% done. We had done that together. It would be great for people to go in and just look and add any other notes they might want to add. But I think we can move on and the goal is to get the other audiences and the personas done um ASAP. And we can discuss that a little bit more in the um planning meeting we have after.

Diane Choih: Yeah, I was just okay. I was hoping that there was someone who owned that p that persona so I could like bounce ideas off of or not ideas but like synthesize the work so that like they align the persona and the empathy map.

00:18:21

Diane Choih: Um, I don't think I'll have time to like do like a full, you know, um, combing through. I'll I'll see. I'll see. Um, maybe I'll I'll do that work by myself, but if I need help, I'll reach out. Does that sound good?

aTypical Community Project: Yeah, I mean I think if if people want to partner up on anything, that's good, too. Um, we have people assign themselves to audiences. There are still two audiences that have not been claimed. So, if there are any takers, um, you can hop over to the UXR file, the persona empathy maps, and then just tag tag your audience so everybody knows.

Diane Choih: Uh so when we do the customer experience I mean we don't need to I don't sorry I don't want this to like devolve into um a whole discussion but um and sorry if you already mentioned this but are we are we in a in like a place where we can ping jewels to do the strategy for customer service since like n neurody divergent adults is well on its way or almost there.

00:19:30

aTypical Community Project: Um, I was hoping to have both the audience, sorry, the empathy map and the persona like ideally for each. And again, these are just proto. So, it's not going to be 100%. This is like a living document that's going to evolve, but I think the more we bring to that session, the more we might get out of it. So, I would like to get something like the calendar like ASAP with her.

Diane Choih: Understood. just from Yeah, I just want to keep my my experience so far with all of these workshops is that we like chip away at like the tip of the iceberg during the hour and then, you know, like we all kind of go work on things async. So, um yeah, I I Um, I'll just finish my standup.

aTypical Community Project: Okay, we can discuss more in the next meeting, I guess. Is there anything else we want to discuss at standup? Just so we have like a five minute break between

Diane Choih: So, secondary research um is still on my plate.

00:20:32

Diane Choih: I have yet to I I started a little bit, but um I'll get into that more earnestly

maybe the weekend. Um during the weekend we have the last thing um I think we need to talk about um or at least bring up here even if we don't decide is what we're going to do on the 13th which is a holiday. It's a Monday.

aTypical Community Project: Indigenous people's day. So yeah, we need to vote um as a group if we want to have that as a working day and if then we would need to adjust and move those meetings.

Diane Choih: Yes. Yeah. Should we just start a vote on Discord?

aTypical Community Project: Um yeah, we could do that in like the the general channel.

Diane Choih: Yeah, because not everyone is here.

aTypical Community Project: Yeah.

Diane Choih: Okay. All right. And if not everyone responds, then we just go off of who who did.

aTypical Community Project: Okay.

Diane Choih: So, um, yeah, I'll I'll post that afterwards. I won't make the I don't think I'll make the working agreements workshop today.

00:21:36

Diane Choih: I don't think I'll be able to. Um, but I'll see you guys at the planning meeting and Roit

aTypical Community Project: Okay. Um, Claire, did you go

Claire Alexandre: Uh, no, not yet. I got here a little late, so I'm sorry. Um, but I'll be brief because I know we have a meeting right after this. Um, yeah, we had our interview. Lots of really interesting insights that we should definitely unpack more. Um, so that was this morning. Um, I did a little bit of secondary research yesterday. Um, and I self assigned myself a persona to work on, which is individuals experiencing loneliness. Um, and uh, yeah, and I think that's that's pretty much it.

Rohit Ramesh: Uh yeah, thanks for that, Claire. Uh yesterday I didn't do anything. I'm not going to lie. I went to the BMV and came back with like 102 fever. So I was like in bed the entire day. So thanks for that BMV. And uh I will probably be continuing to work on my um scope items for uh over the weekend and probably catching up with some of the other stuff that I missed yesterday. No media bloggers.

Diane Choih: I think it'd be good to know. Thank you, Roit. I think it'd be good to know if people um have signed up for a task, but they don't um feel like they can contribute. Uh I don't know if there is any sort of instance like that but since we're going into the project planning meeting soon um that would be good information to have to assess like if any changes need to be made. Great. That's great.

Transcription ended after 00:36:26

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