1. Scope of application

Fruit VPN is a network acceleration software. This privacy policy applies to the Fruit VPN. All services provided by the Fruit VPN that you access and use are subject to this privacy policy. We (Fruit VPN) know the importance of personal information to you, and your trust is very important to us. We will take appropriate protection measures according to the requirements of laws and regulations, and do our best to protect your personal information safe and controllable. In this context, the following text (or "us" for short) reminds you of the collection and use of information. Please read this guide carefully (especially in bold) and make sure you understand our rules for handling your personal information. If you have any questions during reading this guide, please contact us. If you understand and agree to accept these guidelines, you can click "Agree" to start accepting our services. If you disagree with any of the terms of this guide, please stop accessing and use it immediately.

2. Information collection and use

When you use this service, we only collect the following personal information required to realize the software functions according to the principles of legality, legality and necessity:

- (1) We will not collect, upload or store any information or data about you.
- (2) When you use the following functions of Fruit VPN, we need you to provide corresponding permissions:

VPN permission: VPN permission is required to set virtual acceleration channel for users. VPN network has no log. This means that we will not collect any information transmitted through the network. When you visit the VPN private network, we will not collect any information about the website or IP address you visit. We will not collect any data stored on or from your device, including applications on your device and any data that can be transferred through our network.

3. Information storage

We do not collect any user data. According to our motto, we maintain 100% privacy. We strictly do not record any user activity (visited websites, DNS lookup, e-mail, etc.). Our system does not require any personal information. Fruit VPN cannot disclose information about applications, services or websites that users use when connecting to our services; Because Fruit VPN does not store this information.

4. Data disclosure

Unlike other service providers, we do not collect, store or share any user data. We believe in absolute anonymity.

5. Information protection

- 1. We attach great importance to your information security. We strive to take all reasonable physical, electronic and administrative security measures to protect your user information. Prevent unauthorized access, public disclosure, use, modification, damage or loss of user information. We will use encryption technology to improve the security of user information; We use trusted protection mechanisms to prevent malicious attacks on user information; We will deploy access control mechanism to ensure that only authorized personnel can access user information; We will also organize security and privacy training courses to improve employees' awareness of the importance of protecting user information.
- 2. The information we collect is stored in a safe operating environment that is not open to the public. To avoid unauthorized access to your information, we store it in a server protected by a firewall and may encrypt it. However, no system is completely secure. Please understand that there is no so-called "perfect security" on the information network. Even if we do our best, we may not be able to eliminate illegal access to your personal information. In addition, we may be misled by unreliable, misleading or illegal information, because we cannot judge whether the statements of others are true.
- 3. If you or your end users do not accept this privacy policy and provide the information we need, you will not be able to use our services or use all the functions we provide. However, you need to understand that providing this information means that you and your end users have fully understood that there is a risk of theft, illegal possession or abuse of this information, as well as the resulting personal safety, property and reputation losses of you and your end users.
- 4. We will take reasonable and feasible measures to avoid collecting irrelevant user information. Unless it is necessary to extend the retention period or permitted by law, we will only retain your user information for the time required to achieve the purpose specified in the cost policy. After the above user information retention period, we will delete or anonymize your personal information.
- 5. If you need to cancel your user account, you can also contact the customer service on our official platform. After verifying the user's identity, the customer service will release the user account to achieve the effect of logout. After you voluntarily cancel your account, we will stop providing you with products or services, and we will recall services, reset your account, delete your personal information or conduct anonymous processing according to the requirements of applicable laws. The time limit for handling account cancellation is 2 working days after receiving the account cancellation application.

6. Protection of minors

We attach great importance to the protection of minors' personal information. According to relevant laws and regulations, if you are a minor under the age of 18, you should obtain the consent of your parents or legal guardian before using the service. If you are the guardian of a minor, if you have any questions about the personal information of the minor under your supervision, please contact us. According to the provisions of relevant laws and regulations, if you are a child under the age of 14, before using the service, you should obtain the consent of your parents or legal guardian in advance according to the registration and use procedures. Your parents or legal guardian should help you complete the registration procedures of the service, so that you can use the products or services we provide.

7. Third-party data

1. What data do we share with third parties?

no Unlike other service providers, we do not collect, store or share any data related to specific individuals. Your privacy is our highest priority. Our principle is simple: we do not require users to leave any private data.

2. Do we use cookies?

No, we don't use cookies. Cookies are usually used to track users' browsing behavior on websites

3. Do we have comprehensive advertising services?

We do not integrate with any third-party advertising platforms, so we do not share data with third parties.

We can modify, integrate and/or update all or part of the policy. When we do this, we will publish these changes on this page and/or update the privacy policy with the modification date.

contact us

If you have any suggestions or questions about protecting personal information, you can send them to BlackholeVPN666@gmail.com. We will verify the problem within 48 hours after verifying your user identity.

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