Kelli Ash
Information Technology Professional
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LinkedIn

Overview

Technically skilled professional with a strong foundation in information systems, data analytics, and software tools. Experienced in IT support, database management, system troubleshooting, and web technologies. Adept at bridging technical and non-technical stakeholders to improve system efficiency, data accuracy, and operational performance.

Experience

Atlanta International Language Institute

Social Media Intern | Sandy Springs, GA | May 2024 - July 2024

- Supported platform management, analytics tools, and digital systems used for marketing operations.
- Analyzed data trends to inform system and process improvements.

Brighton Collectibles

Partner | Marietta, GA | July 2023 - Present

- Utilized data tracking and reporting tools to monitor sales, inventory, and operational performance.
- Supported point-of-sale systems, software tools, and daily technical operations.

Freelance - IT Support

IT Support | Various Locations | May 2018 - October 2020

- Provided IT support for websites, ecommerce platforms, and internal systems, ensuring reliability and performance.
- Managed databases, records, and inventory systems to maintain data integrity.
- Implemented technical solutions that improved communication, workflow efficiency, and system usability.
- Supported users with troubleshooting hardware, software, and application issues.

Education

Kennesaw State University - B.S. Interactive Design | Double Minor in Asian Studies, Korean Language | 3.78 GPA | Winter 2026

Industry Makeup Academy - Professional Makeup Artistry Certification | Summer 2020

University of West Georgia - B.B.A. Management Information Systems | 3.0 GPA | Spring 2020

Administrative Skills

Microsoft Applications • SAP Cloud Applications • Cisco Software • Data Entry • Records Management • Scheduling • Financial Transactions • Data Analytics • Data Visualization • Tableau • SQL • HTML • CSS • Java • JSON • Python • NodeJS

References

Trenten Derryberry - Manager | Ann Taylor
Phone : 412-863-9344

Brittany Rusyandi - Manager | Brighton Collectibles
Phone : 404-936-1438

Hongmei Gao - Professor, SAUPO Chair | Kennesaw State University
Phone : 770-598-7009