

SHELTER

DO NOT attempt to drive through flooded roads. DO NOT give out your private information, name, date of birth, or social security number to anyone over the telephone or allow access to your home by an individual that does not have proper identification.

KY Emergency Management: (502) 607-6665

Call them for Home Damage Assessment, Shelter Assistance, Employment Assistance, Home Repair, Transportation Needs, and Appliance Needs www.tinyurl.com/kyflood2025

FEMA Helpline: 1-800-621-3362

Red Cross Disaster Relief: 1-800-733-2767

KY HELP Statewide Call Center: 1-833-859-4357

*****If you need help from an Emergency Services Response Team, fill out this form:**

[Emergency Management Needs Form](#)

[Governor's Flood Resources Help Page](#)

Current Shelters by County:

Bell County:

Pine Mountain State Resort Park - 1050 State Park Rd, Pineville, KY 40977, please visit www.parks.ky.gov for details

Breathitt County:

KCTCS Campus - Lee's College Gym - 601 Jefferson Ave, Jackson, KY 41339

Clay County & Manchester City:

[Paces Creek Elementary School](#) - 1983 US-421, Manchester, KY 40962

Estill County:

[Providence Baptist Church](#) is currently in standby position for emergency displacement. If you currently are in need of a place to stay, contact Pastor Brandt - 6063108195

Floyd County:

South Floyd Elementary School - 299 Mt Raider Dr #102, Hi Hat, KY 41636

Jenny Wiley State Park - 419 Jenny Wiley Dr, Prestonsburg, KY 41653 *not advised to travel to until the Dewey Dam can let more water out to clear the road to the lodge* please visit

www.parks.ky.gov for details

The Floyd County Community Center - 7199 KY-80, Langley, KY 41645 will be available for emergency shelter if needed during flooding. Please call 606-791-8848 or 606-791-6144.

First United Methodist - 256 S Arnold Ave, Prestonsburg, KY 41653

Harlan County:

Harlan Baptist Church - 102 W Mound St, Harlan, KY 40831 - Please park in the church parking lot and enter in the basement door on Main Street

Henderson County:

Henderson County Public Library - 101 S Main St, Henderson, KY 42420

The Harbor House of Men - 804 Clay St, Henderson, KY 42420

Johnson County:

Sweet Oaks Bakery - Located in the Mayo Plaza. 435 North Mayo Trl, Paintsville Ky, 41240

Knott County:

Knott County Sportsplex - 450 Kenny Champion Loop, Leburn, KY, United States, Kentucky

Knox County:

First Baptist Church - 201 N Main St, Barbourville, KY 40906

Lawrence County:

Lawrence County Community Center - 205 Bulldog Ln, Louisa, KY 41230

Leslie County:

Cutshin Community Center - 98 Rescue Ln, Cutshin, KY 41776

Hyden Baptist Church

the following areas open for warming stations and food services:

FNU Dorm - 195 School Street, Hyden, KY 41749

Hyden Senior Citizens - 178 Wendover Road - Hyden, KY 41749

Beechfork Senior Citizens - 2761 US421 - Helton, KY 40840

Stinnett Community Center - 4096 HWY 406, Stinnett, KY 40868

Cutshin Senior Citizens - 98 Rescue Lane, Cutshin, KY 41776

Letcher County:

Letcher County Recreation Center - 1505 Jenkins Rd, Whitesburg, KY 41858

[Watts Stop & Go Marathon offering help - message directly](#)

Magoffin County:

Magoffin County Community Center - 150 S Church St, Salyersville, KY 41465 - For assistance or further details, please contact the non-emergency dispatch line at 349-4403

Martin County:

Warfield Fire Dept - 3 Firehouse Ln, Warfield, KY 41267

Martin County Courthouse - 14 Court St, Inez, KY 41224

Martin County Middle School - 130 Middle School Dr, Warfield, KY 41267

Inez Elementary School - 5000 Elementary Dr, Inez, KY 41224

Non-emergency line 606-298-3211 & Martin Co Sheriff's Office 606-298-2828

McCreary County:

Cumberland Falls State Resort Park - 7351 Highway 90, Corbin, KY 40701, please visit www.parks.ky.gov for details

McCreary County Park Gym - 2255 North Hwy. 27, Whitley City, KY

Owen County:

Owen County Senior Center - 118 N Main, Owenton, KY 40359

Perry County:

Perry County/Hazard Senior Citizens Center - 354 Perry Park Rd, Hazard, KY 41701

Buckhorn Lake State Resort Park - 4441 KY-1833, Buckhorn, KY 41721

[Hazard/Perry Resources Document](#)

Pike County:

Force Auto Detailing, Tint, and Ceramic Coatings - 7165 North Mayo Trail, Pikeville, KY

Bob Amos Community Center - 424 Bob Amos Dr, Pikeville, KY 41501

Pike County Central High School - 100 Winners Circle Drive, Pikeville, KY

Millard Elementary School - 5724 East Shelbiana Hwy Pikeville KY 41501

East Ridge High School Gym - 19471 Lick Mountain Rd, Lick Creek, KY 41540

Jamboree Church of God - 36487 KY-194, Phelps, KY 41553

Belfry High School - 27678 US-119, Belfry, KY 41514

Elkhorn City Baptist - 200 Patty Loveless Dr, Elkhorn City, KY 41522

Powell County:

Natural Bridge State Resort Park - 2135 Natural Bridge Rd, Slade, KY 40376, please visit www.parks.ky.gov for details

Pulaski County:

New Life Church - 222 Murphy Ave, Ferguson, KY 42533

Supply & Donation Locations

From [2025 Flood Relief Resources and Needs](#) and additional outreach
[UPIKE Resource List](#)

Bell County:

[Kentuckians for the Commonwealth](#) - Organizing donations - (606)-878-2161

Breathitt County:

Breathitt Co. Emergency Management - Assistance with damage cleanup - (606)-268-0896

Floyd County:

[Old Mann Toyota Building](#) - Distributing and collecting supplies - as of [11:46am 2/19 had recently received a very large drop off](#) - 921 South Lake Drive

[ARH Disaster Relief Center](#) - Collection and distribution of disaster relief supplies and monetary donations - 5000 KY Route 321, Prestonsburg, KY

[Big Creek Missions](#) - Coordinating volunteers for flood response cleanup - [Form for those in need of help with cleanup](#) - 1369 KY 306, Wheelwright, KY, United States, Kentucky

[Warehouse Church](#) - Emergency supply giveaways, warm meals - 1674 Water Gap Rd, Prestonsburg, KY 41653

[Prestonsburg City Hall](#) - Collecting and distributing supplies - 200 N Lake Dr. Prestonsburg, KY 41653

[Christian Appalachian Project](#) - Online donations, rebuilding assistance, food, supplies - Robyn Renner 606-789-9791 - [volunteers email here](#)

[Prestonsburg High School](#) - Collecting and distributing supplies - 825 Blackcat Blvd, Prestonsburg, KY

[Shelby Valley High School](#) - Collecting and distributing supplies, hot meals - 606-639-0033 - 125 Douglas Park, Pikeville, KY

[People's Bank \(All Locations\)](#) - Collecting supplies

Copperhead - Collecting/distributing supplies - 469 US Highway 23 N, Prestonsburg, Kentucky 41653, (606)-949-1304

Floyd County Community Center - [Collecting/distributing supplies](#) - 7199 KY-80, Langley, KY 41645

[Lou's Place for Pets](#) - Collecting supplies - 124 North Lake Drive, Prestonsburg, KY

ProFitness - Collecting supplies - 1243 South Lake Drive, Prestonsburg, KY 41653

[Betsy Layne Elementary](#) - Distributing/collecting supplies - 256 School Street, Betsy Layne, KY

Harlan County:

Backroads of Appalachia - Cleanup, Supplies - backroadsofappalchiadirector@gmail.com.

[Volunteers sign up with this form](#)

Johnson County:

Sweet Oaks Bakery - [Cleaning supply drive](#) - 606-372-6257 - 435 North Mayo Trl, Paintsville Ky, 41240

Johnson County Animal Shelter - Temporary sheltering of displaced animals -

JcaskY23@gmail.com - 100 Shelter Way, Staffordsville, KY

[Christian Appalachian Project](#) - Online donations, rebuilding assistance, food, supplies - Robyn

Renner 606-789-9791 - [volunteers email here](#)

Flat Gap Elementary School - Collecting flood relief supplies - Denise Estep 606-265-4410 -

1450 State Hwy 689, Flatgap, KY 41219

ALL Elementary School FRYSC

Knox County:

[Kentuckians for the Commonwealth](#) - Organizing donations - (606)-878-2161

Corbin Animal Clinic - Collecting cleaning and food supply donations - (606)-523-1099 - 1220

Cumberland Falls Hwy, Corbin, KY 40701

Leslie County:

[Big Creek Missions](#) - Collecting supplies - The Pantry/Big Creek Missions 2319 Highway 421

Hyden

Letcher County:

[Willa Johnson](#) - Volunteer work/Resource coordination & distribution - Request for assistance form [HERE](#)

[CANE Kitchen](#) - Free meal daily between 11 am and 1pm for residents of Letcher Co. - 38

College Drive, Whitesburg, KY,

Refuge Community Church - Disaster Relief Giveaway Saturday, Feb 22 from 12 - 4pm at

Martha Jane Potter Elementary - 55 Kona Dr, Whitesburg, KY 41858

Martin County:

Inez Freewill Baptist Church - Donation collection and distribution - 60 Cardinal Lane, Inez

Update & Information for Friday, February 21, 2025 - Distribution Centers Hours:

Inez Free Will Baptist Church - Inez, KY

9 a.m. - 5 p.m.

Calvary Temple Church - Lovely, KY

12 p.m. - 5 p.m.

Wolf Creek Community Church - Wolf Creek, KY

11 a.m. - 7 p.m.

Turkey Creek Nazarene - Community of Turkey Creek

11 a.m. - 2 p.m.

Huntleyville Gospel Restoration Church - Huntleyville Community Route 292

12 p.m. - 5 p.m.

Warfield Fire Department has supplies

FREE LUNCH today (Friday, February 21) at Warfield Elementary School from 11 a.m. - 1 p.m.

Perry County:

[ARH Disaster Relief Center](#) - Collection and distribution of disaster relief supplies and monetary donations - 100 Medical Center Dr, Hazard, KY 41701

[Roscoe's Daughter](#) - Shelter, Supplies, Meals - 39 W Main St, Hindman, KY

City of Hazard - Volunteers for cleanup of downtown businesses [Form link here](#)

Perry County School District - Organizing volunteers for cleanup, providing breakfast and lunch at each of their schools

Hazard Independent Schools - Accepting cleaning supplies and bottled water at Roy G.

Eversole Elementary. [Help available to their students and their families by completing link](#). Also offering hot meals 8-9:30m and 11am-1pm for children under 18

KY Farm Bureau - Morton Blvd Location - Accepting donations of cleaning supplies

Hazard Lions Club - Help replacing eyeglasses lost in flood, reach out via [Facebook page](#)
Perry Co. Fiscal Court - Flood Debris Drop-off Location - 2715 Christopher Road, Hazard 3
dumpsters located at Perry County Park Transfer station at Water Connections, 644 Shady
Ridge Road, Hazard

[Hazard Spark Ministries](#) - Cleaning supplies can be dropped off at 112 Indian Bend Lane,
Hazard. Monetary donations can be made thru link on Facebook page

Almost Home Shelter - Immediate need of pet crates of all sizes to house pets of victims at
shelter. Also needed are bowls, leashes, collars, litter, litter pans, pee pads or newspapers and
cat/kitten/dog/puppy food - Donations can be dropped off at Perry Co. Seniors Center or
Hagans Town & Country Animal Clinic

[Appalachian Apparel](#) - Flood Relief T-shirt Fundraiser

Perry Co. Clerk's Office - Assistance with reporting flood damage or needing assistance
(606)-436-4614

[KY River Regional Animal Shelter](#) - Sheltering displaced pets in 4 communities they serve:
Letcher, Knott, Perry, Breathitt. They need pet food of all types, crates of all sizes, leashes,
collars, bowls/dishes, litter and litter plans and puppy pads. - Drop off at 194 Animal Shelter
Lane, Hazard

Perry Co. Central High School Youth Service Center - Replace clothing for students of Perry Co.
Schools - Tina Pelfrey at tina.pelfrey@perry.kyschools.us

[Redbud Financial Alternatives](#) - Call 606-791-6100 for assistance if you are a client and were
impacted by flooding, they have programs available for help.

[Lost Creek Fire Department](#) - Water distribution station 4262 Lost Creek Road, Hazard

[KY River Area Development District](#) - Food truck providing meals throughout region
606-436-3158

Perry CO Library - Showers available - 289 Black Gold Blvd

Chavies School - Donation collection and distribution - 606-233-5660

Pike County:

[East KY Dream Center](#) - Supply drive and monetary donations - Water (jugs and bottles),
diapers, wipes, formula - Also providing free clothes from thrift store to any in need

[Christian Appalachian Project](#) - Online donations, rebuilding assistance, food, supplies - Robyn
Renner 606-789-9791 - [volunteers email here](#)

[YMCA](#) - Showers & food as available - 424 Bob Amos Dr, Pikeville, KY

[Creekside Church](#) - Distributing and collecting water and cleaning supplies - 1576 Island Creek Road, Pikeville, KY – 606-433-0489 Water and cleaning supplies ONLY

First Baptist Church Belfry - Distributing and collecting water and cleaning supplies - 90 Black Gem Road, Belfry, KY – 606-237-4577 - Water and cleaning supplies ONLY

[Marrowbone Baptist Church](#) - Distributing and collecting water and cleaning supplies - 3783 Marrowbone Creek, Elkhorn City, KY – 606-754-3099

[Meta Baptist Church](#) - Distributing and collecting water and cleaning supplies - 8807 Meta Highway, Pikeville, KY – 606-637-1965

[Virgie Baptist Church](#) - Distributing drinking water - 1365 KY-610, Virgie, KY

[New Beginnings Fellowship Church](#) - Distributing and collecting water and cleaning supplies - 116 Main Street, Pikeville, KY

International Disaster Emergency Service - Distributing water, collecting monetary donations, accepting volunteers and assisting with home cleanup - @Coal Run Church of Christ - 149 Church St, Pikeville, KY

Mental Health Resources

From [Mountain Comprehensive Care Center](#):

In the wake of devastating flooding, mental health support is available for those affected. If you or someone you know is struggling, help is just a call away. Due to the ongoing severe weather and hazardous road conditions, and to ensure the safety of our clients and staff, some Mountain Comprehensive Care Center facilities will be closed or opening late in the coming days.

Please visit www.mtcomp.org/closings for the latest information about closings and delays.

MCCC's 24 Hour Helpline will continue to operate during this time, along with our housing and shelter, residential substance use treatment, and crisis stabilization facilities.

- MCCC's 24-Hour Helpline: 1-800-422-1060, available 24/7/365
- 988 Suicide & Crisis Lifeline: Dial 988 for immediate support

Our crisis team provides:

- 24/7 Crisis Support
- Emergency Walk-In Services at our outpatient behavioral health clinics during regular business hours and at our Riverside Adult Crisis Stabilization Unit
- Supportive Counseling & Referrals

For crisis counseling: 1-800-985-5990 - Disaster Distress Helpline (DDH)

<https://www.samhsa.gov/find-help/helplines/disaster-distress-helpline>

ROAD CLOSURES

[Find real-time travel and road closure updates from KY Transportation Cabinet](#)

There are more than 300 road closures, with Kentucky Transportation Cabinet leaders saying the statewide impact is historic.

REPORTED HIGH WATER ROAD CLOSURES

Bell County

- KY 2013 at mile point 1.9
- KY 66 at mile point 4.6 (Wiser Branch Road), reduced to one lane.
- KY 221 at mile points 6-7. Reduced to one lane.
- KY 3486 (Old Pineville Pike)
- KY 188 at mile point 0.0
- KY 1534 at mile points 0-5.8 (Page Cutoff Community)
- KY 66 at mile points 0-1
- KY 2129 at mile points 0-1 (15th Street, Middlesboro)
- KY 217 at mile points 1.4
- KY 3483 at mile points 0-.8
- KY 1343 at mile points 4.8-5
- KY 2015 at mile points 0.7-2.8
- KY 92 at mile point 0.4
- KY 2014 at mile point 0.5
- KY 2394 at mile points 0-0.6
- KY 66 at mile point 0-2
- KY 66 at mile point 8
- KY 221 at mile point 0.1

Clay County

- KY 1524 at mile point 0.20
- KY 1350 at mile point 0.8
- U.S. 421 at mile point 22.5 (One Lane-SB)
- KY 687 at mile point 13.5 (One Lane)
- KY 66 at mile point 33.1
- KY 638 at mile point 3.2 (one lane)
- U.S. 421 at mile point 14-15
- KY 638 at mile points 12.5-12.6
- KY 80 at mile point 5.80

Harlan County

- KY 522 at mile points 12.4-12.5
- KY 72 at mile point 12.15 (Harlan County North Main Flood Gate)
- KY 1137 at mile points 0-3
- KY 522 at mile point 8 (tree in utility lines, both lanes blocked).
- KY 1137 at mile points 1.5-1.7 (one lane blocked)
- KY 522 at mile point 17-3 (Reduced to one lane due to slide.
- KY 221 at mile points 6.2-6.5 (trees down blocking both lanes)
- KY 987 at mile point 2.0 (trees down blocking both lanes)
- KY 2007 at mile point 1.9 (trees down blocking both lanes)

Jackson County

- KY 3443 (Welchburg)
- KY 89S (Indian Creek) at mile points 5.5-15

Knox County

- KY 459 at mile points 0-1.5
- KY 1232 at mile points 2.5
- KY 223 at mile points 4-5 & 8-9
- KY 229 at mile points 0-3
- KY 1527 at mile points 0-0.3 & 2.0-2.2
- KY 1487 at mile points 1-1.1
- KY N11 at mile points 10-12 & 13-14
- KY 718 at mile points 1-2
- KY 3153 at mile points 0-1
- KY 3439 at mile points 1-2
- KY 11S at mile points 2.1-2.3
- KY 3441 at mile point 1.5-2.6
- KY 223 at mile points 1-2

Laurel County

- KY 354 at mile points 0-2.
- KY 552 at mile points 4.2.
- KY 80 at mile point 11.7 (By Flowers Bakery)
- KY 578 at mile point 6.2.

Leslie County

- KY 257 at mile points .057
- KY 1850 at mile point 4.907
- KY 1780 11 Slip blocking one lane
- KY 257 at mile point 1.5 Power pole blocking one lane
- KY 3424 4-5
- Junction of KY 80 and KY 1807 at mile point 6.204
- KY 699 at mile point .725
- U.S. 421 at mile points 31-32
- KY 2009 at mile point 11.7
- KY 257 from junction of KY 3424 at mile points 6.5 to 11.030
- KY 257 at mile point 2.0 (closed due to downed power lines and trees).

Whitley County

- KY 779 at mile point 11.5
- KY 1193 at mile point 1.693
- KY 2985 at mile point 0.8
- KY 204 at mile point 11.60
- KY 895 at 1.9
- KY 26 at mile point 1.8
- KY 26 at mile point 2.0
- KY 26 at mile point 3.4
- KY 26 at mile point 11.2

- KY 26 at mile point 13.5
- KY 26 at mile point .5
- KY 1064 at mile point 16.9
- KY 1064 at mile point 15.7
- KY 1064 at mile point 14.7
- KY 1064 at mile point 12.2
- KY 779 at mile point 10.2
- KY 779 at mile point 11.5
- KY 2996 at mile points 3.5-3.7 (Mud Lane)

CURRENT ADVISORIES

February 21-The Hyden-Leslie County Water District would like to announce the Boil Water Advisory has been lifted for the following areas:

HWY 699 from the intersection of HWY 80 to the Perry County line.

Leeco Road

Nebraska Road

River Road

Lower McIntosh Road

Pleasant Valley Road

Toulouse Road

Short Creek Road from Fellover Rock Road to end of line.

Ashers Branch Road

Honeysuckle Road

For question or concerns please contact us at 606-672-2791.

Boil water advisory for Horse Creek area: Highway 80 from Taco Bell to the Laurel County line. Including Morning Glory, Crawfish, Gregory Branch, Curry Branch, House Branch, Hooker, Roots Branch and all side roads.

Pike County:

FEBRUARY 15, 2025

BOIL WATER ADVISORY ISSUED

MOUNTAIN WATER DISTRICT HAS ISSUED A BOIL WATER ADVISORY TO PROTECT ITS CUSTOMERS FROM POTENTIAL BACTERIAL CONTAMINATION IN THE FOLLOWING AREA DUE TO A WATER LINE BREAK. WATER USED FOR DRINKING OR COOKING PURPOSES SHOULD BE BOILED AT A ROLLING BOIL FOR AT LEAST 3 MINUTES. THE AFFECTED AREA IS:

- FROM BP STATION AT FISHTRAP EXIT TO MOUTH OF GREASY CREEK BUT NOT INCLUDING GREASY CREEK
- INCLUDING JUSTICEVILLE, JUSTICEVILLE HILL AND ALL OTHER SIDE ROADS IN AREA

Disaster Response Personal Recommendations

From [Whitney Nicole Bailey, Disaster Response Attorney](#):

Eastern Kentucky friends:

As a Disaster Response Attorney, I have several tips (not legal advice) to consider as we hold our breath waiting for the rain to settle, and to prepare for a potential FEMA disaster declaration.

-Personal safety should ALWAYS be the priority over anything else. Stuff is replaceable, you are not.

-Check on your neighbors! Especially those with small children, elderly, and those with disabilities.

-If you live near water and are SAFELY able, consider evacuating to higher ground.

-Also consider relocating your vehicles, recreational vehicles, trailers, lawn equipment to higher ground. Especially move uninsured/unregistered vehicles because they will not be considered for FEMA Transportation Assistance if they are damaged or destroyed.

-Find and secure important documents like birth certificates, IDs, insurance, titles/registration, deeds, estate planning documents. Store documents inside watertight containers or Ziploc bag, if anything. Move documents to elevated surfaces or inside freezer, microwave, closed washer, top rack of a closed dishwasher.

-DOCUMENT EVERYTHING. Take photos and videos of any property in attached garages, basements, first floors, and outside. Keep in mind that most of the outside property items or stored in unattached buildings will not be considered for FEMA Personal Property Assistance if damaged or destroyed.

-Take photos and videos of your bridge, culvert, creek, landslide/mudslide.

-Save photos and videos to the cloud or email to a friend for safekeeping if your phone gets damaged.

-Document serial numbers of electronics. Move electronics to elevated surfaces.

-Stay alert and informed, charge your phone, find batteries and flashlights.

-If you must drive and encounter flooded roads: turn around, don't drown!!

We're in this together, y'all. 🇺🇸❤️

Clean Up & Legal Resources

For clean up support: (606) 268-0896 - Home Clean Up Hotline
<https://crisiscleanup.org/training>

For free legal help: 1-844-478-0099 [AppalReD Legal Aid](#)

Lost important documents in the flood? [Here's how to replace them](#) from SOAR - KY

Small Business Impact Survey
<https://docs.google.com/forms/d/e/1FAIpQLScKfbjogmkbyfZIEVumve9IRC1i7UHqhS8SbfuNWHSoYcnx2w/viewform>

Medicaid Healthcare Resources

[From Kentucky Department of Medicaid Services in 2022 but still relevant now:](#)

Kentucky Medicaid is working to ensure #MedicaidMembers impacted by the state of emergency due to flooding in Eastern Kentucky have access to health care resources and supports, including medications.

Members in a 1915c HCBS waiver program should call (844) 784-5614 or email 1915cWaiverHelpDesk@ky.gov. Call center staff are prepared and can help complete forms to request assistance. For HCBS waiver pharmacy assistance, call Magellan at 1-800-635-2570. Members with a Managed Care Organization (MCO) such as Aetna; Anthem; Humana; Passport by Molina; UnitedHealthcare; or WellCare should contact their MCO member services listed on their member card for assistance or dial the following numbers:

→ Aetna: 1-855-300-5528

→ Humana: 1-800-444-9137

→ Passport by Molina: 1-800-578-0603

→ WellCare: 1-877-389-9457

→ UnitedHealthcare: 1-866-293-1796

For MCO pharmacy assistance, call MedImpact at (800) 210-7628.