

Terms of Service for Private Commissions

01 GENERAL TERMS

- Prices are subject to change based on demand.
- I have the right to reject any order for any reason.

02 PAYMENT

- Currency accepted is USD ONLY and can be paid through PayPal or Ko-fi.
- I do not accept payment via crypto or wire transfer.
- Commissions can be paid either 100% upfront or split 50% upfront and 50% after sketch approval.
- Don't send me any payment before I have agreed to give you a slot and requested you to send me the payment.

03 PROCESS & DELIVERY

- The time it takes to finish your commission varies from 3 to 6 months depending on factors such as health, the complexity of the commissioned piece and other work.
- Once the piece is finished you will receive the full-resolution image along with the size you required for printing if any . Note that there is no physical product.

04 REVISION

- You get 3 rounds of changes on the commissioned piece included in the price.
- A fee will be added if you want something changed on the final drawing - unless a misunderstanding from my side has been made.
- If you wish for me to change something in the drawing you have previously approved, I will charge you a fee to change it. The amount of

the extra charge depends on the change you want me to make and is usually based on an hourly wage.

- If your reference is unclear to start with, changes will come at an extra charge.

05 COPYRIGHT AND USAGE

- **I, AriaNotto (the artist):**
 - I reserve the right to cancel and refund the order at any time for any reason.
 - I retain all copyrights over the commissioned artwork.
 - I will NOT claim the intellectual property (IP) of the commissioned artwork.
 - I will NOT profit further from the commissioned artwork unless you (the customer) break any of the terms.
 - I will respect the client's privacy and permission given to post the commissioned artwork online and in my portfolio.
- **You (the customer/commissioner):**
 - You may upload the commissioned artwork on any website and social channels.
 - You MAY be allowed to sell the artwork if it is a part of an Adoptable. Please discuss this with me prior to paying for the artwork.
 - You retain the rights to the intellectual property (IP).
- **The following is considered copyright infringement:**
 - Reproducing/using the copyrighted artwork commercially - means making money off it in any way not excluded from these terms.
 - Claiming the artwork as your own
 - Should the client decide to change or adjust the commissioned works through the use of machine learning or derived technologies, or create derivatives of the commissioned works through the use of machine learning or derived technologies.
- In some cases, the commercial rights to the image may be purchased.

06 CANCELLATION AND REFUND POLICY

- The buyer is not allowed a refund once I start working on the commission.
- If for any reason I am unable to start your commission you will receive a full refund.
- If you cancel your order before I start it, you can get a full refund.
- A refund cannot be requested when the commission is in WIP status.
- If you are getting a refund, do not request a Paypal chargeback. I will transfer the money back to you myself.
- If you request a Paypal chargeback at any point when you were not allowed to ask for a refund you will lose all aforementioned rights to the commissioned piece and I will have the full right to profit further from it in any way. I will decline the chargeback and supply Paypal with our conversations in which we talk about the commission as evidence that I have completed work for you. Furthermore, you will be blacklisted for commissioning me again.