

to you by using the Spark Chatline Service (the 'Service') provided by The Entrepreneurial Refugee Network ('TERN', 'we', 'us', 'our'), you acknowledge that:

Confidentiality of your information

All information about you or your business that TERN collects you use this Service is given by you.

Information that could identify you as an individual is kept confidential between you and TERN and will not be shared with any other external party.

You grant us a permanent, irrevocable licence to share your question and our answer with other members of the TERN community so that supporters can help answer your question and so that other entrepreneurs supported by us and who have the same question can also benefit from our answer. If we do share your question, we shall aim to not include any information that could identify you or your business.

Accuracy of the information we give

We use our reasonable endeavours to confirm the accuracy of any information we give you. However, we claim no expert knowledge in any subject and therefore make no warranties, whether express or implied in relation to its accuracy or completeness.

We disclaim any obligation or liability to you arising directly or indirectly from information you take from our website.

Availability of the Service

This Service is provided 'as is' and 'as available' without any representation made. We make no warranty as to its usefulness to you, its satisfactory quality, its fitness for any purpose, the availability, the compatibility with your devices or software, privacy of any transmission, or security of use.

We aim to make our Service available to you at all times but from time to time it may be necessary for us to suspend all or part of our Service for maintenance or other good reasons. We may do so without telling you first. You acknowledge that access to this Service may also be interrupted for many reasons beyond our control.

Accordingly, we make no warranty that this Service will meet your requirements or that your use of it will be uninterrupted, timely or error-free or that we will correct defects and errors.

Exclusion of liability for loss to you

We shall not be liable to you in contract, tort (including, without limitation, negligence), pre-contract or other representations (other than fraudulent or negligent misrepresentations) for any loss or expense arising out of or in connection with your use of this Service, which is a special, indirect or consequential loss, or an economic loss or other loss of turnover, profits, contracts, business or goodwill.

This applies whether in an action of contract, negligence or otherwise, even if such loss was reasonably foreseeable or we knew you might incur it.