

Glenwood Community School District Technology Department Board Report for February 11, 2019

The technology department is mostly in maintenance mode as is normal for this time of year. There are several requests daily for password resets, break/fix problems, website whitelist requests and account additions and deletions.

In the month of January we received and closed approximately 106 help desk tickets. That does not include problems that were fixed from walk-up and email traffic.

The first set of new standards based report cards have been printed and delivered or are on their way. They are not quite the final version of what they will be but one can get a good idea of what the final version will look like.

Preparations for state testing are in full swing.

This is going to be a group effort involving technology, administration and educators to get everything organized and ready to go.

It is a much larger undertaking than in previous years and everyone is working together to get it done.

Bids for our broadband access and support are in and will be evaluated in the coming weeks.

If you should have any questions, please feel free to contact me.