



## Device Protection Plan

*The Student Device Protection Plan is a program designed to reduce repair costs for students and families in the event of accidental damage related to school-issued technology. By paying the required Technology Usage Fee before the start of the school year, families are automatically enrolled in this plan to safeguard their student against unexpected expenses.*

### **Coverage -**

This plan provides financial coverage for the repair of school-issued technology. The breakdown of coverage is as follows:

- First Incident - Fully covered; no cost.
- Second Incident - 50% of the repair cost covered by the plan, student/family pays remaining 50%.
- Third Incident - Full cost of repair is responsibility of student/family.
- Subsequent Actions - After a 3rd device is damaged, administration is alerted and disciplinary action may be taken against the student.

### **What is Covered?**

- Broken Screen
- Broken Keys
- Cosmetic Damage to Device
- Electrical Failures
- Liquid Spills

## **What is NOT Covered?**

- Loss of Device
- Damaging Device in Attempt to Self Repair
- Intentional Damage
- Lost or Damaged Charger
- Lost or Damaged Case

## **Enrollment and Payment -**

Families can opt-in on MyPaymentsPlus by paying their annual Technology Fee. **Please Note: If you have multiple students at UA, a technology fee must be paid for each student individually.**

## **Claim Process -**

If a student/parent/guardian damages or notices damage to a device, it is the responsibility of the **student** to report the damage to the UA IT Dept immediately. IT Dept Staff will assess the damage and determine eligibility under the protection plan. If covered, the student will be issued a replacement device and any applicable fees (second or third incident) will be communicated to the parent/guardian.

\*For any questions regarding the Student Device Protection plan please contact Union Academy Charter School IT Dept.