

Staying Safe Online

Make sure that the website you are visiting is secure by checking that there is an S in HTTPS, or checking through your browser security checking function.

Research the retailer to ensure they're legitimate.

Know the rights associated with forms of payment, credit cards seem to have the highest level of consumer protections.

Keep your computer software and virus protection up-to-date.

Use a third-party payment service; i.e. Square, Paypal, or Stripe. Ensure that you have confirmation of the type of service you should expect to use.

- Cicely will tell you over the phone the service we use at point of purchase.

Don't complete transactions on public WiFi.

Triple check payment details against the details you know about the company from as many data sources as possible.

Make telephone contact. Save that number in your phone. Check it against the company's website as well as any email footers.

Email phishing scams are the easiest and most common online fraud. Sophisticated technology can mimic speech patterns. Always make phone contact with the website & email phone numbers (if they differ) before making payment.

If at any stage you feel uneasy, it is better to miss out on a holiday than fall victim to fraud.

It is a good idea to have anti-virus software installed on your computer.

Camel Quarry House will never pressure you to pay. We have a simple 3rd party payment process that will be sent by the third party. We will never ask for ID to confirm identity, bank details, or send ours to you.

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