

New Hampshire Medicaid Requirements for Cubby Bed Coverage

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Whether you are a provider or parent/caregiver, you play a crucial role in obtaining insurance coverage for a Cubby Bed. Our goal is to provide you with the resources you need to make the process of getting a Cubby Bed as smooth as possible. This guide explains each step of the New Hampshire Medicaid coverage process and who to contact for assistance along the way. Being aware of these steps and requirements will ensure effective communication, a timely completion of all documents, and increase your likelihood of coverage.

For Caregivers

- Schedule an appointment with your loved one's doctor.
- Before your visit, print the Prescription Form in the <u>Required Documents Packet</u>. If you
 do not have access to a printer, ask the provider to print it for you at the appointment.
- Discuss the medical need for a Cubby Bed during your visit and ask the doctor to fill out the printed Prescription Form.
- Obtain a Letter of Medical Necessity (LMN). It is highly recommended that it be written
 by an Occupational Therapist (OT) or Physical Therapist (PT). If you do not have access
 to an OT or PT, consult with your chosen Medical Supplier (see next step), or if
 necessary, a physician can write the LMN. Use our <u>Safety Needs and Concerns</u>
 Worksheet to write down your loved one's safety concerns and any other solutions
 you've tried that didn't work. The level of detail you provide is crucial to ensure your
 medical documents fully capture your loved one's need for a Cubby Bed.
- Locate a Medical Supplier that carries Cubby Beds and accepts your insurance.
- Follow up with the medical supplier: Confirm they've received all the necessary documents and ensure they've submitted your request to Medicaid.
- For more information on how to get a Cubby Bed, visit our website.

For Doctors

- Complete the Prescription Form, which is included in the Required Documents Packet.
- You will need to provide clinical notes from the face-to-face appointment that specify the medical reasons necessitating the Cubby Bed.
- Once your patient has partnered with a medical supplier, please send these documents directly to that supplier. You may need to work with the supplier to provide your signature on the Service Authorization request. You may also be asked for revisions or additional paperwork that insurance requests for the authorization process or for appealing a denial.



For OT/PT

- Work with the family to write a Letter of Medical Necessity (LMN). Use the guidance provided in the <u>Required Documents Packet</u> for the details that need to be included. Ask the family to share their completed Safety Needs and Concerns Worksheet with you, which will help you write a detailed letter.
- Once your patient has partnered with a medical supplier, please send the LMN directly to that supplier. You may need to work with the supplier to provide revisions or additional paperwork that insurance requests for the authorization process or for appealing a denial.

For Medical Supplier

- The medical supplier must receive the prescription and Letter of Medical Necessity (LMN) within 60 days of the date they are signed by the physician/PT or OT.
- New Hampshire requires you to submit <u>Form 272D request for Service Authorization</u> signed by the ordering physician.
- Communicate regularly with the family and providers to improve the chance of approval.