

Interview number 3:

Interviewer: Thank you very much for agreeing to the interview. We are conducting a study to understand how we can offer a better solution for organizing your photo gallery. During our conversation, I will be taking notes, trying to be as efficient as possible. Can we start?

Interviewee: Of course

Interviewer: First, please tell us about your experience in photography.

Interviewee: I have a big experience in the photography and partially this is part of my work now

Interviewer: How often do you take photos, what do you use for shooting, how do you choose your photos, etc.?

Interviewer: Often on usual days and a lot in my work. I use my smartphone and the camera. I choose best photos by my own, sometimes use Photoshop to create a beautiful photo

Interviewer: Do you sort/delete blurry or too dark photos? If so, how inconvenient is it for you to manually delete and sort photos?

Interviewee: Yes, sometimes my smartphone does not focus correctly and I need to identify and delete blur photos. Sometimes this is really inconvenient and painful

Interviewer: We have provided you in advance with access to the user interface prototype and the working version of our product. The following questions will be about your experience using the user interface prototype:

- How do you generally like the user interface prototype? What pros and cons can you highlight?
- Did you find the prototype understandable, and how convenient was it to use? (on a scale of 1 to 10)
- Do you have any questions about using the prototype?

Interviewee answers:

- The interface is OK, but my screen colors were not good for me. Moreover, I did not understand slider in the cull grid page
- Interface is understandable but some buttons are not working
- I guess the main thing is what the slider should do?

Interviewer: Slider is a good solution for the transmission in the groups. For example, if you have got 100 photos - the slider will help to quickly navigate from 1-4 to 66-69.

Interviewee: Oh, I see. Yes, this solution is good.

Interviewer: The following questions will concern your experience using the working version of the application. Let me remind you that the application interface matches the user interface prototype:

- Did you try to upload your photos to the application?
- Did you encounter any difficulties while using the application?
- Do you have any questions that I can answer right now?
- Does this application solve the problem of manually sorting photos?

Interviewee answers:

- Yes, I uploaded own pictures from my life
- I think no, all features are easy to use

- Is the interface of the application like in the prototype?
Interviewer: Yes, this task now in progress
- Yes, definitely. I think that ability to identify blur photos is really helpful and it can save a lot of my and not only my time

Interviewer: Thank you once again for your time. When the application is released, can I hope for your continued use and feedback?

Interviewee: Yes, thank you for giving me this ability to be a beta-tester

Interviewer: Thank you very much, we will keep you updated.