TechTeam Board Report
Monday, October 16, 2023

Sites
- 56 tickets filed in September all resolved
  - Top categories were Powerschool, Teacher laptops, Classroom phones
  - Still not consolidating email and phone requests to accurately count tickets
- Replacement hired for Tech Assistant - Welcome Elena!
- Gun Detection required upgrade of a few cameras but will move forward
  - Waiting on quotes to determine cost of implementation
- Zimmerly
  - Network equipment being reinstalled to allow for Socorro PD, Friends of the library, and Alternative School use of the building
  - Aruba equipment ordered but waiting for delayed items
- MW and SA
  - Pre-install meetings with Audio Enhancement to upgrade intercom and speaker systems in both schools to assist in learning and communication
  - Install from now until December; MW first then SA.
  - Planning fiber install for new portables
- SHS and SMS
  - Working with principals to utilize the CSI grant money to improve use of technology in the buildings

Erate / ECF
- Fiber Project update
  - WNM has reported that they have procured a contractor to begin work and will break ground this month!
  - Still no hard timeline but next check in call 10/17
- Oct 24 the state is sponsoring an erate workshop to learn about changes to erate funding and steps moving forward

Data / Powerschool
- NOVA corrections being done but complicating the state reporting process
  - 40D will be collected on Wednesday night
  - Powerschool still releasing updates to address data integrity issues; not sure if the state will make us do manual corrections because Powerschool hasn't resolved the data upload process
- Elevate Data Warehouse is nearly ready
  - I overestimated the ability to move forward particularly with state reporting
  - Postponed till end of October