

INSERT COMPANY LOGO	Company name: "ABCD Ltd."	
	TEMPLATE	Page: 1 of 2
	CUSTOMER SATISFACTION SURVEY	

Help us help you! Please take a few minutes to complete this questionnaire; your feedback and suggestions will be used to provide you with a better service

Client	
Address	
Email	
Products/services that you acquired from our Organization	

Question	Notes or Comments	Evaluation												
		☹					😐		☺					
		1	2	3	4	5	6	7	8	9	10			
"Do the features of our products and services meet your needs?"														
Is the product documentation and information sufficient?														
Is the product documentation, technical materials, reports, etc., provided to you within the agreed delivery times?														
Are you satisfied by the product documentation, technical materials, reports, etc.,														
Are the delivery methods adequate?														
Are the average delivery times suitable for your requirements?														
Is communication with our offices and response times to your requests satisfactory?														
Have your feedback regarding service issues been adequately considered?														

