



## Monthly Subscription Mentorship Program Terms and Conditions

Oct 1, 2024

### 1. Subscription Nature and Fulfillment:

The Bella Sloan Academy mentorship program operates on a monthly subscription basis. Subscribers will be billed monthly for continued access to mentorship services until cancellation. All calls are scheduled to be hosted online, via Zoom. Each Member will receive their unique username and password via email classified as your portal (Kajabi). All members are required to login to the account upon receiving access. If at any time there is an issue with logging into your account, it is mandatory to contact the support team immediately for a resolution. ([Support@bellasloanacademy.com](mailto:Support@bellasloanacademy.com)) All products and services are digital products.

### 2. Subscription Fee:

Subscribers agree to pay the \$50 monthly subscription fee. Payment details, including accepted payment methods and due dates, will be provided upon subscription. Payment will occur every month on the date of purchase. *For example purchase date 21st of November, and every month thereafter the billing date will be the 21st.*

### 3. Mentorship Sessions:

The subscription includes access to:

Bella Sloan Academy Course Modules (a self-guided course)

Bella Sloan Academy Mastermind Class

Bella Sloan Academy Accountability Class

Bella Sloan Academy “What Have You Done Lately?”

Bella Sloan Enterprises/Academy Business Resources and Consultants

Bella Sloan Academy Event Discounts

Bella Sloan Academy Merch Discounts

as outlined in the chosen subscription plan. The format, duration, and method of sessions will be communicated upon enrollment within the Welcome Call, via email, and within our Community Chat.

### 4. Scheduling Sessions:

Subscribers will have the opportunity to schedule one-on-one sessions based on the availability of the Bella Sloan Academy Coach and within the allocated subscription limits. Efforts will be made to

accommodate preferred time slots. One-on-one coaching sessions with the Bella Sloan Academy Coach will have additional fees outside of the Bella Sloan Academy monthly subscription.

### **5. Cancellation and Refunds:**

Subscribers can cancel their monthly subscription at any time. Cancellation requests must be submitted before the next billing cycle to avoid automatic renewal. Refunds will not be provided for partially used subscription periods. Upon appeal to cancel your subscription, your access will end immediately upon request as seen by the team. Subscribers must email [support@bellasloanacademy.com](mailto:support@bellasloanacademy.com) 48 hours before their next billing cycle. Please note Bella Sloan Academy availability is Monday through Friday 9 am- 5 pm Eastern. Any cancellation request received after 5 pm will be acknowledged the next business day. OR subscribers can cancel their subscription by following these instructions:

1. Open the settings tab from their dashboard.
2. Select billing from the account settings section.
3. Navigate to the subscription section.
4. Click cancel subscription

Please note that refunds are not permitted under any circumstances, including dissatisfaction with the program.

### **6. Mentor Availability:**

While Bella Sloan Academy will strive to maintain availability for scheduled sessions, occasional adjustments may be necessary. The Mentor and/ or Bella Sloan Academy team members will provide notice in advance and reschedule sessions as needed.

### **7. Confidentiality and Privacy:**

All information shared during mentorship sessions is confidential and intended solely for the mentor and subscriber. Both parties agree not to disclose any confidential information without the explicit consent of either party.

### **8. Changes to Subscription Plans:**

The mentorship program may offer different subscription plans or benefits in the future. Subscribers can switch plans at the end of each billing cycle based on the available options.

### **9. Termination of Subscription:**

Bella Sloan Academy reserves the right to terminate a subscription without refund in cases of violation of terms, misconduct, or breach of confidentiality by the subscriber. Bella Sloan Academy does not support any threats, degrading, discriminatory, or hostile communication environments. Any subscriber that conducts or supports any of the mentions above will be terminated effective immediately and banned from any further service from Bella Sloan Academy and Bella Sloan Enterprises

### **10. Limitation of Liability:**

While Bella Sloan Academy will provide guidance and support, they shall not be held liable for the subscriber's decisions or actions taken based on the advice received during mentorship sessions. Bella

Sloan Academy will not be held responsible for any partnerships or agreements made with other subscribers or consultants.

### **11. Changes to Terms and Conditions:**

These terms and conditions may be updated or modified at the discretion of the Academy. Subscribers may be notified via email of any changes, and continued use of the subscription service will constitute acceptance of the updated terms.

### **12. Community Conduct**

We believe in fostering a positive, inclusive, and respectful environment for all members. By participating in our community, you agree to uphold the following standards of conduct:

1. **Respect and Kindness:** Treat all members with respect and kindness, valuing diverse perspectives and experiences. Discrimination, harassment, or bullying of any kind will not be tolerated.
2. **Constructive Communication:** Engage in constructive communication, providing feedback and support in a manner that encourages growth and learning. Critiques should be aimed at ideas, not individuals.
3. **Support and Collaboration:** Encourage a spirit of collaboration by offering help and resources to fellow members. Share knowledge and experiences to foster a supportive community.
4. **Confidentiality:** Respect the privacy of all members by keeping shared information confidential. What is discussed within the community should stay within the community.
5. **Zero Tolerance Policy:** Any behavior that violates these principles may result in immediate removal from the community, at the discretion of the Bella Sloan Academy team.

### **13. Agreement:**

By subscribing to the mentorship program, the subscriber acknowledges that they have read, understood, and agreed to abide by these terms and conditions. Adhering to these guidelines, we can create a thriving community where everyone feels valued and empowered to succeed.