Training Course

Business Purpose	Telehealth allows healthcare providers to reach patients in remote or underserved areas, provide care to patients who have mobility issues, and reduce the burden on overburdened healthcare facilities. When Covid-19 happened, lots of people had to use this technology to see their doctor
Target Audience	Students
Training Time	To complete the training, it would take 30 minutes
Training Recommendation	eLearning course outlining important sections of planning and the steps for how to implement a plan. ● Telehealth relies heavily on digital communication tools, so it's important for healthcare professionals to be proficient in using computers and related software. I briefly outlined step by step where to click for each task. ● Virtual communication skills:
Deliverables	1 eLearning course ● Developed in Articulate Storyline ● Includes voiceover narration by myself. ● Includes images from Canvas
Learning Objectives	By the end of this course, learners will be able to: ● Understand technical training for telehealth platforms. ● Understand telehealth privacy and security concerns. ● Understands telehealth can connect healthcare providers with patients from different backgrounds and cultures
Training Outline *Evaluation Plan*	Introduction ● I explain what you will be learning. Reasons for telehealth ● Faculty and staff were not able to follow the training videos. ● The videos were not engaging for the user. Develop effective methods of using telehealth. ● The user had to click on an item to complete the task before advancing to the next slide. ● Learner must complete the software simulation to be hired.