

Friends	Friends	Friends	Friends	Colleagues	Colleagues	Colleagues	Colleagues
Modals	Imperatives	Personal Experience	Softening Language	Modals	:Polite Suggestion	Softening Language	Empathic Phrases
Direct advice	Direct commands			Indirect Advice			
<p>You should [verb]...</p> <p>You could [verb]...</p> <p>I would [verb] .... If it were me</p> <p>You might [verb]...</p>	[Verb]...	<p>What I found helps is...</p> <p>I've always...</p> <p>When I had that problem, I...</p> <p>When I was young...</p>	<p>It might be a good idea....</p> <p>“I think...”</p> <p>“Many people told me...</p>	<p>You should <b>consider</b> [verb+ing]</p> <p>You could <b>try</b> [verb+ing]</p> <p>You may want to [verb]</p>	<p>Would you mind...</p> <p>Perhaps, might / would...</p>	<p>Maybe it would help...</p> <p>Do you think...</p>	<p>I understand what you mean.</p> <p>I get where you're coming from...</p> <p>It can be challenging ...</p>