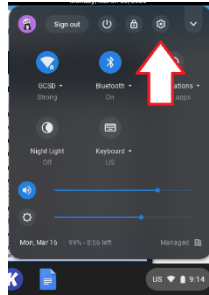


Tips for Weird Chromebook Issues Like...

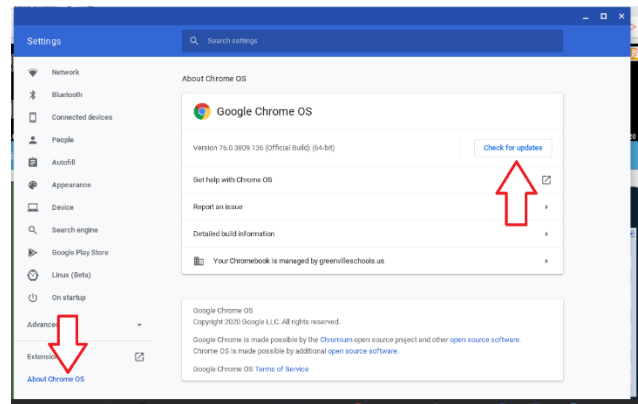
- Error messages
- “Not enough memory”
- Websites not loading correctly
- General slowness

1. Update Chrome OS

- a. Sign in to the Chromebook.
- b. Click the settings gear.



- c. Click “About Chrome OS”. (You may to click “Settings first for options.)
- d. You should see a “Check for updates” button in blue font. Click it, then, when it is finished, click Restart



have

2. Clear your Browsing Data

- a. Open Chrome
- b. Click the “3 dots” in the top right corner.
- c. Choose “More Tools” and then “Clear browsing data.”
- d. In the box that pops up, change time range to “All time.”
- e. Click “Clear data.”

If those don't help, PowerWash your Chromebook.

- Hold Down “Esc” + Refresh (arrow circle) + Power
- At the white screen, press “Ctrl” + “D” and then “Enter”
- At red exclamation screen, press “Enter”
- Wait 1-2 minutes. Then click “Get Started.” And “Continue without ChromeVox”
- “Accept and Continue” then “Done”