

Terms of Service

If you have a problem with any of these terms, they may be changed if discussed with me before paying for your commissioned piece.

1. GENERAL TERMS

- All drawings may or will include a subtle sign that you may not remove.
- Prices are subject to change based on demand.
- I have the right to reject any order that I do not feel comfortable drawing for any reason.

2. PAYMENT

- The currency accepted is USD and can be paid through Ko-fi.
https://ko-fi.com/dismay_by_dre
- Commissions can be paid 100% upfront after sketch approval.
- Don't send me any payment before I have agreed to give you a slot and requested you to send me the payment.

3. PROCESS AND DELIVERY

- I will notify you when I have started on your commission and you, therefore, lose the rights to a refund (see point 7 further below for more info on refunds)
- While I'm working on your commission I will make reviews with you to make sure I make it just right for you!
- The amount of reviews depends on the complexity of the work.

- During the reviews, you will see work-in-progress and these images will usually include a watermark and be smaller than the finished piece.
- The time it takes to finish your commission varies 1 week - 1 month depending on factors such as health, the complexity of the commissioned piece, and other work:
 - If anything comes up that will slow the progress of the initially estimated delivery time I will let you know asap
- Once the piece is finished you will receive the full-resolution image.

4. REVISIONS

- You get 3 rounds of changes on the commissioned piece included in the price.
- A fee will be added if you want something changed on the final drawing - unless a misunderstanding from my side has been made. Small fixes are fine!

5. COPYRIGHT / USAGE POLICY

- I, Dismay_by_Dre, claim the rights to the produced drawing, not the buyer. Therefore I am allowed to use the copyrighted artwork to:
 - Promote myself with it everywhere
 - Publish books with it (artbooks, etc.)
 - Display it everywhere to my liking (website, social media, etc.)
 - Post it wherever I want
- The buyer is allowed to:

- Use the commissioned piece for personal use unless agreed otherwise (you can upload it on all your social media profiles, forums, etc.)
- Print the artwork and claim the character(s) as their own, but not the artwork itself.
- Use the artwork on their Youtube channel and in monetized videos as long as the artwork itself is not the main subject for the earnings.
- The following is considered copyright infringement:
 - Reproducing/using the copyrighted artwork commercially - means making money off it in any way.
 - Claiming the artwork as your own
 - Removing my signature from the artwork
 - Altering the artwork without my consent
 - I reserve the full rights to the image and it's use/distribution unless otherwise agreed upon (rights to the image for your own non-personal use may be purchased at any time).

6. CUSTOMER SATISFACTION

- I will do everything I can to make my customers happy!
- If you have a problem with anything in regards to the commissioned piece please tell me right away so we can find a solution together.
- I am willing to change some of my terms for you if you ask before I start on your commission. If you, e.g., do not want me to post your art anywhere, we can discuss this.

7. REFUND / CANCELLATION POLICY

- The buyer is not allowed a refund once I have started working on the commission.
- If for any reason I am unable to start your commission you will receive a full refund.
- If you cancel your order before I started it, you can get a full refund.
- If the buyer breaks any of the points stated above they will lose all the before mentioned rights to the artwork commissioned by me, Dismay_by_dre, and I will have the right to profit further from the commissioned artwork in any way I see fit. If you have a problem with any of these statements, they may be changed if discussed with me prior to paying your commissioned piece.

What do you get?

- Drafts/mockups that you must decide which one I should continue with (depending on the complexity of the commission there might be fewer or more drafts)
- Sketch and/or final sketches that you must accept before I continue the work
- Insight and involvement in color plan (depending on the complexity of the commissioned piece)
- Full-resolution file of final drawing and a smaller version for internet upload. Final file formats are usually PNG/JPEG.