[Your Name]
[Your Address]
[City, State, ZIP Code]

[Date]

Hiring Manager
[Department Name]
[City, State, ZIP Code]

Dear Hiring Manager,

With my EMT certification, hands-on internship experience at [insert site], and a solid background in customer service, I am confident that I can contribute to your department's mission of providing top-quality emergency services.

During my internship I gained invaluable experience in emergency response and patient care in a fast-paced environment. I worked alongside experienced firefighters and EMTs, where I had the opportunity to assist in fire suppression, medical rescues, and emergency transport, ensuring the well-being of individuals in high-pressure situations. My internship also provided me with critical exposure to working in rural and suburban areas, allowing me to better understand the unique challenges faced in these communities, such as long response times and limited resources. I developed a keen ability to think quickly on my feet, perform under stress, and work effectively within a team to achieve positive outcomes.

In addition to my EMT training, my customer service experience has further honed my communication, problem-solving, and interpersonal skills. I understand that the role of a firefighter/EMT extends beyond medical knowledge to include the ability to empathize with individuals in distress and provide reassurance during emergencies. My background in customer service has taught me to remain calm, patient, and compassionate, all of which are essential traits when responding to emergency calls.

I am eager to bring my skills, dedication, and strong work ethic to the [Fire Department Name]. I am excited about the opportunity to work with a team of professionals who are passionate about serving their community, and I am committed to continuing my education and training to become a valued member of your department.

Thank you for considering my application. I look forward to the opportunity to discuss how my skills and experiences align with the goals of your department. Please feel free to contact me at [Phone Number] or [Email Address] to schedule an interview.

Sincerely,

[Your Name]