



Position Title: Bar Opener

Location: Chili's Grill & Bar

Objective:

The Bar Opener ensures guests have an exceptional bar experience from start to finish by preparing beverages, maintaining a clean and well-stocked bar, and practicing responsible alcohol service in compliance with state and local laws and Chili's standards.

Essential Functions:

- **Product Knowledge:** Have a deep understanding of Chili's drink and food offerings to effectively answer guest questions and provide recommendations.
- **Cash Handling:** Operate the cash register, process voids as needed, and follow cash handling procedures to maintain security.
- **Beverage Preparation:** Mix ingredients for cocktails and other beverages according to company recipes; stay updated on new and revised beverage options.
- **Service:** Serve wine, liquor, draft or bottled beer, and food to guests, ensuring correct financial transactions and accurate charges.
- **Guest Safety:** Monitor guest behavior, notify a Manager when necessary, and follow alcohol awareness guidelines to verify age and manage guest intoxication levels.
- **Payment Processing:** Handle payment transactions (credit cards, cash) accurately, balancing the cash drawer and calculating correct change.
- **Bar Maintenance:** Keep the bar area clean, stocked, and organized, ensuring all bar equipment is functional and supplies are readily available.
- **Shift Duties:** Perform opening and/or closing tasks, following established procedures; secure all monies at the end of each shift.
- **Safety & Compliance:** Follow all company safety and sanitation policies.
- **Team Support:** Assist fellow team members as needed, especially during peak hours.

Qualifications:

- **Skills:** Proficient in POS system operation, cash handling, and credit card transactions.
- **Physical Requirements:** Able to stand for the entire shift, frequently bend, reach, stir, and lift up to 40 lbs.
- **Communication:** Excellent verbal communication skills for guest interactions.
- **Language:** Ability to read and write in English.
- **Sanitation:** Compliance with sanitation standards, including frequent hand immersion in water.

Join our team and kick off each shift by creating a vibrant, welcoming bar atmosphere for our Chili's guests!