



Wolf Den Games

High Demand Product Policy

Sometimes demand nationwide outstrips supply.

Before the Product Arrives

- **We do not take preorders.** We don't like holding your money. If our allocation is cut short we will have to both disappoint you and issue a refund, which costs money and time.
- **We do take reservations**, meaning a promise to do our best to sell you that product at release.
- We will take reservations at **in-person play events** before we take them from the general public.

When Product Arrives, In-Person Play Communities Get Priority

On release date or at first appropriate in-person play event we honor reservations in this order:

1. In-Person Players having attended at least two prior events in the last 30 days).
2. Other Reservation Holders

For each category, if more reservations exist than available product, reservations will be filled by lottery in a randomly drawn order.

- Order in which reservations were placed is not taken into consideration.
- You do not need to be present to have your reservation honored, but we do ask you to purchase your reserved product within a week of release.
- If you choose not to purchase reserved product, Wolf Den Games reserves the right to choose to limit your participation in future product reservations.

Keeping Our Commitment to MSRP Pricing

- **TCG Products:** Shrinkwrap, box tops, and/or UPC symbols will be removed from TCG products at point of sale for the convenience of the purchaser who is looking forward to enjoying playing with the new cards.
- **Daily purchase limits** will be posted in the shop as needed. We don't want to run out quickly and disappoint our community.

