## **CAPRICON 42 VIRTUAL CON**

# **FAQ**

### Q: What timezone are we in?

A: Although virtual, Capricon is still happening "In" Chicago, Illinois, therefore the programme schedule is in CENTRAL time (GMT - 6). Check <a href="https://www.timeanddate.com/worldclock/">https://www.timeanddate.com/worldclock/</a> if you are unsure what time that is for you.

#### Q: What and Where is Discord?

A: Discord is an online platform for discussion in voice or text-based channels. Capricon has a Discord server you access through the website when you register, once you accept the Capricon 42 Code of Conduct by clicking the blue checkmark reaction under the Code of Conduct link in the welcome channel.

Once you are on the Capricon server you can get to it from any computer or smartphone (if you install the Discord App), while you are signed in to your account. If you want to be signed in and do not have an account yet, we recommend you go to discord.com and register an account for yourself before using the Capricon Discord server.

Check out our <u>Discord Guide for Attendees</u> for more on how to use Discord and the Capricon 42 Discord server.

## Q: How can I find out what's going on?

A: Visit <a href="https://guide.capricon.org/">https://guide.capricon.org/</a> for the full schedule in searchable form! Or check it out in grid format at <a href="https://zambia.capricon.org/ReportPublicGrid.php">https://zambia.capricon.org/ReportPublicGrid.php</a> (hover over titles for a description and panelists).

Announcements of updates to the schedule will be found in the #schedule channel on the Capricon 42 Discord server.

### Q: Can I access the event without a badge?

A: There is a \$0 membership tier available on the <u>registration website</u>. You must also join the Discord server and accept the Code of Conduct before being able to participate in the conversations there.

### Q: Where is the Lake Wobegon Room?

- A: There is a Scavenger Hunt in the Discord that will lead you there!
- Q: Is there a coat check?
- A: Sorry, no.
- Q: Can I pre-reg for next year's Capricon?
- A: Online registration for Capricon 43 will open on Sunday at registration.capricon.org.
- Q: How do I contact the chair of next year's Capricon?
- A: Email chair43@capricon.org.
- Q: How do I register a complaint?
- A: When in Discord, visit the #help-and-info-desk channel to report Code of Conduct violations or other complaints. You can also email <a href="mailto:operations@capricon.org">operations@capricon.org</a>.

Ops should always be your first stop, but in the case of recurring or serious difficulties with other attendees, concom staff, or board members, you can email Sam Press, our SMOF (basically, our ombudsman) at <a href="mailto:smof@phandemonium.org">smof@phandemonium.org</a>.

### Q: How do voice channels work on Discord?

- A: When you connect to a voice channel on Discord, you can talk to other people in the same voice channel. Discord will display a list of everyone in the voice channel, so you know who you are visiting with. You can navigate around to other text channels or other servers while staying in the voice channel. **WARNING!** You will need to **actively disconnect** from the voice channel in order to leave it. Until you do, everyone else in the voice channel will still be able to hear you.
- Q: When I click on Discord in the chat window on the website, it takes me to a Discord window to use the Titan bot, but I don't see an Accept button. What do I do?
- A: You will need to zoom out on your browser (ctrl+- on pc, cmd+- on mac) to see the Accept button. Click the Accept button to be able to type in the chat on the website.