

Intellectual Property Right / NCC&BSMI Certification Infringement Complaint

We / I understand that the submission of this complaint constitutes our / my consent to that Shopee may provide the following contact information to the seller / alleged infringer (the “seller”; whose good/product (the “Product”) is no longer sold on Shopee due to our / my report) for the purpose of allowing the seller to contact us / me.

(Please fill in all following required fields)

1. Name of the Rights/Certifications Owner (Company / Individual):
2. Name of Authorized Agency/Agent (Company / Individual):
3. Contact / Title:
4. Email address:
5. Phone:

With this complaint we / I hereby inform your company that the following Product sold by the seller on Shopee allegedly infringes the intellectual property rights / NCC&BSMI certification of the rights owner, and request your company to remove the said Product from Shopee promptly:

Reason Codes	
T. Trademark infringement (Please include TW trademark certificate.)	
T1	The Product uses a mark confusingly similar to the proprietor’s registered trademark, likely causing consumer confusion. (Please explain or provide supporting evidence of consumer confusion caused.)
T2	The Product is a counterfeit product. (Please explain reasons of assuming skeptical counterfeit e.g., comparison or the result of test purchase.)
T3	The proprietor of a foreign registered trademark is different from the proprietor of another trademark registered in Taiwan, and the Product is indeed imported into Taiwan from abroad. (Please provide information of the foreign trademark registration)
T4	The Product uses the proprietor’s registered trademark for unauthorized advertisement, promotion or other inappropriate description. (Please specify reasons.)
T5	The Product was repacked from the original sealed packaging by the seller, likely changing the nature of the Product or damaging the Product.
P. Patent infringement (Please attach TW patent certificate and patent infringement analysis report.)	
P1	The Product infringes the patentee’s patent – Please attach Technical Evaluation Report in compliance with Art. 116 of Taiwan Patent Act for utility model patent.
C. Copyright infringement (Please attach URLs of the original copyrighted work(s), original image(s) or other evidence in proof of copyright ownership.)	
C1	The copyrighted photo or text of the rights holder was appropriated by the Product. (Please specify reasons regarding your claim.)
C2	The Product is an unauthorized (pirated) good. (Please attach explanation or comparison of the pirated and authentic products)
C3	The Product is found to violate the regulations on parallel importation (e.g., books, CDs, or movies imported from abroad, etc.) (Please specify reasons regarding your claim.)
N. NCC certification misappropriation (please provide the Type Approval for CTRFD or Simplified DoC for CTRFD)	
N1	The Product’s NCC certification is found to misappropriate others certification
B. BSMI certification misappropriation (please provide relevant documents such as commodity inspection mark certificates)	
B1	The Product’s BSMI certification is found to misappropriate others certification

Trademark

The trademark registration number of the allegedly infringed trademark:

<p>First Reason Code (T1-T5):</p> <p>A URL Link of the Allegedly Infringing Product:</p> <p>Second Reason Code (T1-T5):</p> <p>A URL Link of the Allegedly Infringing Product:</p> <p><u>(Please feel free to provide further information if two or more trademarks are infringed or if there are two or more infringing Products)</u></p>
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Patent

The patent number of the allegedly infringed patent:

* Please provide the comparison proof of infringement corresponding to the allegedly infringing product respectively.

First Reason Code (P1):

A URL Link of the Allegedly Infringing Product:

Second Reason Code Here (P1):

A URL Link of the Allegedly Infringing Product:

(Please feel free to provide further information if there are two or more patents are infringed or if there are two or more infringing Products)

Copyright

If the allegedly infringed subject matter is copyright-protected:

Please provide a URL link or an image containing your copyrighted work to let Shopee know precisely about the information of the alleged infringement:

* Please provide your original copyrighted work of URL link(s) or image(s) corresponding to the allegedly infringing product respectively for Shopee to identify.

First Reason Code Here (C1-C3):

A URL Link of Your Original Copyrighted Work:

A URL Link of the Allegedly Infringing Product:

Second Reason Code Here (C1-C3):

A URL Link of Your Original Copyrighted Work:

A URL Link of the Allegedly Infringing Product:

(Please feel free to provide further information if there are two or more copyrights are infringed or if there are two or more infringing Products)

NCC Certification

The NCC certification number of the allegedly misappropriated certification:

First Reason Code (N1):

A URL Link of the Allegedly Misappropriating Product:

Second Reason Code Here (N1):

A URL Link of the Allegedly Misappropriating Product:

(Please feel free to provide further information if there are two or more certifications are misappropriated or if there are two or more misappropriating Products)

BSMI Certification

The BSMI certification number of the allegedly misappropriated certification:

First Reason Code (B1):

A URL Link of the Allegedly Misappropriating Product:

Second Reason Code Here (B1):

A URL Link of the Allegedly Misappropriating Product:

(Please feel free to provide further information if there are two or more certifications are misappropriated or if there are two or more misappropriating Products)

Please feel free to report any contravention to the government authorities. Shopee will follow the instruction of the government authorities accordingly to handle the matter(s). Thank you.

Please do not arbitrarily modify or delete any word, format or blank of this complaint.

Please provide your complaint in Microsoft Word format and upload it to the following URL:

<https://help.shopee.tw/portal/webform/e61546bb3ab74e0a9e7255b0d1a20c05>

Shopee will proceed with the following procedures. Thank you.