

DIGGY Privacy Policy (Website)

Effective date: September, 15, 2025

Contact: legal@diggy.space

1) Who we are & what this Policy covers

This Privacy Policy describes how **DIGGY** (“we,” “us,” “our”) collects, uses, stores, and protects personal information obtained **through our website** (including landing pages, waitlist forms, and contact forms).

This Policy does **not** cover data processed inside the DIGGY app/service — that is addressed in a separate policy.

Data Controller: DIGGY. For all privacy questions, contact legal@diggy.space.

2) What data we collect

We collect information you provide voluntarily, as well as limited technical data automatically.

Information you provide:

- **Email address** — for waitlist, newsletters, updates, and feedback.
- **Optional Facebook or WhatsApp contact** — if you choose to provide it (for easier communication/invitations).
- **Name/nickname and messages** — if you contact us through forms.

Information collected automatically:

- Basic device/session data (IP address, browser type/version, OS, language, referral URLs, time of visit), cookies, and similar technologies.

We do **not** knowingly collect sensitive categories of data through the website.

3) Why we use it (purposes & legal bases)

We use your information for:

- **Communications & updates:** sending DIGGY news, invites, and launch updates (legal basis: **consent** where required; **legitimate interest** — keeping subscribers informed).

- **Responding to inquiries:** answering your messages (legal basis: **legitimate interest/contractual necessity**).
 - **Marketing (moderate, DIGGY-related):** you can opt out anytime (legal basis: **consent** where required).
 - **Website analytics & improvements:** to understand usage and improve the site (legal basis: **legitimate interest**).
 - **Legal compliance & protection:** fulfilling legal obligations, preventing abuse (legal basis: **legal obligation/legitimate interest**).
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4) Email, Facebook, or WhatsApp contacts

- By submitting your **email**, you agree to receive **DIGGY updates**. We **do not send spam**, and you can unsubscribe anytime via the link in our emails or by writing to **legal@diggy.space**.
 - By providing your **optional Facebook or WhatsApp contact**, you consent to us reaching out through those channels **only for DIGGY-related purposes** (e.g., invitations to launch/events). You can ask us to delete this information anytime: **legal@diggy.space**.
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5) Cookies & analytics

We may use **cookies** and similar technologies to:

- remember your preferences (e.g., language),
- understand which parts of the site are most used,
- improve site performance and campaigns.

Where required by law, we will display a **cookie consent banner**. You can adjust cookie settings in the banner or your browser. (Optional: add link to **Cookie Policy**.)

6) Sharing your information

We do **not sell** your personal data.

We may share limited information:

- **Service providers** (hosting, email delivery, analytics, forms) — only to provide services, under data protection agreements.
- **Legal compliance** — if required by law, regulators, or to protect DIGGY's rights/safety.
- **Corporate changes** — in case of merger, acquisition, reorganization, or sale of assets, data may be transferred with safeguards.

- **Aggregated/anonymized data** — statistics that cannot identify you personally.
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7) International transfers

We may process and store data in the U.S. and other countries. If we transfer data outside your region, we use **lawful mechanisms** (e.g., Standard Contractual Clauses (SCCs), adequacy decisions, or equivalent safeguards).

For questions on cross-border transfers: **legal@diggy.space**.

8) Data retention

We retain data **only as long as needed** for the purposes described:

- Email/contacts — until you unsubscribe/withdraw consent, then deleted or anonymized.
 - Contact forms — as long as needed to respond and maintain support history.
 - Technical logs — short-term for security and analytics.
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9) Security

We use **technical and organizational measures** to protect your data (encryption in transit, access restrictions, monitoring). No method of storage/transfer is 100% secure. For security questions: **legal@diggy.space**.

10) Your rights

Depending on your jurisdiction (e.g., **GDPR, LGPD, CCPA/CPRA**), you may have rights to:

- access your data and request a copy,
- correct inaccuracies,
- delete or restrict processing,
- data portability,
- object to processing,
- withdraw consent (without affecting prior lawful processing),
- file a complaint with a regulator.

To exercise rights, contact **legal@diggy.space**. We may need to verify your identity.

11) Children's privacy

Our website is not intended for children under 13 (or other local minimum age). We do not knowingly collect children's personal data. If you believe a child has provided data, contact **legal@diggy.space** — we will delete it.

12) Third-party sites & social media

The site may link to or embed third-party content (e.g., Facebook, WhatsApp). Their data practices are governed by **their** privacy policies. Please review them before use.

13) Contact us

For any privacy questions, requests, or complaints: **legal@diggy.space**.

14) Changes to this Policy

We may update this Privacy Policy from time to time. The "Effective date" above shows the latest update. If changes are significant, we will provide more prominent notice (e.g., site notice or email).