

AnBazar Seller Commission & Fee Policy

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Table of Contents

1. Introduction
2. Purpose
3. Scope
4. Definitions
5. General Fee Structure
6. Commission Framework
7. Category-wise Commission
8. Marketplace Service Fees
9. Payment Processing Charges
10. Shipping Charges
11. Packaging Charges
12. Fulfilment & Warehousing Fees
13. Storage Charges
14. Advertising & Promotion Fees
15. Campaign Participation Fees
16. Return, Refund & RTO Charges
17. Taxation
18. Settlement Deductions
19. Billing & Invoices

20. Negative Balance
21. Fee Revision
22. Disputes
23. Audit Rights
24. Suspension for Non-payment
25. Limitation of Liability
26. Policy Updates
27. Contact Information
28. Important Notice

1. Introduction

The AnBazar Seller Commission & Fee Policy ("Policy") establishes the financial terms governing the use of the AnBazar Marketplace by registered Sellers. It defines the commissions, service fees, operational charges, and other applicable costs associated with selling products through the Marketplace.

This Policy is designed to ensure transparency, consistency, and fairness in the calculation and collection of Marketplace fees. It forms an integral part of the **AnBazar Seller Terms & Conditions** and applies to all Sellers unless otherwise agreed in writing.

By registering as a Seller or continuing to use the Marketplace, the Seller acknowledges and agrees to comply with this Policy and any future amendments communicated by AnBazar.

2. Purpose

The objectives of this Policy are to:

- Establish a transparent commission and fee structure.
- Clearly define how Marketplace charges are calculated.
- Ensure consistency across all Seller transactions.
- Explain how deductions affect Seller settlements.
- Promote fair and sustainable Marketplace operations.
- Reduce disputes regarding fees and payments.

- Support long-term growth for both Sellers and the Marketplace.
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3. Scope

This Policy applies to all registered Sellers offering products or services through the AnBazar Marketplace, regardless of:

- Business size
- Product category
- Sales volume
- Fulfilment method
- Geographic location
- Participation in promotional programs

The Policy governs fees associated with, but not limited to:

- Product sales
 - Marketplace commissions
 - Payment processing
 - Logistics services
 - Advertising programs
 - Promotional campaigns
 - Warehousing
 - Returns and refunds
 - Packaging services
 - Storage services
 - Other value-added Marketplace services
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4. Definitions

For the purposes of this Policy:

Commission – A percentage of the product's selling price charged by AnBazar for facilitating a successful sale.

Service Fee – Charges for optional or mandatory Marketplace services.

Settlement – The amount payable to the Seller after deductions.

Gross Selling Price – The total selling price paid by the customer before applicable deductions.

Net Settlement Amount – The amount transferred to the Seller after deducting all applicable charges.

Return to Origin (RTO) – The return of an undelivered shipment back to the Seller.

Campaign Fee – Charges associated with participation in promotional events or marketing campaigns.

Fulfilment Service – Warehousing, packing, shipping, and logistics services provided directly or indirectly by AnBazar.

5. General Fee Structure

AnBazar may charge one or more fees for providing Marketplace services. The applicable fees depend on the Seller's chosen services, product category, order type, logistics arrangement, and participation in optional Marketplace programs.

Typical charges may include:

- Sales Commission
- Marketplace Service Fee
- Payment Processing Fee
- Shipping Charges
- Packaging Charges
- Warehousing Fees
- Storage Fees
- Advertising Fees
- Campaign Participation Fees
- Return Processing Charges
- RTO Charges
- Penalties (where applicable)
- Government Taxes

Not all fees apply to every transaction. The applicable charges will be determined based on the nature of the order and the Seller's service selections.

6. Commission Framework

AnBazar earns a commission on successful sales made through the Marketplace. The commission represents compensation for providing access to the Marketplace platform, technology infrastructure, payment facilitation, customer acquisition, and related operational services.

Unless otherwise specified:

- Commission is calculated as a percentage of the product's selling price.
- Different product categories may have different commission rates.
- Promotional commission rates may apply during special campaigns.
- Commission may vary depending on fulfilment models or strategic partnerships.
- Applicable taxes are charged in accordance with prevailing laws.

Sample Commission Formula

Commission = Selling Price × Applicable Commission Rate

Example:

Selling Price: ₹1,000

Commission Rate: 10%

Marketplace Commission: ₹100

The remaining settlement amount will be calculated after considering all other applicable deductions and adjustments.

7. Category-wise Commission Framework

Commission rates are determined by product category and may be revised periodically based on business strategy, operational costs, and market conditions.

The table below serves as a configurable template.

Product Category	Standard Commission	Promotional Commission	Notes
Fashion	[Insert %]	[Insert %]	Configurable
Electronics	[Insert %]	[Insert %]	Configurable
Mobile Accessories	[Insert %]	[Insert %]	Configurable
Beauty & Cosmetics	[Insert %]	[Insert %]	Configurable
Health Care	[Insert %]	[Insert %]	Configurable
Grocery	[Insert %]	[Insert %]	Configurable
Kitchen & Home	[Insert %]	[Insert %]	Configurable
Furniture	[Insert %]	[Insert %]	Configurable
Toys & Games	[Insert %]	[Insert %]	Configurable
Stationery	[Insert %]	[Insert %]	Configurable
Sports & Fitness	[Insert %]	[Insert %]	Configurable
Books	[Insert %]	[Insert %]	Configurable
Footwear	[Insert %]	[Insert %]	Configurable
Jewellery	[Insert %]	[Insert %]	Configurable
Other Categories	[Insert %]	[Insert %]	Configurable

AnBazar reserves the right to introduce category-specific commission structures for new product categories or marketplace initiatives.

8. Marketplace Service Fees

In addition to sales commissions, AnBazar may charge Marketplace Service Fees to support operational and technological services provided to Sellers.

These services may include:

- Seller dashboard access
- Order management tools
- Inventory management features
- Product listing services

- Customer support coordination
- Marketplace analytics
- Reporting tools
- Fraud detection systems
- Security infrastructure
- Seller education resources
- Platform maintenance
- Technology upgrades

Marketplace Service Fees may be charged:

- Per order
- Per product listing
- Monthly
- Annually
- Based on subscription plans
- As part of bundled Marketplace services

Applicable fees will be communicated through the Seller Center before implementation.

9. Payment Processing Charges

Payments made by customers are processed through authorized payment service providers integrated with the AnBazar Marketplace.

To facilitate secure and efficient transactions, AnBazar may deduct payment processing charges from Seller settlements where applicable.

Payment processing charges may vary depending on factors such as:

- Payment method (Credit Card, Debit Card, UPI, Net Banking, Wallet, etc.)
- Payment gateway provider
- Transaction value
- Currency (if cross-border transactions are supported)
- Applicable taxes and regulatory fees

The applicable payment processing fee, if any, will be disclosed in the Seller Center or relevant fee schedules. Sellers acknowledge that such charges may be revised if payment service providers update their pricing.

10. Shipping Charges

Shipping charges represent the cost associated with transporting products from the Seller or AnBazar fulfilment facility to the customer. Depending on the fulfilment model selected by the Seller, shipping charges may be borne by the Seller, the Buyer, or shared between both parties as determined by Marketplace programs.

10.1 Shipping Models

AnBazar may support one or more of the following shipping models:

- **Seller Self-Shipping (SSS):** The Seller arranges packaging and delivery through approved logistics partners or self-managed logistics where permitted.
- **Marketplace Logistics (AML):** AnBazar coordinates shipment through integrated logistics partners.
- **Fulfilled by AnBazar (FBAz) (if introduced):** Inventory is stored, packed, and shipped by AnBazar or an authorized fulfilment partner.

10.2 Shipping Fee Determination

Shipping charges may be calculated based on one or more of the following factors:

- Package weight (actual or volumetric)
- Product dimensions
- Shipping zone or delivery distance
- Delivery speed (Standard / Express)
- Product category
- Fragility or special handling requirements
- COD (Cash on Delivery) service, where available
- Fuel surcharge or carrier adjustments

10.3 Shipping Fee Schedule

AnBazar may publish a separate shipping rate card. Shipping rates may be revised periodically to reflect changes in logistics costs, fuel prices, carrier agreements, or operational requirements.

11. Packaging Charges

Proper packaging is essential to ensure products reach customers safely and in good condition.

11.1 Seller Responsibility

Unless otherwise specified under a fulfilment program, Sellers are responsible for using appropriate packaging materials that protect products during transit.

11.2 Packaging Standards

Packaging should:

- Be clean, secure, and tamper-evident where appropriate.
- Protect against impact, moisture, and normal transit conditions.
- Include any legally required labels or markings.
- Avoid excessive or wasteful packaging.
- Comply with AnBazar Packaging Guidelines.

11.3 Marketplace Packaging Services

If AnBazar provides optional packaging services, the applicable packaging fee will be disclosed in the Seller Center and deducted from settlements where the service is used.

12. Fulfilment & Warehousing Fees

Where Sellers participate in AnBazar-operated fulfilment or warehousing programs, additional service fees may apply.

Fulfilment services may include:

- Inventory receiving
- Quality inspection
- Storage
- Pick and pack
- Shipping preparation
- Order dispatch
- Inventory returns processing

- Reverse logistics support

Applicable fulfilment fees may vary depending on:

- Product size
- Weight
- Storage duration
- Order volume
- Service level
- Seasonal demand

A separate fulfilment fee schedule may be published and updated by AnBazar from time to time.

13. Storage Charges

Products stored in AnBazar fulfilment facilities beyond the applicable free storage period may incur storage fees.

Storage fees may be calculated based on:

- Cubic volume occupied
- Number of storage units
- Duration of storage
- Seasonal storage periods
- Product category
- Hazardous or special storage requirements

AnBazar may introduce long-term storage fees for inventory that remains unsold beyond a specified period. Sellers will be notified of such fees through the Seller Center.

14. Advertising & Promotion Fees

AnBazar may offer optional advertising and promotional services to help Sellers increase product visibility, traffic, and sales.

Available advertising services may include:

- Sponsored Product Listings

- Homepage Banners
- Category Highlights
- Search Placement Campaigns
- Brand Promotion
- Seasonal Promotions
- Flash Sale Participation
- Email Marketing Campaigns
- Push Notification Campaigns
- Social Media Promotion

Advertising fees may be charged on the basis of:

- Cost Per Click (CPC)
- Cost Per Mille (CPM)
- Fixed Campaign Fee
- Percentage of Promotional Sales
- Subscription-based Advertising Plans

Participation in advertising programs is voluntary unless otherwise specified for a particular Marketplace initiative.

15. Campaign Participation Fees

AnBazar may organize promotional campaigns, sales events, and marketplace-wide initiatives to drive customer engagement and sales.

Examples include:

- Festival Sales
- Clearance Events
- Brand Weeks
- Category Promotions
- New Seller Campaigns
- Flash Deals
- Mega Sale Events

Where applicable, participation fees, additional promotional commissions, or marketing contributions will be communicated in advance. Sellers may choose to participate subject to the terms of the specific campaign.

AnBazar reserves the right to define eligibility criteria, promotional pricing requirements, and campaign performance expectations.

16. Return, Refund & RTO Charges

Returns, refunds, and Return to Origin (RTO) shipments may result in additional operational costs.

16.1 Return Processing Fees

Where a product is returned in accordance with the Marketplace Return Policy, AnBazar may deduct applicable return handling or reverse logistics charges from the Seller's settlement.

16.2 Refund Adjustments

If a customer is issued a refund, the corresponding sales amount and any applicable adjustments will be reflected in the Seller's settlement statement.

16.3 Return to Origin (RTO)

If an order is undeliverable due to reasons attributable to the customer, carrier, or Seller, the shipment may be returned to the Seller.

Depending on the circumstances, applicable RTO charges may include:

- Reverse shipping cost
- Handling charges
- Packaging costs
- Inspection fees

The allocation of RTO costs will be governed by the separate **Seller Return, Refund & RTO Policy**.

17. Taxes

Sellers are solely responsible for complying with all applicable tax laws in the jurisdictions where they operate.

This includes, where applicable:

- Goods and Services Tax (GST)
- Tax Collected at Source (TCS)
- Tax Deducted at Source (TDS)
- Value Added Tax (VAT)
- Customs duties
- Import or export taxes
- Other statutory levies

AnBazar may collect, deduct, remit, or report taxes where required by applicable law. Sellers remain responsible for the accuracy of their tax registrations, filings, and statutory obligations.

18. Settlement Deductions

Seller settlements may include deductions for various Marketplace charges and adjustments. The settlement statement provided through the Seller Center will identify the applicable deductions for each payout cycle.

Typical deductions may include:

- Marketplace commission
- Service fees
- Payment processing charges
- Shipping and logistics fees
- Packaging charges
- Warehousing or storage fees
- Advertising fees
- Campaign participation fees
- Return and RTO charges
- Refund adjustments
- Taxes required by law
- Chargebacks
- Penalties for policy violations (where applicable)

Sample Settlement Calculation

Description	Amount (₹)
Gross Selling Price	2,000.00
Less: Marketplace Commission	(200.00)
Less: Payment Processing Fee	(40.00)
Less: Shipping Charges	(80.00)
Less: Advertising Fee	(50.00)
Less: Applicable Taxes	(30.00)
Net Settlement Amount	1,600.00

The above example is for illustrative purposes only. Actual deductions will depend on the Seller's fee schedule, order details, and applicable Marketplace programs.

19. Billing & Invoices

AnBazar shall maintain electronic records of all applicable Marketplace commissions, service fees, deductions, adjustments, credits, and settlements. Sellers may access billing information through the Seller Center, subject to system availability and applicable record-retention policies.

19.1 Electronic Statements

For each settlement cycle, AnBazar may provide a settlement statement that includes, where applicable:

- Order reference number
- Transaction date
- Customer payment amount
- Product selling price
- Marketplace commission
- Service fees
- Payment processing charges

- Shipping and logistics charges
- Packaging charges
- Return or refund adjustments
- Taxes deducted or collected
- Promotional discounts funded by the Seller
- Other applicable credits or debits
- Net settlement amount

These statements are intended to help Sellers reconcile Marketplace transactions with their internal accounting records.

19.2 Tax Invoices

Where required by applicable law, AnBazar may issue tax invoices or other statutory documents for Marketplace fees charged to the Seller. Sellers remain responsible for maintaining their own accounting records and ensuring compliance with tax reporting obligations.

19.3 Record Retention

Sellers are encouraged to retain billing statements, invoices, and related financial records for the period required under applicable laws and regulations. AnBazar may define a minimum period during which such documents remain accessible through the Seller Center.

20. Negative Balance

A Seller Account may reflect a negative balance if the total deductions, refunds, reversals, chargebacks, or other lawful adjustments exceed the amount otherwise payable to the Seller.

A negative balance may arise from circumstances including, but not limited to:

- Customer refunds
- Chargebacks
- Return adjustments
- Return to Origin (RTO) charges
- Fee corrections
- Tax adjustments

- Promotional funding commitments
- Recovery of previous overpayments
- Penalties imposed in accordance with Marketplace policies

Recovery of Negative Balances

Where a negative balance exists, AnBazar may, to the extent permitted by law:

- Offset the outstanding amount against future settlements.
- Request direct payment from the Seller.
- Suspend payouts until the balance is resolved.
- Restrict certain Marketplace services.
- Initiate recovery proceedings where necessary.

Sellers are responsible for ensuring that any outstanding balance is resolved within the timeframe specified by AnBazar.

21. Fee Revision

AnBazar continuously reviews its commercial structure to ensure that Marketplace fees remain fair, competitive, and sustainable.

Accordingly, AnBazar reserves the right to revise:

- Commission rates
- Service fees
- Logistics charges
- Warehousing fees
- Advertising fees
- Campaign participation charges
- Payment processing fees
- Packaging fees
- Other operational charges

Notice of Changes

Where a material change is made to the fee structure, AnBazar will make reasonable efforts to notify Sellers through one or more official communication channels, such as:

- Seller Center notifications
- Registered email
- Official announcements
- Marketplace policy updates

Revised fees shall become effective on the date specified in the applicable notice unless otherwise required by law.

22. Fee Disputes

AnBazar recognizes that billing discrepancies may occasionally occur. Sellers who believe that a fee, deduction, or adjustment has been applied incorrectly may submit a dispute for review.

Dispute Submission

A fee dispute should include:

- Seller Account ID
- Order or transaction reference
- Description of the disputed charge
- Supporting documentation
- Any additional information requested by AnBazar

Review Process

Upon receipt of a complete dispute request, AnBazar may:

1. Acknowledge receipt of the dispute.
2. Review relevant transaction records.
3. Request additional documentation if necessary.
4. Determine whether an adjustment is warranted.
5. Communicate the outcome to the Seller.

Submission of a dispute does not suspend the Seller's obligation to comply with applicable Marketplace policies.

23. Audit Rights

To protect the integrity of the Marketplace and ensure compliance with applicable policies, AnBazar reserves the right to review and verify financial information relevant to Marketplace transactions.

Such reviews may include:

- Verification of invoices
- Purchase documentation
- Sales records
- Shipping records
- Tax documentation
- Inventory records
- Promotional participation records
- Settlement history

Where appropriate and permitted by law, AnBazar may request additional supporting documentation to verify the accuracy of Marketplace transactions or investigate suspected irregularities.

Failure to cooperate with reasonable audit requests may result in corrective actions under the Seller Terms & Conditions.

24. Currency & Exchange Rates

Unless otherwise specified, all Marketplace fees, commissions, settlements, and financial statements shall be calculated and presented in the primary operating currency designated by AnBazar.

If the Marketplace supports cross-border transactions in the future:

- Currency conversion may be performed using applicable exchange rates.
- Third-party banking or payment provider fees may apply.
- Exchange rate fluctuations may affect settlement values.
- Additional regulatory requirements may apply depending on the jurisdictions involved.

Any exchange-related charges will be communicated through applicable Marketplace documentation where relevant.

25. Promotional Fee Adjustments

From time to time, AnBazar may introduce promotional programs designed to support Marketplace growth, attract new customers, or encourage Seller participation.

Examples may include:

- Reduced commission campaigns
- New Seller incentives
- Category-specific fee discounts
- Seasonal promotional rates
- Limited-time advertising credits
- Performance-based fee rebates

Participation in promotional programs may be subject to:

- Eligibility criteria
- Campaign terms and conditions
- Performance requirements
- Budget limitations
- Time restrictions

Unless expressly stated otherwise, promotional pricing shall apply only for the specified campaign period.

26. Special Seller Programs

AnBazar may establish specialized commercial programs for selected Sellers based on business requirements and strategic objectives.

Examples may include:

- Verified Seller Program
- Premium Seller Program
- Brand Partner Program

- Enterprise Seller Program
- High Volume Seller Program
- Government or Institutional Seller Program

These programs may provide customized commercial terms, including:

- Preferential commission rates
- Dedicated account management
- Priority customer support
- Marketing benefits
- Enhanced reporting tools
- Early access to new Marketplace features

Participation in any special program shall be governed by separate program terms in addition to this Policy.

27. Non-payment & Recovery

If a Seller fails to pay applicable Marketplace fees or otherwise owes amounts to AnBazar, the Marketplace may take appropriate recovery measures, subject to applicable laws.

Such measures may include:

- Offsetting outstanding amounts against future settlements.
- Suspending payouts.
- Restricting account functionality.
- Suspending advertising services.
- Suspending participation in Marketplace campaigns.
- Recovering overpayments made in error.
- Pursuing lawful collection procedures where necessary.

Nothing in this section limits any other rights or remedies available to AnBazar under applicable law or contract.

28. Financial Compliance Obligations

Sellers are responsible for ensuring compliance with all financial obligations associated with their Marketplace activities.

This includes:

- Maintaining accurate banking information.
- Providing valid tax registrations where applicable.
- Keeping financial records up to date.
- Paying applicable taxes.
- Cooperating with financial verification requests.
- Complying with anti-money laundering (AML) requirements where applicable.
- Complying with sanctions and financial crime regulations.

Failure to comply with financial obligations may result in delayed settlements, account restrictions, suspension, or termination in accordance with the Seller Terms & Conditions.

29. Limitation of Liability

To the fullest extent permitted by applicable law, AnBazar shall not be liable for any indirect, incidental, consequential, special, exemplary, or punitive damages arising from or related to Marketplace commissions, fees, payment processing, settlements, or financial transactions.

Without limitation, AnBazar shall not be responsible for:

- Loss of business opportunities.
- Loss of anticipated profits or revenue.
- Accounting or bookkeeping errors by the Seller.
- Tax filing errors made by the Seller.
- Banking delays beyond AnBazar's reasonable control.
- Payment gateway disruptions.
- Currency fluctuations.
- Government-imposed financial restrictions.
- Temporary suspension of financial services due to regulatory requirements.

Nothing in this Policy excludes liability that cannot legally be excluded under applicable law.

30. Force Majeure

Neither AnBazar nor the Seller shall be responsible for delays or failures in financial obligations where such delays arise from circumstances beyond reasonable control.

Examples include:

- Natural disasters.
- Earthquakes.
- Floods.
- Fires.
- War or armed conflict.
- Terrorism.
- Government restrictions.
- Banking system failures.
- Nationwide payment network outages.
- Cybersecurity incidents affecting financial infrastructure.
- Pandemic-related disruptions.
- Internet or telecommunications failures.

Where reasonably possible, the affected party shall notify the other party and resume performance as soon as the force majeure event has ceased.

31. Policy Updates

AnBazar may revise this Policy from time to time to reflect:

- Changes in Marketplace operations.
- New products or service offerings.
- Regulatory or legal requirements.
- Tax law changes.
- Payment provider pricing.

- Logistics partner pricing.
- Business strategy updates.
- Technology improvements.

Material changes will be communicated through one or more official channels, including:

- Seller Center announcements.
- Registered email.
- Official website notifications.
- Marketplace policy updates.

Continued use of the Marketplace after the effective date of an updated Policy constitutes acceptance of the revised terms.

32. Contact Information

For questions regarding Marketplace fees, commissions, billing, settlements, or this Policy, Sellers may contact AnBazar through its official support channels.

Marketplace Finance & Seller Support

- Seller Support Portal: **[Insert Seller Support URL]**
- Finance Support Email: **[Insert Finance Email Address]**
- Seller Support Email: **[Insert Seller Support Email]**
- Telephone: **[Insert Contact Number]**
- Business Hours: **[Insert Working Hours]**
- Registered Office: **[Insert Registered Office Address]**

Only communications issued through AnBazar's official channels shall be considered authoritative.

33. Important Notice

This Policy forms an integral part of the contractual relationship between AnBazar and every registered Seller.

By using the Marketplace, the Seller acknowledges that they:

- Have read and understood this Policy.

- Agree to the applicable commission structure and Marketplace fees.
- Accept that applicable deductions will be reflected in settlement statements.
- Understand that Marketplace fees may change in accordance with this Policy.
- Agree to pay all applicable charges associated with Marketplace services.
- Understand that additional service-specific fees may apply when optional Marketplace programs are used.

In the event of a conflict between this Policy and a separate written commercial agreement signed by both AnBazar and the Seller, the specific written agreement shall prevail to the extent of the inconsistency.

34. Document Control

Item	Details
Document Title	Seller Commission & Fee Policy
Document Type	Marketplace Financial Policy
Version	1.0
Status	Approved
Effective Date	12 July 2026
Last Updated	July 2026
Policy Owner	Marketplace Compliance & Finance Team
Review Frequency	Every 12 Months or Earlier if Required
Applies To	All Registered Sellers
Related Documents	Seller Terms & Conditions, Seller Payment Settlement Policy, Pricing Policy, Return, Refund & RTO Policy

Annexure A – Sample Marketplace Fee Schedule (Template)

Illustrative Only – Replace with Actual Commercial Terms

Fee Type	Standard Rate	Notes
Marketplace Commission	[Insert %]	Category-specific

Fee Type	Standard Rate	Notes
Payment Processing Fee	[Insert % / Fixed]	Per successful transaction
Shipping Charge	[Insert Rate]	Based on weight/zone
Packaging Fee	[Insert Rate]	If Marketplace packaging is used
Warehousing Fee	[Insert Rate]	If applicable
Storage Fee	[Insert Rate]	Monthly / Daily
Return Processing Fee	[Insert Rate]	Per approved return
RTO Handling Fee	[Insert Rate]	Per returned shipment
Advertising Fee	Variable	Based on campaign
Campaign Participation Fee	Variable	Optional programs

Annexure B – Sample Settlement Statement (Illustrative)

Description	Amount (₹)
Gross Sales	5,000.00
Marketplace Commission	(500.00)
Payment Processing Fee	(100.00)
Shipping Charges	(150.00)
Advertising Charges	(75.00)
Return Adjustments	(200.00)
Taxes / Statutory Deductions	(50.00)
Net Settlement	3,925.00

Figures above are examples only and do not represent actual AnBazar pricing.

Annexure C – Financial Glossary

Term	Definition
Gross Sales	Total order value paid by the customer before deductions.
Net Settlement	Amount payable to the Seller after all applicable deductions.
Commission	Percentage retained by AnBazar for facilitating a sale.
Service Fee	Charges for Marketplace services.
RTO	Return to Origin of an undelivered shipment.
Chargeback	Reversal of a payment initiated by a bank or payment provider.
Settlement Cycle	The scheduled period after which eligible payouts are processed.
Promotional Discount	Discount funded by the Seller or Marketplace during campaigns.

Annexure D – Category-wise Commission Matrix (Template)

Purpose: This matrix provides the standard commission structure for product categories listed on the AnBazar Marketplace. The rates below are placeholders and may be modified by AnBazar at any time.

Sl.	Product Category	Sub Category	Standard Commission	Promotional Commission	Minimum Commission	Maximum Commission	Notes
1	Accessories	General	[X%]	[X%]	[X%]	[X%]	
2	Automotive	Car Accessories	[X%]	[X%]	[X%]	[X%]	
3	Automotive	Bike Accessories	[X%]	[X%]	[X%]	[X%]	
4	Baby Products	Feeding	[X%]	[X%]	[X%]	[X%]	
5	Baby Products	Toys	[X%]	[X%]	[X%]	[X%]	
6	Beauty	Makeup	[X%]	[X%]	[X%]	[X%]	

Sl.	Product Category	Sub Category	Standard Commission	Promotional Commission	Minimum Commission	Maximum Commission	Notes
7	Beauty	Skincare	[X%]	[X%]	[X%]	[X%]	
8	Beauty	Hair Care	[X%]	[X%]	[X%]	[X%]	
9	Books	All Books	[X%]	[X%]	[X%]	[X%]	
10	Clothing	Men	[X%]	[X%]	[X%]	[X%]	
11	Clothing	Women	[X%]	[X%]	[X%]	[X%]	
12	Clothing	Kids	[X%]	[X%]	[X%]	[X%]	
13	Electronics	Accessories	[X%]	[X%]	[X%]	[X%]	
14	Electronics	Audio	[X%]	[X%]	[X%]	[X%]	
15	Electronics	Computer Accessories	[X%]	[X%]	[X%]	[X%]	
16	Fashion Accessories	Bags	[X%]	[X%]	[X%]	[X%]	
17	Fashion Accessories	Wallets	[X%]	[X%]	[X%]	[X%]	
18	Footwear	Men	[X%]	[X%]	[X%]	[X%]	
19	Footwear	Women	[X%]	[X%]	[X%]	[X%]	
20	Footwear	Kids	[X%]	[X%]	[X%]	[X%]	
21	Furniture	Home	[X%]	[X%]	[X%]	[X%]	
22	Furniture	Office	[X%]	[X%]	[X%]	[X%]	
23	Grocery	Packaged Foods	[X%]	[X%]	[X%]	[X%]	
24	Grocery	Beverages	[X%]	[X%]	[X%]	[X%]	
25	Health Care	OTC	[X%]	[X%]	[X%]	[X%]	

Sl.	Product Category	Sub Category	Standard Commission	Promotional Commission	Minimum Commission	Maximum Commission	Notes
26	Home Decor	Decorative Items	[X%]	[X%]	[X%]	[X%]	
27	Home Appliances	Small Appliances	[X%]	[X%]	[X%]	[X%]	
28	Jewellery	Fashion Jewellery	[X%]	[X%]	[X%]	[X%]	
29	Kitchen	Cookware	[X%]	[X%]	[X%]	[X%]	
30	Kitchen	Storage	[X%]	[X%]	[X%]	[X%]	
31	Mobile Accessories	Chargers	[X%]	[X%]	[X%]	[X%]	
32	Office Supplies	Stationery	[X%]	[X%]	[X%]	[X%]	
33	Pet Supplies	Food	[X%]	[X%]	[X%]	[X%]	
34	Pet Supplies	Accessories	[X%]	[X%]	[X%]	[X%]	
35	Sports	Equipment	[X%]	[X%]	[X%]	[X%]	
36	Toys & Games	Educational	[X%]	[X%]	[X%]	[X%]	
37	Toys & Games	Remote Control	[X%]	[X%]	[X%]	[X%]	
38	Watches	Smart Watches	[X%]	[X%]	[X%]	[X%]	
39	Watches	Analog	[X%]	[X%]	[X%]	[X%]	
40	Others	Miscellaneous	[X%]	[X%]	[X%]	[X%]	

Note: নতুন ক্যাটাগরি যোগ হলে এই ম্যাট্রিক্স আপডেট করা যাবে। This matrix can be updated if new categories are added.

Annexure E – Shipping Zone Rate Card (Template)

Zone	Distance (Illustrative)	Up to 500g	500g–1k g	1–2k g	2–5k g	Additional per kg
Zone A	Local / Same City	₹XX	₹XX	₹XX	₹XX	₹XX
Zone B	Same State	₹XX	₹XX	₹XX	₹XX	₹XX
Zone C	Neighboring State	₹XX	₹XX	₹XX	₹XX	₹XX
Zone D	National	₹XX	₹XX	₹XX	₹XX	₹XX
Zone E	Remote / Special Area	₹XX	₹XX	₹XX	₹XX	₹XX

Additional Charges

Service	Charge
COD Fee	₹XX
Reverse Pickup	₹XX
RTO Shipping	₹XX
Fragile Handling	₹XX
Heavy Item Handling	₹XX
Insurance	₹XX

Annexure F – Fee Calculation Examples

Example 1 – Normal Sale

Item	Amount
Product Price	₹1,000

Item	Amount
Commission (10%)	₹100
Payment Gateway	₹20
Shipping	₹60
Settlement	₹820

Example 2 – Free Shipping Campaign

Item	Amount
Product Price	₹2,000
Commission	₹200
Marketplace Shipping Subsidy	₹100
Seller Shipping	₹50
Settlement	₹1,750

Example 3 – Returned Order

Item	Amount
Product Price	₹800
Refund	₹800
Return Fee	₹70
Settlement Adjustment	-₹70

Example 4 – RTO Order

Item	Amount
Shipping	₹60
Reverse Shipping	₹60

Item	Amount
------	--------

RTO Fee	₹40
---------	-----

Total Deduction	₹160
-----------------	------

Example 5 – Advertising Campaign

Item	Amount
------	--------

Product Price	₹1,500
---------------	--------

Commission	₹150
------------	------

Sponsored Ads	₹120
------------------	------

Settlement	₹1,230
------------	--------

Example 6 – Discount Sponsored by Seller

Item	Amount
------	--------

MRP	₹2,000
-----	--------

Selling Price	₹1,700
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Seller Discount	₹300
-----------------	------

Commission	Applicable on Selling Price
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Example 7 – Marketplace Coupon

Item	Amount
------	--------

Selling Price	₹1,000
---------------	--------

Coupon	₹100
--------	------

Marketplace Sponsored	Yes
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Seller Deduction	₹0
------------------	----

Example 8 – Partial Refund

Item	Amount
Order Value	₹1,200
Refund	₹200
Settlement Adjustment	₹200

Example 9 – Damaged Return

Item	Amount
Inspection	Completed
Seller Liability	Applicable if confirmed
Adjustment	As per Investigation

Example 10 – High Value Product

Item	Amount
Product	₹25,000
Commission	Category-wise
Insurance	Applicable
Settlement	After deductions

Annexure G – Tax Compliance Guide

1. Seller Responsibility

The Seller is solely responsible for complying with all applicable tax laws.

2. GST

The Seller shall:

- Maintain a valid GST registration (where applicable).
- Charge GST correctly.

- File GST returns on time.
 - Maintain GST invoices.
 - Update GSTIN in Seller Center.
-

3. TDS

Where applicable under Indian tax laws:

- TDS may be deducted.
 - TDS certificates may be issued as required by law.
-

4. TCS

Where required:

- TCS may be collected by the Marketplace.
 - The applicable amount will appear in settlement reports.
-

5. PAN

Every Seller should provide:

- PAN
 - Business PAN (where applicable)
-

6. Bank Verification

The registered bank account must:

- Match Seller/KYC records.
 - Be capable of receiving electronic settlements.
-

7. Invoice Compliance

Invoices should include:

- Seller Name
- Address

- GSTIN (if applicable)
- Invoice Number
- Invoice Date
- HSN/SAC Code (where applicable)
- Tax Breakdown
- Product Details

8. Record Retention

Financial records should be retained for at least the period required by applicable law.

9. Audit

AnBazar reserves the right to request tax-related documents during compliance reviews.

Revision Approval Workflow (ISO-style)

Draft Created

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Legal Review

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Finance Review

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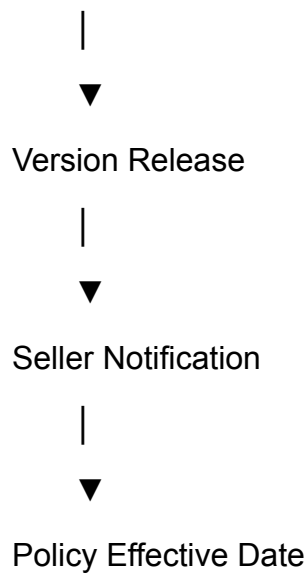


Operations Review

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Management Approval



Document Change Log

Version Date		Section	Nature of Change	Requested By	Approved By
1.0	July 2026	Initial	Initial Release	Compliance	Management
1.1					
1.2					
2.0			Major Revision		
2.1			Minor Update		

Version History

Version Date		Description	Approved By
1.0	July 2026	Initial Draft	AnBazar Marketplace
1.1	[Future Date]	[Revision Summary]	[Approver]
1.2	[Future Date]	[Revision Summary]	[Approver]

Cross-Reference Documents

This Policy should be read together with the following AnBazar Marketplace documents:

- Seller Terms & Conditions
- Seller Payment Settlement Policy
- Seller Return, Refund & RTO Policy
- Seller Shipping & Fulfilment Policy
- Seller Performance Policy
- Pricing Policy
- Inventory Management Policy
- Seller Dispute Resolution Policy
- Fraud Prevention Policy
- Customer Data Protection Policy

End of Document

Document Title: Seller Commission & Fee Policy

Document ID: AB-SFP-001 (*Recommended*)

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