

Membership Terms & Conditions - The Happy Me Project Membership

Website Terms of Use, set out the terms under which the Directors of Holly Matthews (“we”, “us”, “our”), allow you to use the site <https://www.iamhollymatthews.com/> (Site”) as a visitor or registered Member or user.

All enquiries should be directed to holly@iamhollymatthews.com.

Please read the terms of this policy carefully, as by using our Site you indicate that you agree to comply with and be bound by them.

“Member” shall mean any member or of our membership, The Happy Me Project Membership.

1. JOINING THE MEMBERSHIP

Members can join at any time by completing the checkout and making their first payment.

We retain complete discretion as to whether to accept any person for Membership. We are not obliged to disclose reasons to an unsuccessful Member or explain why they were not accepted.

2. EXPIRY AND TERMINATION OF MEMBERSHIP

Upon expiry or termination of any Membership, the Member shall be removed from the online members’ community (including but not limited to any of our private Facebook groups), their details removed from the Site, and their access to Members’ only areas of Thrivecart revoked (where applicable).

Membership of The Happy Me Project Membership is for individual use and is not capable of being transferred or transmitted to another person or organisation.

We shall have the power to suspend or expel any member without refund of Membership Fees, if such member:

- has committed any unlawful act;
- wilfully refuses or neglects to comply with a provision of the Terms and Conditions of Holly Matthews;
- is found to have knowingly falsified any information submitted to us; or
- is found guilty of conduct which in the opinion of the Directors is unbecoming of a Member or prejudicial to the interests of the Holly Matthews.

Members are able to cancel their Membership at any point during the Membership with 30 days notice, however, we cannot issue refunds for any proportion of Membership remaining.

3. MEMBERSHIP & FEES

All Memberships are prepaid through Thrivecart, or from time to time as may be deemed necessary via an email link.

Memberships are granted to individuals, not to organisations.

Members can choose to pay on an annual or monthly payment basis.

Annual Membership, is for the period of 12 months from date of issue ("Membership Year") and shall expire immediately should the renewal payment not be received by the due date.

Monthly memberships are on a monthly rolling basis and can be cancelled at any time, with 30-days written notice. Any payments taken or attempted within this 30-day notice period are not subject to refund.

Payment breaks are agreed at the discretion of Holly Matthews and are under the condition that the member then returns for 2 full paying months before cancellation is possible.

The fees applicable to each Membership Package shall be reviewed from time to time and we reserve the right to change these without prior notice.

For monthly payments, the Membership Fee determined at the date of issue of Membership, shall remain the same for entirety of that Membership Year.

4. MEMBERSHIP PACKAGES

The Membership Packages contain all of the benefits and privileges associated with the Membership. While every effort is made by us to maintain all of the benefits, we reserve the right to amend the Membership Package offerings during the Membership Year.

While we will endeavour to replace any benefit with a benefit of equivalent value, Members will not be entitled to any refund of any fee or portion of fees as a result of any change to the package.

5. ACCEPTANCE OF OUR POLICIES

Upon signing up to Membership, you acknowledge that you have read the terms of the Privacy Policy.

You agree that in becoming a Member, you will have access to Members' only areas of the Site which will have security encryption to protect against external unauthorised access. While every effort will be made to ensure ongoing protection, we shall not be liable for any breach in security outside of our control.

We may wish to publish information from time to time featuring a new Member, profiling a Member, providing a testimonial, or publishing an article on or by a Member. We will not publish any information without the prior consent of the Member.

Our Membership Area is designed to be viewed only. Members are not permitted to extract any information from within the protected Members' area for their own means, other than for the purpose of making contact with other Members. Anyone found so doing shall have their Membership terminated with immediate effect and face possible legal action.

Whilst reasonable checks have been made as to the quality of affiliated products and linked sites, we cannot guarantee the performance or quality of these.

We reserve the right to make reasonable changes to the Site and/or Membership conditions and features without prior notice.

6. CONDUCT

Members agree to act in a manner becoming of a professional business member at any event of Holly Matthews or in any interactions online.

Members shall be given their unique login details to gain access to our Members Area inside of Thrivecart. Members agree not to share or disclose their password, with any other person, including another Member. Breach of this condition will be considered grounds for termination of Membership and possible legal action.

Members agree that while networking and collaboration is part of the core purposes for which The Happy Me Project Membership has been established, Members will not abuse or otherwise seek to take advantage of the access to other Members or for the purposes of sales or marketing or other promotional activities for their own ends.

7. DISPUTE RESOLUTION

Each Member of The Happy Me Project Membership agrees and acknowledges that they are responsible for their own interactions with other Members.

In the event of a dispute arising regarding the conduct of another Member, each Member accepts that they should attempt to resolve the dispute between themselves, and if necessary, with the assistance of Holly Matthews.

8. PAYMENT OF GOODS, REFUNDS AND WARRANTIES

An order placed for the purchase of any goods is binding on the purchaser upon completion of the online transaction.

It is not our policy to give refunds on any Membership Package, products or services purchased via our Thrivecart. Please choose carefully. Any refunds offered will be at the sole discretion of the Directors of Holly Matthews and their decision is final.