PCBancard

Fluid Pay Virtual Terminal Video Links

Running and Voiding a Sale
- https://www.loom.com/share/e58015831a634fa9ad5bceed21eb2e31

Sending an Invoice
- https://www.loom.com/share/6b53e974a77f4b21be1526415c577ab8

The Customer Vault
- Customer Vault allows the merchant to add customers' credit card information for all future transactions and also for Recurring Billing Plans. You must add the customer to the vault in order to have that information accessible for Recurring Billing.
  - https://www.loom.com/share/

Creating a Recurring Billing Plan
- Creating Recurring Billing Plan which is then used to add to customers' saved information within the customer vault.
  - https://www.loom.com/share/8165240cf7d342eb84f6c4d5dd98f914

Charging a customer from the vault.

- How to charge a customer whose card is saved within the customer vault.
  - https://www.loom.com/share/19ae7d4611e647dcbea34876b838b923
  - The Customer Vault does have the ability to store the expiration date. As far as sending a notification to the merchant in regards to a card that is going to expire, that is not something that is available. FluidPay would suggest accessing Account Updater

Account Updater

The merchant stores their customer payment information in the Customer Vault. Then, once a month, the gateway reaches directly out to the card brands with the payment information, pulls back any updated information, and automatically updates the customer vault record.

If a card has a new expiration date or the old card has been replaced with a new number...it will pull this information from the card brands and auto-update. So no notifications, no manual work on the merchants' part. It's pretty slick.