How to configure Dexcom Follow App on iPad (Nursing Staff Only)

1. Before setting up the Dexcom Clarity app for a student, be sure that the student's parent or guardian understands the limitations of the District's wireless network and the availability of cellular service on the District's campus. Review the Acknowledgement of Risk document with them and request a signed copy of the form. If parents have additional questions, please direct them to the Director of Technology for more information.

📄 Northern Lebanon School District Dexcom Acknowledgement of Risk Final 12-1-2021.pdf

2. Once the student's parent or guardian has read and signed the acknowledgement form, contact the Technology Services team for assistance with adding the student's device to the District's wireless network.

3. Once the student has configured the Dexcom Clarity app on their device, you may connect the Dexcom Follow app to follow the student's CGM monitor.

4. Follow the instructions outlined here to your District email account to the iPad:
   How to configure a District Email Account on iPad

5. Open the Dexcom **Follow** App

6. If prompted, Tap **Continue to App** to acknowledge that Apple iOS changes may cause problems with the Follow app:

Warning

Attention: Dexcom is in the process of testing this app on the latest iOS version (or mobile device). This app will continue to function although there may be areas that may not work as expected. For more information, tap on the blue More Info link above.

Continue to App

More Information

7. Tap **I Understand** to acknowledge that the Follow app information is not to be used for treatment decisions.

Dexcom

Do not use Dexcom Follow for treatment decisions, such as insulin dosing. The Sharer should follow instructions on the continuous glucose monitoring system.

I Understand

8. Tap **Next** to continue.

‹   **What's Dexcom Follow?**

Monitor your loved one's glucose remotely.

125 →

mg/dL

When a Dexcom CGM user shares with you, you'll get

- Their glucose reading
- Their trend arrow showing the speed and direction their glucose is moving
- Glucose notifications informing you of changes, like a low

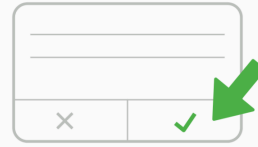You must have Internet to follow.

Next

9. Tap **Next** to Continue.

Stay Informed

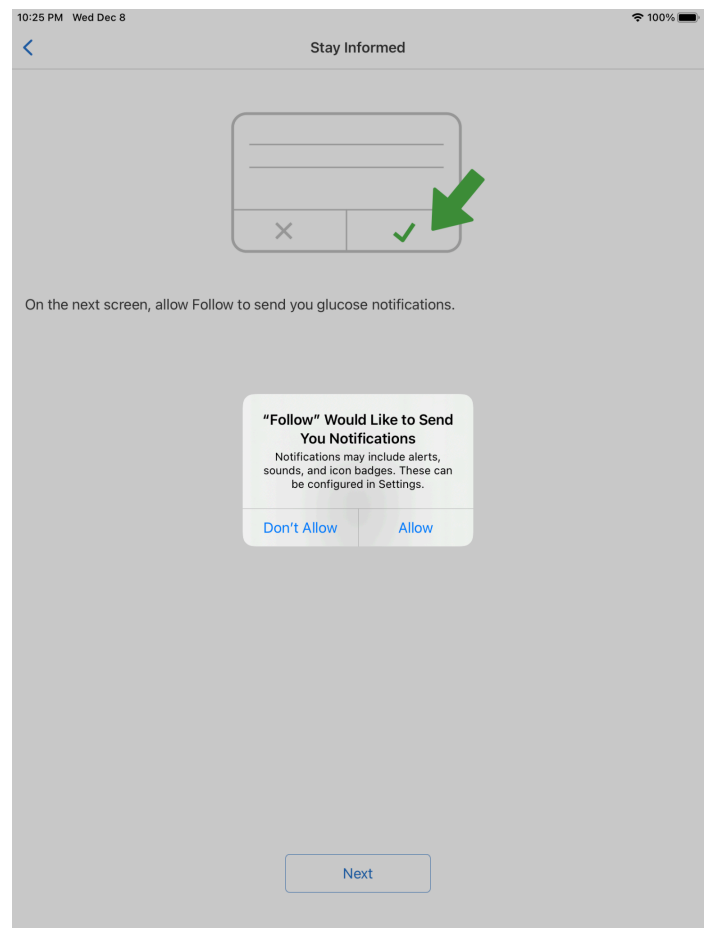On the next screen, allow Follow to send you glucose notifications.

Next

10. Tap **Allow** to allow notifications from the app on your iPad.

Stay Informed

On the next screen, allow Follow to send you glucose notifications.

"Follow" Would Like to Send You Notifications
Notifications may include alerts, sounds, and icon badges. These can be configured in Settings.

Don't Allow   Allow

Next

11. Tap **Done** to finish.

What's new

iOS 14 Widget
See one Sharer's sensor readings and trend graph on your home screen using the new Follow widget.

Online Support
Request a call-back from tech support or report an issue from the new Contact Menu.

Graph Height
Set graph height to 300 mg/dL or 400 mg/dL in the Settings page for each Sharer.

Dexcom Service Status
Check the current status of Dexcom services in the Menu page.

Done

12. Once you see this screen, close the App. Then use the student's Dexcom Clarity device to send an email invitation to your District email account. Click the link in Mail on your iPad. It will launch the Follow app and add the students information to the app.

10:25 PM   Wed Dec 8   100%

☰   **Follow**   🌙

You're not following anyone

Check your email if you're expecting an invitation or ask your Sharer to send one.

Once you accept an invitation your Sharer appears here.

⊙ **Example User**   **125**   →
    1m ago   mg/dL