



Attention Patients:

Understanding your costs in advance

Getting cost estimates before you get an item or service if you're uninsured or self-pay

Beginning January 1, 2022, you have the right to request a "Good Faith Estimate" (GFE) explaining how much your appointment may cost.

- Under the law, those **who don't have insurance (uninsured) or are self-pay (you pay for health care bills yourself and don't have your claims submitted to your health plan)** have the right to request a Good Faith Estimate for the total expected cost of any items or services associated with your visit at our centers.
- You can ask the Call Center Representative or any front desk staff for a good faith estimate before you schedule an item or service.
- Upon request, a Good Faith Estimate can be provided to you in writing at least 3 business days before any medical services. You can also ask your health care provider for a Good Faith Estimate before you schedule a medical service.
- If you receive a bill that exceeds \$400 more than your Good Faith Estimate, you can dispute the bill.
- Make sure to save a copy or picture of your Good Faith Estimate.

Disclaimers:

- GFE is an estimate and subject to change.
- Patients have a right to initiate a dispute resolution process.
- GFE may not include all services provided.
- GFE is not a contract.

For questions or more information about your right to a Good Faith Estimate, visit www.cms.gov/nosurprises